

CUSTOMER FEEDBACK REPORT *for*

Gracepoint Homes



REVIEW

Tony D.
conroe, TX
Jan 17, 2019



Excellent experience all the way around!

REVIEW

Glenn S.
Conroe, TX
Sep 19, 2018



Very nice homes. Friendly and knowledgeable staff.

REVIEW

Ken H.
The Woodlands, TX
Sep 02, 2018



These are semi-custom homes. Not be be confused with a true custom home.

REVIEW

Thomas K.
Conroe, TX
Aug 17, 2018



We had a fantastic experience working with Gracepoint from beginning to end. We are extremely happy with our new home as the quality and craftsmanship is unlike any other builder in the area.

COMMENT

Additional Comment
May 29, 2018

We purchased a prebuilt home so I don't know anything about the construction phase but everything we've experience buying this home has been excellent.

COMMENT

Additional Comment
May 24, 2018

As a first time home buyer, my experience has been wonderful and the homes are beautiful.

COMMENT

Additional Comment
May 23, 2018

I'd love to hear from someone from the warranty department, since I left several messages to Roanld Blum 281 3860088 with no response. Thanks.

REVIEW

E.S.R.
Conroe, TX
May 02, 2018



Beautiful home and excellent customer service.

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GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Gracepoint Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Gracepoint Homes in N/a, TX; Conroe, TX; The Woodlands, TX; Montgomery, TX; Houston, TX; Spring, TX; Sugar Land, TX; Shenandoah, TX; Missouri City, TX; Magnolia, TX; and 33 other cities in Texas, New Jersey, Louisiana, West Virginia, Colorado, and 6 other states.

In this report, Gracepoint Homes has published a summary of the customer feedback they've received since they joined GuildQuality in February 2018. In that time, 95 out of 377 customers (25%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2019.