

CUSTOMER FEEDBACK REPORT *for*  
Gravina's Window Center of Littleton



## Customer Feedback Summary

Of 190 customers surveyed, 134 responded

209 W. Littleton Blvd  
Littleton , CO 80120  
(303) 794-0490

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Gravina's Window Center of Littleton relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Gravina's Window Center of Littleton in Littleton, CO; Denver, CO; Lakewood, CO; Highlands Ranch, CO; Centennial, CO; Aurora, CO; Golden, CO; Parker, CO; Arvada, CO; Louisville, CO; and 21 other cities in Colorado.

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## Recent Reviews & Published Comments

COMMENT  
Additional Comment  
Mar 05, 2019

It's just a pleasure, even though it took some time from the time of signing to install it. It was worth the wait--I was very pleased with the outcome.

COMMENT  
Additional Comment  
Mar 05, 2019

I think the result of the new windows was even better than I could imagine. It's so hard deciding on a window how it'll look. I had inserts on one window I took off, and it was the best decision. The quality is good, and the recommendation. It was hard to visualize how it looks, but the end result was great.

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REVIEW

Charles C.  
Littleton, CO  
Mar 05, 2019



They did exceptional work. The windows look very good and very professional.

REVIEW

Bob B.  
Highlands Ranch, CO  
Mar 01, 2019



The new patio door is beautiful and the installation crew was great - neat, clean & professional.

REVIEW

Monty M.  
Arvada, CO  
Mar 01, 2019



We can walk from one end of the house to the other with little temperature change. It will be so much easier keeping the windows clean. We love our new windows!!

REVIEW

John R.  
Littleton, CO  
Oct 23, 2018



The employees at Gravina's were the most friendly and considerate I've ever encountered, especially for a project of this size. They took great care to protect our home and belongings from the installation process, and the Marvin windows are great. Thanks to Gravina's for making this large project go so smoothly!

REVIEW

Mike A.  
Highlands Ranch, CO  
Oct 12, 2018



Best quality windows, installation went great, my favorite windows ever, Peter Boyles was right.

REVIEW

Brian D.  
Littleton, CO  
Oct 01, 2018



Jim and team are the best of the best!! They did a great install!!

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REVIEW

Mary S.  
Littleton, CO  
Sep 27, 2018  
★★★★★

They did everything very professionally. They insisted that I give them clear instructions about what I wanted. When I made a change in one of the windows, they did it in the snap of a finger. It was supposed to take 3 months to get the regular picture windows and it had been less than a month when I...

REVIEW

Mike K.  
Denver, CO  
Sep 22, 2018  
★★★★★

The installers of Gravina's were very professional and friendly.

REVIEW

Daina K.  
Denver, CO  
Sep 20, 2018  
★★★★★

Absolutely excellent service and product (Marvin Infinity)... just need to accept the cost.

REVIEW

Ryan T.  
Littleton, CO  
Sep 20, 2018  
★★★★★

Great experience, highly recommended.

REVIEW

Matt S.  
Littleton, CO  
Sep 18, 2018  
★★★★★

The people were really nice and helpful, but we were disappointed with the quality of the door. Hopefully, we can resolve this issue soon.

REVIEW

Randy C.  
Aurora, CO  
Sep 17, 2018  
★★★★★

I had purchased some windows from Replacement By Anderson and decided to complete my home project with Marvin Windows. They were a little less expensive and I see no difference in the quality.

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REVIEW

Brad M.  
Louviers, CO  
Sep 17, 2018



We were happy with the service.

REVIEW

Claude R.  
Boulder, CO  
Sep 17, 2018



They did a great job, easy to work with!

REVIEW

Sue W.  
Littleton, CO  
Sep 17, 2018



They do a good job and they follow through with getting things resolved.

REVIEW

Stewart K.  
Golden, CO  
Sep 17, 2018



They were just very easy to work with. We loved the finished product.

REVIEW

Stephen B.  
Littleton, CO  
Sep 17, 2018



They did a great job. The windows look and function great. You can really tell the difference inside on the house temperatures. And with the windows were got; cleaning is a really simple and fast.

REVIEW

Claudia H.  
Lakewood, CO  
Sep 17, 2018



Gravina's Window Center was recommended by another locally owned business. I have been satisfied with both. Already I am noticing other windows in the house and am wondering why I did not have them replaced as well. Thank you again. I can open my sliding doors without calling my neighbors for help.

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COMMENT  
Additional Comment  
Sep 15, 2018

Jim Gravina is very easy to deal with, answers every question and helps you make the right decisions. The entire staff is there to assist if anything seems not quite right. We feel very comfortable dealing with Gravina's and they will be our only call when we replace our front entry.

COMMENT  
Additional Comment  
Sep 15, 2018

They kept every commitment that they made and their prices were extremely competitive for higher quality windows than some of the other firms that compete with them

REVIEW  
Kevin H.  
Highlands Ranch, CO  
Sep 15, 2018  
★★★★★

I didn't have a huge project, but nevertheless the owners of the company were involved in every phase of the project from pre-sale quotes, measurements, to inspecting the work that their installers had done (not that it needed any quality verification, all of their staff is excellent) . I wouldn't...

REVIEW  
B.W.R.  
Golden, CO  
Sep 15, 2018  
★★★★★

No doubt in my mind, I will always call Gravina's for any work in the future!!!!

REVIEW  
Dave S.  
Louisville, CO  
Sep 15, 2018  
★★★★★

The installation team was outstanding. Unfortunately Gravina's and Marvin have not, over the course of year, been able to resolve poor quality screening issues on the largest of the windows in my project.

REVIEW  
Charles D.  
Parker, CO  
Jul 09, 2018  
★★★★★

We get so many positive comments from our neighbors about our new siding! We are very pleased.

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REVIEW

Kirk B.  
Littleton, CO  
May 26, 2018



The functionality of the double hung window was the deal maker. Fiberglass as well. Windows are not cheap, but if you need them, get the best. Gravina's proved to be the best choice from start to finish. This is a family business and the pride and responsibility to the name shows in how they work.

REVIEW

Linda B.  
Centennial, CO  
Apr 25, 2018



Gravina's Window Center of Littleton installed my beautiful windows in just a few days. The crew that they sent to my house were pleasant, industrious, and cleaned up after themselves. I would recommend them to anyone that needs a quality window.

COMMENT

Additional Comment  
Apr 02, 2018

I was most satisfied with the way the doors looked.

REVIEW

Ann H.  
Longmont, CO  
Apr 02, 2018



They did a good job.

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