

CUSTOMER FEEDBACK REPORT *for*
Fresh Coat Painters of South Dayton



REVIEW

Dan B.
Springboro , OH
Jun 04, 2019



This company was great, and it is so hard these days to find good, reliable contractors. They were timely, did great follow-up, they were friendly and professional, and provided excellent quality work. I highly recommend them.

REVIEW

Sarah W.
Dayton, OH
May 16, 2019



The painters were professional and friendly. Everything was done quickly and the house looks better than I ever imagined. Thanks!

REVIEW

Pat S.
Dayton, OH
May 14, 2019



From start to finish, they did an excellent job.

REVIEW

Alan R.
Beavercreek, OH
Apr 27, 2019



They are very easy to work with and communicate with. They went out of their way to be sure everything was done to our satisfaction. Very professional. We would definitely use them again.

REVIEW

Josalyn R.
Beavercreek , OH
Apr 18, 2019



Brian Denny is the nicest guy! I never felt pressured to spend more money or do anything extra! His team was fast, friendly and reliable. I would totally recommend Fresh Coat Painters of South Dayton. Thanks to them my house looks brand new!

REVIEW

Mimi P.
Dayton, OH
Mar 15, 2019



I was very happy with my experience with South Coat Painters. I plan to have more work done as a result of this experience. They were conscientious and pleasant to work with. I was very happy with the result of the painting work. And any questions or concerns were dealt with quickly.

Lebanon , OH 45036
(513) 808-4641

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Fresh Coat Painters of South Dayton relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of South Dayton in Lebanon, OH; Beavercreek, OH; Dayton, OH; Springboro, OH; Mason, OH; Middletown, OH; Xenia, OH; Waynesville, OH; Bellbrook, OH; Kettering, OH; and 17 other cities in Ohio.

In this report, Fresh Coat Painters of South Dayton has published a summary of the customer feedback they've received since they joined GuildQuality in November 2017. In that time, 107 out of 168 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

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REVIEW

Jacque D.
Mason , OH
Feb 04, 2019



Everything from Fresh Coat Painters was seamless!
The product was absolutely wonderful!

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REVIEW

Liz R.
Waynesville , OH
Jan 02, 2019



I thought they did an outstanding job. Better than I
expected and the work looks great.

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REVIEW

Mike M.
Dayton , OH
Dec 19, 2018



Our experience with Fresh Coat was exceptional. Our
job involved preparing a house for move in for our
daughter's family due to her husband's military
transfer to Wright-Patterson. Contact, communication,
quotation and execution of refreshing their purchased
home with new paint throughout was seamless. We
arranged everything with Brian from long distance
without issue. Overall, just a great experience.

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behalf of Fresh Coat Painters of
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Middletown, OH; Xenia, OH;
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Kettering, OH; and 17 other cities in
Ohio.

Comment from Fresh Coat Painters of South Dayton

Mike - Thanks so much for the review! We appreciate
your business and appreciate your family's service
and sacrifice to our country! Best wishes to you all
with the upcoming move and transition.

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REVIEW

Tony B.
Fairborn , OH
Dec 11, 2018



Bryan and his crew worked well with my schedule
and we were able to establish a timeline to get the
project completed.

REVIEW

Charlotte A.
Beavercreek , OH
Nov 27, 2018



I would highly recommend them!

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REVIEW

Todd C.
Lebanon, OH
Oct 16, 2018



They have the most professional contractor I have ever dealt with, He was the very best I have worked with with out a doubt.

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REVIEW

Jeff B.
Xenia , OH
Oct 07, 2018



Fresh Coat Painters did a fantastic job painting the interior of our home.Having a lot of painting experience myself I was worried the quality wouldn't live up to my expectations,but I was wrong.The painters were very professional and did the job right the first time.

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REVIEW

Erin H.
Beavercreek, OH
Oct 05, 2018



I was **HIGHLY** satisfied with the job that Fresh Coat Painters of South Dayton completed on my home. They painted the exterior of my house & finished in a timely manner. Brian was great with communicating & his crew was great on the job! I would recommend them to anyone!

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Comment from Fresh Coat Painters of South Dayton

Thanks so much for the kind words and for taking the time to share your experience! It was a pleasure working with you!

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REVIEW

Kathy P.
Xenia, OH
Sep 26, 2018



The owner was just a great communicator. The product we wanted to use was really challenging to use, especially with the high sunshine we have where the deck is located. He truly tried and was applied well in the circumstances and we have yet to have someone do the job as he did. We were not home when this happened they did this while we were gone and we came home, there were a few things that needed to be addressed and they were there the next morning. They were very minor. The owner communicated with the crew we wanted everything covered and they spent hours covering everything so there was not any overspray. It was great! They hired extra people on the team to make sure it was done in the amount of time. The crew was very respectful of the space and the owner instructed them of my demands on protecting the space.

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REVIEW

Toni M.
Middletown, OH
Sep 19, 2018



The job looks great ,And was done on time . would have them back to paint anytime

REVIEW

Anthony M.
Middletown, OH
Sep 17, 2018



great and easy to work with. And the Job looks great , Brian Brad Matt,were good at there jobs would be proud to have them back for my next painting job

Comment from Fresh Coat Painters of South Dayton

Thanks so much for taking the time to review us! It was a pleasure working with you all and we look forward to seeing you for your next project!

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REVIEW

Kathy E.
Lebanon, OH
Sep 16, 2018
★★★★★

We were very pleased with Fresh Coat Painters; the work was performed with very little disruption to our office staff and they were very professional, knowledgeable and courteous.

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REVIEW

Tina V.
Lebanon, OH
Aug 24, 2018
★★★★★

Great company and great employees. Highly recommend!

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REVIEW

Terry C.
Jul 17, 2018
★★★★★

They did an excellent job.

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REVIEW

Alex P.
Beavercreek , OH
Jul 01, 2018
★★★★★

Excellent experience! Would definitely recommend

REVIEW

Tina V.
Lebanon, OH
Jun 11, 2018
★★★★★

I really like that their workers are background checked and drug tested.

REVIEW

Marilyn P.
Blue Ash, OH
May 21, 2018
★★★★★

Brian was wonderful to work with. He was on time at our first meeting for a quote. Each day they started on time, keep my home clean while working, Daniel did a super professional job in his paint work. I will definitely have FreshCoat of Beavercreek back to paint again.

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REVIEW

Anny B.
Lebanon , OH
Mar 09, 2018



The job that they did was a light color over a black paint and they did a very good job. The quality was excellent and the employees were very respectful of my home. Brian was very professional when he came out and did the job and I would recommend them to anyone.

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REVIEW

Adrienne F.
Lebanon, OH
Mar 07, 2018



Fresh Coat Painters did an excellent job on our walls. We were looking to freshen things up in certain areas and it came out great. We didn't have to wait long for them to come out and complete the job. Brian was extremely professional while providing our estimate and handling any other questions we had. He was involved before, during and after and available for our needs. An additional feature we liked was their computerized app which breaks down and itemizes costs so you can take your time to decide what you want and how much it will cost without feeling pressured all at once. We were happy with our results!

Comment from Fresh Coat Painters of South Dayton

Thanks so much for taking the time to review your experience! I'm so happy that you're completely satisfied with our service. We enjoyed working with you and appreciate you choosing and recommending Fresh Coat Painters!

REVIEW

Micah H.
Beavercreek, OH
Jan 30, 2018



Fantastic. Got us in fast to start the job. Great work. Very happy. Would definitely recommend.