

# Exterior Source

## Customer Feedback Summary

Of 2,826 customers surveyed, 1,723 responded



1566 Standing Ridge Drive.  
Powhatan , VA 23139  
(804) 275-5323  
[www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Exterior Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Exterior Source in Virginia Beach, VA; Chesapeake, VA; Richmond, VA; Norfolk, VA; Suffolk, VA; Portsmouth, VA; Midlothian, VA; Chesterfield, VA; Henrico, VA; Chester, VA; and 201 other cities in Virginia and North Carolina.

In this report, Exterior Source has published a summary of the customer feedback they've received since they joined GuildQuality in February 2014. In that time, 1,723 out of 2,826 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

## Recent Reviews & Published Comments

### REVIEW

RJ G.

Virginia Beach, VA

Jun 22, 2019



The quality of work and materials is excellent.

### REVIEW

Suzanne G.

Murfreesboro, NC

May 25, 2019



Exterior Source was very professional, and I would recommend them to anyone!

### REVIEW

Pat T.

Chester, VA

May 25, 2019



Our experience with everyone at Exterior Source was exceptional! In all our years of home ownership, this is the only time we have been 100% satisfied with the entire experience.

# Exterior Source



REVIEW

Mary H.  
Chesapeake, VA  
May 13, 2019



I would highly recommend them! Everything from start to finish was awesome! So happy with the gutters from the way they look to how they work in a heavy rain!!

REVIEW

Marcy H.  
Portsmouth, VA  
May 09, 2019



They did a fantastic job and they were hear on time and out of here ahead of time.

REVIEW

Daniel P.  
Charlottesville, VA  
May 09, 2019



My only issue was that the original estimate included work that later didn't need to be done and I was told that I would receive a refund which never happened

REVIEW

Roger M.  
Richmond, VA  
Apr 30, 2019



He tells you the truth and shows you about the company. They surveyed, took pictures and then showed me the holes. I recommend them highly so far.

REVIEW

Aletha D.  
Richmond, VA  
Apr 29, 2019



I appreciate them working with me. I canceled for personal reasons, and they worked with my schedule and accommodated me.

REVIEW

David S.  
Virginia Beach, VA  
Apr 09, 2019



Couldn't be happier with our Leafguard gutters installed by Exterior Source. Rob worked with us to change the design and locations of the downspouts which has made a big difference in both the look and functionality of our system. The installation team did a great job.

REVIEW

Mark Z.  
Locust Grove, VA  
Mar 25, 2019



Money well spent! It proves the old adage, "you get what you pay for".

1566 Standing Ridge Drive.  
Powhatan , VA 23139  
(804) 275-5323  
[www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Exterior Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Exterior Source in Virginia Beach, VA; Chesapeake, VA; Richmond, VA; Norfolk, VA; Suffolk, VA; Portsmouth, VA; Midlothian, VA; Chesterfield, VA; Henrico, VA; Chester, VA; and 201 other cities in Virginia and North Carolina.

In this report, Exterior Source has published a summary of the customer feedback they've received since they joined GuildQuality in February 2014. In that time, 1,723 out of 2,826 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

# Exterior Source



REVIEW

Carolyn B.  
Richmond, VA  
Jan 30, 2019



So far, nothing wrong. We'll really find out with the wind blowing and the storm, but so far, it's fine. It's all good.

REVIEW

Rubenia C.  
Axton, VA  
Jan 23, 2019



I would recommend the company to anyone. I am really satisfied with the job.

REVIEW

Anthony N.  
Richmond, VA  
Jan 17, 2019



The salesperson was knowledgeable, easy to talk with and a great spokesperson for the Company. He should get a raise!

REVIEW

Joan C.  
Virginia Beach, VA  
Jan 15, 2019



I was very overall pleased with everything. The staff, the product and the installation was great.

REVIEW

Betty L.  
Richmond, VA  
Jan 14, 2019



I was impressed with their workmanship, their professionalism and they went right to their job and finished it in a timely fashion. The product looks very nice on my house. I am very pleased with it. It was a little more money than I wanted to pay. I was kind of shocked by the price, but it's paid for now. It's done, so I'm satisfied.

REVIEW

William C.  
Virginia Beach, VA  
Jan 11, 2019



Superb work by the crew.

REVIEW

Charles B.  
Virginia Beach, VA  
Dec 24, 2018



Thoroughly satisfied with the service and installation provided by Exterior Source. I highly recommend them to anyone seeking a quality gutter replacement.

1566 Standing Ridge Drive.  
Powhatan , VA 23139  
(804) 275-5323  
[www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)

#### **GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Exterior Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Exterior Source in Virginia Beach, VA; Chesapeake, VA; Richmond, VA; Norfolk, VA; Suffolk, VA; Portsmouth, VA; Midlothian, VA; Chesterfield, VA; Henrico, VA; Chester, VA; and 201 other cities in Virginia and North Carolina.

In this report, Exterior Source has published a summary of the customer feedback they've received since they joined GuildQuality in February 2014. In that time, 1,723 out of 2,826 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

# Exterior Source



REVIEW

Freddy M.  
Chesapeake, VA  
Dec 14, 2018



Exterior Source did an excellent job, at a great price.

REVIEW

Joe M.  
Virginia Beach, VA  
Dec 12, 2018



Highly recommended. Great experience all around.

REVIEW

Jay M.  
West Point, VA  
Dec 03, 2018



When I need something done I call them. They are the only ones that will come and do it. They are my number one go to.

REVIEW

Fred C.  
Suffolk, VA  
Nov 02, 2018



It looks good.

REVIEW

Diane C.  
Petersburg, VA  
Nov 02, 2018



They did a wonderful job. I am very pleased with everything from start to the end.

REVIEW

Joann P.  
Suffolk, VA  
Oct 08, 2018



I am very happy with them. Excellent Company.

REVIEW

Gerald G.  
Suffolk, VA  
Oct 04, 2018



excellent company to deal with

1566 Standing Ridge Drive.  
Powhatan , VA 23139  
(804) 275-5323  
[www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Exterior Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Exterior Source in Virginia Beach, VA; Chesapeake, VA; Richmond, VA; Norfolk, VA; Suffolk, VA; Portsmouth, VA; Midlothian, VA; Chesterfield, VA; Henrico, VA; Chester, VA; and 201 other cities in Virginia and North Carolina.

In this report, Exterior Source has published a summary of the customer feedback they've received since they joined GuildQuality in February 2014. In that time, 1,723 out of 2,826 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

# Exterior Source



REVIEW

Kathleen L.  
Hopewell, VA  
Sep 26, 2018



We are extremely satisfied.

REVIEW

Arlene S.  
Richmond, VA  
Sep 26, 2018



They are the most professional people that I have had come to my house to do work. They were very clean and they did everything great. I am very satisfied. Sean and the workers, were all very professional.

REVIEW

Larry F.  
Harrisonburg, VA  
Sep 26, 2018



Yes, the salesman was informed and polite, but the installation crew were the ones that were the most impressive. It was an extremely hot day, but they were very polite, helpful and went right to work on the installation. Because of the heat, I offered them ice water or tea. The offer was politely refused and they continued on with their work.

REVIEW

Anturnette A.  
Portsmouth, VA  
Sep 17, 2018



From the ground everything looks great, I haven't seen any issues with the work that was done. My husband and I are very happy with the results.

REVIEW

Emelie G.  
Prince George, VA  
Sep 10, 2018



great job

REVIEW

Gail M.  
Chesapeake, VA  
Jul 25, 2018



The job was outstanding; I have nothing bad to say about them because it was great, and the product is great as well.

1566 Standing Ridge Drive.  
Powhatan , VA 23139  
(804) 275-5323  
[www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Exterior Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Exterior Source in Virginia Beach, VA; Chesapeake, VA; Richmond, VA; Norfolk, VA; Suffolk, VA; Portsmouth, VA; Midlothian, VA; Chesterfield, VA; Henrico, VA; Chester, VA; and 201 other cities in Virginia and North Carolina.

In this report, Exterior Source has published a summary of the customer feedback they've received since they joined GuildQuality in February 2014. In that time, 1,723 out of 2,826 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.