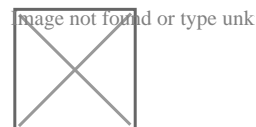


CUSTOMER FEEDBACK REPORT *for*

# Galaxy Draperies



REVIEW

Dixon G.  
ENCINO, CA  
Feb 19, 2018



Wrong color of kitchen drapes. I wanted the same color matching kitchen cabinets-cream or off-white, not gray. I'm still waiting for someone to return my call and replace these dull gray kitchen drapes

REVIEW

Tse M.  
LOS ANGELES, CA  
Feb 08, 2018



The service was efficient, timely and handled professionally.

REVIEW

Thomas H.  
SIMI VALLEY, CA  
Feb 08, 2018



I was satisfied from day one all the way through to the installation. We did have a slight problem with one of the brackets coming loose in first day or two, but they came out and fixed it. I'm very pleased!

REVIEW

Tearle J.  
TARZANA, CA  
Feb 05, 2018



Galaxy kept in touch from start to finish, knew exactly what to expect. The installer came out a second time to confirm our specs, color and final positioning of the product. Very personal care.

REVIEW

Amy T.  
Alhambra, CA  
Feb 03, 2018



The work is professional.

REVIEW

Slade R.  
Pasadena, CA  
Feb 02, 2018



They were efficient and knowledgeable.

REVIEW

Eloise B.  
PORTER RANCH, CA  
Jan 31, 2018



Love the new shutters—good quality product, professional installation team.

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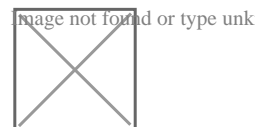
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## CUSTOMER FEEDBACK REPORT *for*

# Galaxy Draperies



### REVIEW

Jeanin K.  
Woodland Hills, CA  
Jan 29, 2018



They made the experience really easy and they were very professional and they give ideas that match your taste and the fashion of your home. They were really good.

### REVIEW

Pat M.  
ALHAMBRA, CA  
Jan 29, 2018



The girl who came was very intelligent, knowledgeable, and gave good information. I liked her.

### REVIEW

Davis R.  
Malibu, CA  
Jan 29, 2018



The guy was very professional. He asked the right questions and gave me a couple of options. I gave him an overview of what I wanted and then we talked about what I could afford. He did not try to oversell us.

### REVIEW

Robert C.  
Rancho Cucamonga, CA  
Jan 26, 2018



The salesperson was extremely friendly and took a lot of time explaining the different options with us. He also negotiated with us to help us find exactly what we wanted, for a good price. Joe, the salesperson, came to oversee the installation and was very responsive. Galaxy Draperies' product is extremely high in quality and we are very pleased with the results. I look forward to enjoying the awning for many years.

### REVIEW

Cho J.  
Arcadia, CA  
Jan 26, 2018



Cynthia is top notch and is a great representative. She is very professional, courteous, and cares about her clients. I recommend her highly without any reservation.

### REVIEW

Iraj T.  
Woodland Hills, CA  
Jan 24, 2018



The rating is 4. They are very good, it was excellent.

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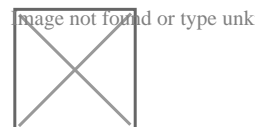
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## CUSTOMER FEEDBACK REPORT *for*

# Galaxy Draperies



### REVIEW

Ilderema F.  
Los Angeles, CA  
Jan 23, 2018



They are not very timely on what they promised. They said I would have my drapes in three weeks but it took six weeks to get them. I was not very happy about that. I told the sales lady that I needed to have them in three weeks because I was trying to sell my home. I called her several times to find out what was going on.

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### REVIEW

Brotman T.  
Sherman Oaks, CA  
Jan 22, 2018



We are very happy with them. They are a professional company and we would use them again.

### REVIEW

Motoda M.  
Thousand Oaks, CA  
Jan 22, 2018



What a great company. The entire crew that came to our house for both consultation and measurement/installation were top-notch. Quality of product and installation/follow-up are the best we've experienced. Can't say enough good things about this company!

### REVIEW

Mike S.  
Reseda, CA  
Jan 18, 2018



Any issue we had, they corrected it in a very timely manner.

### REVIEW

Sandoval M.  
Monterey Park, CA  
Jan 15, 2018



They are very good. I really love the product.

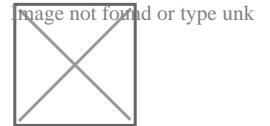
### REVIEW

Ershadi F.  
Woodland Hills, CA  
Jan 09, 2018



The quality is very good. They are very prompt and professional.

# CUSTOMER FEEDBACK REPORT *for* Galaxy Draperies



## REVIEW

Shapiro S.  
Woodland Hills, CA  
Jan 05, 2018



They are the only drapery company we have used in 43 years.

## REVIEW

Khalsa S.  
Bakersfield, CA  
Jan 03, 2018



Professional service, perfect installation, and very happy with results.

## REVIEW

Ferrarini J.  
ARCADIA, CA  
Jan 02, 2018



We're very happy with our awning. It's exactly what we wanted, and it's great.

## REVIEW

Martinez V.  
Rowland Heights, CA  
Dec 31, 2017



Galaxy Draperies has surpassed even 5 stars. They have the best customer service, quality oriented company and they really care about their customers satisfaction. I had a group of friends over last night for dining alfresco and they were very impressed with the awning. You shall be receiving a phone call from one of my friends for your product. Thank you Galaxy Drapery.

## REVIEW

Dan P.  
Woodland Hills, CA  
Dec 21, 2017



We like the draperies they put in!

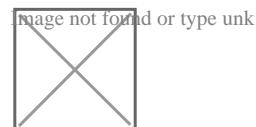
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# Galaxy Draperies



REVIEW

Graam R.  
Chatsworth, CA  
Dec 21, 2017



Service was good in the past! Salesman came Dec. 6th for an estimate to replace a shade, Dec 21, haven't had a reply. One shade fraying for 2nd time, tech saw it Dec. 12 & I called. They said they would call me the next day, still no response. I have 97% solar shades, they don't appear to be 97% blocking, my cabinets are still getting bleached from the sun. I don't know what happened to the good service I had in the past? Not happy with the shades, if only 3% coming through, cabinets shouldn't be bleaching like they are-I don't think they are blocking 97% of the sun they "state that they block!"

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REVIEW

Diaz H.  
LOS ANGELES, CA  
Dec 10, 2017



If I could give galaxy 0 stars I would. I ordered shutters and cellular shades for my entire home, the work started in November/2016 and wasn't completed until May/2017 because they installed the wrong shutters and then we were missing a panel for months, a year later the blackout shades in the bedroom stopped working and we had to have that completely replaced but not after one of their installers came to my home and told me it was our fault it stopped working. This is the worst experience I've ever had with a company. We paid well over 7k for the work. There absolutely no urgency to hurry and get things fixed despite the multiple errors.

REVIEW

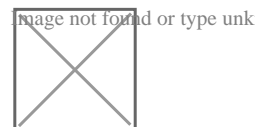
Pat G.  
Northridge, CA  
Dec 01, 2017



The installer was extremely professional and did an outstanding.

## CUSTOMER FEEDBACK REPORT *for*

# Galaxy Draperies



### REVIEW

Courtland C.  
Chatsworth, CA  
Nov 29, 2017



We LOVE our beautiful shutters and blinds! What great service and installation, so efficient and professional. Galaxy knows what they're doing, you won't be disappointed!

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### REVIEW

Samuelian K.  
Los Angeles, CA  
Nov 27, 2017



I want to thank your company sales and service personnel especially Bernadette and the installer (apologies for not remembering his name). Bernadette was a joy to work with, her knowledge in helping me choose the right products that suited my needs as well as the installer, he was very punctual, efficient and courteous. I was pleasantly surprise to receive a sweet thank you note from Bernadette as well as her follow up to ensure I was satisfied. I must say your personnel is caring and true professional, that is my pleasant experience and hope it continues to be so. Thank you again, Kay Samuelian

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### REVIEW

Dermott S.  
Oak Park, CA  
Nov 27, 2017



Cynthia from Galaxy Draperies is THE BEST! She has an excellent eye for color and design. I really enjoyed that she threw out many different ideas and styles and was very patient with me as I decided on fabrics and looks for our home. She is so very friendly as well! Just a huge fan. Reasonably priced and excellent quality. Meticulous with measurements and installation.