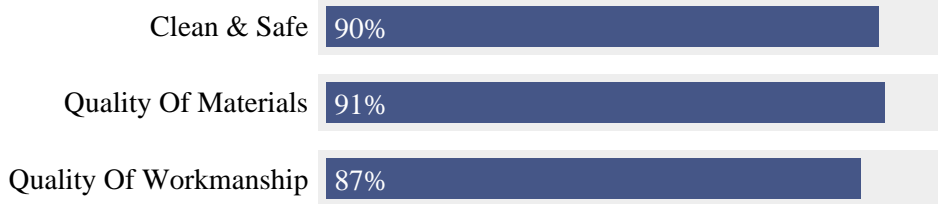


CUSTOMER FEEDBACK REPORT *for*
Four Seasons Sunrooms & Windows



Customer Feedback Summary

Of 693 customers surveyed, 323 responded



5005 Veterans Memorial Highway
Holbrook , NY 11741
(631) 563-4000

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Four Seasons Sunrooms & Windows relies on our customer surveying to help them deliver an exceptional customer experience.

Recent Reviews & Published Comments

REVIEW

Mary F.
Montauk, NY
Aug 16, 2019
★★★★★

Get your shit together because your office personal sucks!

REVIEW

Jay G.
St James, NY
Aug 14, 2019
★★★★★

The evening after Four Seasons left, I tried to set my alarm system. The alarm would not set due to work Four Seasons did. I was told the workman would call me back to see if the issue could be resolved, but I have yet to receive a callback.

REVIEW

Dotty G.
Wantagh, NY
Aug 07, 2019
★★★★★

They did a really good job on a very hot day. John and his crew did great.

REVIEW

John I.
Lindenhurst, NY
Aug 07, 2019
★★★★★

We have surveyed customers on behalf of Four Seasons Sunrooms & Windows in Huntington, NY; Brooklyn, NY; East Islip, NY; Northport, NY; Huntington Station, NY; Hampton Bays, NY; Holbrook, NY; Valley Stream, NY; Patchogue, NY; East Hampton, NY; and 197 other cities in New York, Texas and Ontario.

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REVIEW

William H.
Babylon, NY
Jul 26, 2019



They did unbelievable job. Joe is amazing. John did a beautiful job. John did some adjusting to the locks and doors. It's beautiful. They did it under one day on a Saturday too!

REVIEW

John L.
Blue Point, NY
Jul 02, 2019



It was total satisfaction and I am very, very, happy. I really enjoy the use of the room as it is now.

REVIEW

Anita S.
Uniondale, NY
Jul 01, 2019



I was very satisfied with the service & the installers were very professional.

REVIEW

Mary G.
East Islip, NY
Jun 28, 2019



I am so pleased with The Four Season Room I choose and I am Writing this review in it. It gives so many more options in the use of my home. I just love it. Ms M

REVIEW

Doug D.
Huntington Station,
NY
May 22, 2019



Four Seasons Sunrooms & Windows technology exceeds that of the name brands offered today

REVIEW

Peggy R.
Bay Shore, NY
Mar 13, 2019



Even though we did have a rough start, Four Season did come through in the end we mad a few negations and got exactly what we expected. Our New Sunroom Looks very nice.

REVIEW

Ruth D.
St James, NY
Feb 27, 2019



I think for the price they offer quality material and their expertise. They act like they do not care enough.

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REVIEW

Debbie D.
Sea Cliff, NY
Jan 23, 2019
★★★★★

They were very professional! The guys that came here to build it were efficient and timely. They gave me the timeline the moment they started and completed when they said they would. Everything was done very nicely!

REVIEW

Rich S.
Port Washington, NY
Jan 06, 2019
★★★★★

We initially shopped at Four Seasons for a sunroom, but the company does so much more. They designed a beautiful kitchen for us that opens up to our dining room and out to a beautiful sunroom. This involved knocking down several walls and extending the roof out to the new sunroom. The result is a house that looks modern and spacious. I spend mornings having coffee in the sunroom and watching the day begin. Winter afternoons there is no place better. Evenings in the sunroom give expansive views of the sunset.

REVIEW

Steven J.
Cambria Heights, NY
Jan 04, 2019
★★★★★

y

REVIEW

Loretto S.
Glen Cove, NY
Dec 21, 2018
★★★★★

I called Jim he came over and he gave me a price and he sent his men over to do the job.

REVIEW

Chris B.
East Setauket, NY
Dec 19, 2018
★★★★★

I love my new sun room from Four Seasons Sunrooms & Windows.

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REVIEW

Earl Z.
Oakdale, NY
Dec 04, 2018



From the time we met with David, our salesman, to the time the job was completed - everything was seamless!

REVIEW

Lloyd S.
Southold, NY
Nov 08, 2018



The contractor was very disorganized, made a major mistake on day 1, which took more than 6 weeks to get rectified, with much footdragging by the contractor and the company. We felt like we were the general contractor as without our prodding, the project went a week at a time, multiple times without any progress. We were told the entire job would be approx 2 weeks, it took more than 9.

REVIEW

Kelly P.
Center Moriches, NY
Nov 07, 2018



It came out beautiful, way beyond what we expected.

REVIEW

Kimberly R.
Long Beach, NY
Oct 24, 2018



Make sure you have everything in email even though it did not matter for us. Also, make sure the salesperson is held accountable for anything that they say.

REVIEW

Edith A.
HUNTINGTON
STATION, NY
Oct 08, 2018



Four Seasons was very accommodating.

REVIEW

John K.
Port Washington, NY
Sep 19, 2018



My overall view of my sunroom is great but it was a bad idea. The only reason I have a sunroom is because I had to replace an old sunroom, I would not recommend a sunroom.

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REVIEW

Rebecca G.
EAST NORTHPORT,
NY
Aug 28, 2018
★★★★★

We couldn't have been happier with the whole process, the people, and the results! We received much-needed guidance about what would work best in our home and our budget and we loved that Four Seasons would do new construction (not just straight replacements like some other companies we spoke with which didn't fit what we needed). Highly recommend Four Seasons!

REVIEW

Jim R.
Southold, NY
Aug 28, 2018
★★★★★

It seems to be a good product, we had a little bit of miss-communication from scheduling to the work.

REVIEW

Pame P.
Jackson Heights, NY
Jun 22, 2018
★★★★★

They are easy to work with.

REVIEW

Stephen A.
Lindenhurst, NY
Jun 20, 2018
★★★★★

The workmanship and quality of everything was great, everything was installed quickly and under 2 weeks. It is everything my wife and I could hope for!

REVIEW

Steve J.
Far Rockaway, NY
Jun 19, 2018
★★★★★

I have had a Four Seasons sun room since the 80's without ever having a problem. We have now put in new glass and it is wonderful. We are delighted.

REVIEW

Shamari D.
North Baldwin, NY
Jun 14, 2018
★★★★★

The staff was courteous and professional at all times, they did a great job with addressing concerns and solutions to make for a wonderful experience.

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REVIEW

Howard G.
Huntington Station,
NY

Jun 12, 2018



The staff of Four Seasons were completely professional, especially the construction crew. They listened and addressed my concerns and always had a smile on their faces.

REVIEW

Michael D.
Manorville, NY
May 25, 2018



The workmanship and the crew were tremendous.

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