

# Exterior Source

## Customer Feedback Summary

Of 2,942 customers surveyed, 1,781 responded



1566 Standing Ridge Drive.  
Powhatan , VA 23139  
(804) 275-5323  
[www.ExteriorSourceVA.com](http://www.ExteriorSourceVA.com)

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Exterior Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Exterior Source in Virginia Beach, VA; Chesapeake, VA; Richmond, VA; Norfolk, VA; Suffolk, VA; Portsmouth, VA; Midlothian, VA; Henrico, VA; Chesterfield, VA; Chester, VA; and 212 other cities in Virginia and North Carolina.

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## Recent Reviews & Published Comments

### REVIEW

Robin S.  
Chesapeake, VA  
Jan 23, 2020



Fabulous company and I would highly recommend them to family and friends.

### REVIEW

Robert G.  
Cartersville, VA  
Jan 08, 2020



I have used them before, and they have done a good job both times, I am well satisfied.

### COMMENT

Additional Comment  
Nov 20, 2019

Satisfied in all areas, and especially the way the crew worked, no disagreements, quite, and cleaned up very well.

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REVIEW

Donna L.  
Midlothian, VA  
Nov 19, 2019



The process was easy to complete, professionally done, on schedule, on time start to finish. Thanks for your assistance!

REVIEW

George C.  
Virginia Beach, VA  
Nov 06, 2019



We are totally satisfied.

REVIEW

Bobby V.  
Franklin, VA  
Nov 05, 2019



I am very pleased with the work completed. Everyone was very customer service oriented.

REVIEW

Darryl H.  
Virginia Beach, VA  
Oct 22, 2019



They did a quick and efficient job.

REVIEW

Kathy H.  
Floyd, VA  
Sep 28, 2019



I had no problems. Everyone from Carlos to the other workers did a great job.

REVIEW

Mary T.  
Henrico, VA  
Sep 24, 2019



I think everything was beautiful and they did a great job.

REVIEW

Ronnie S.  
Chesapeake, VA  
Sep 18, 2019



I am very pleased with the gutter system installed for my home everything went exactly as explained to me by Steve Spain.

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REVIEW

Jamel H.  
Norfolk, VA  
Sep 16, 2019



The only reason that I gave Exterior Source a few 3's on the review is that I moved out the next day and I haven't seen the work since it was completed. I have not had any complaints out of my tenants that are living in the house now so I assume everything is fine with the job they did.

REVIEW

Dennis B.  
Carrollton, VA  
Sep 12, 2019



I may actually use the company for other projects I will have in the future.

REVIEW

Alminis H.  
Chesapeake, VA  
Sep 11, 2019



Excellent company!

REVIEW

Joseph F.  
Richmond, VA  
Sep 05, 2019



I was very satisfied with their work and the courtesy that they showed.

REVIEW

Sherly A.  
Spotsylvania, VA  
Aug 07, 2019



I am very pleased. Exterior Source was great!

REVIEW

Bernice R.  
Chatham, VA  
Jul 27, 2019



I am very pleased.

REVIEW

Ellen W.  
Narrows, VA  
Jul 24, 2019



It was a little more expensive than I expected, but in the end it well worth it.

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REVIEW

James S.  
Virginia Beach, VA  
Jul 22, 2019



They did a good quality job and were very helpful throughout the entire project.

REVIEW

Ed B.  
Virginia Beach, VA  
Jul 22, 2019



T

REVIEW

Robert F.  
Richmond, VA  
Jun 29, 2019



Absolutely top rate--they do exactly what they say.

REVIEW

RJ G.  
Virginia Beach, VA  
Jun 22, 2019



The quality of work and materials is excellent.

REVIEW

Suzanne G.  
Murfreesboro, NC  
May 25, 2019



Exterior Source was very professional, and I would recommend them to anyone!

REVIEW

Pat T.  
Chester, VA  
May 25, 2019



Our experience with everyone at Exterior Source was exceptional! In all our years of home ownership, this is the only time we have been 100% satisfied with the entire experience.

REVIEW

Mary H.  
Chesapeake, VA  
May 13, 2019



I would highly recommend them! Everything from start to finish was awesome! So happy with the gutters from the way they look to how they work in a heavy rain!!

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REVIEW

Marcy H.  
Portsmouth, VA  
May 09, 2019



They did a fantastic job and they were hear on time and out of here ahead of time.

REVIEW

Daniel P.  
Charlottesville, VA  
May 09, 2019



My only issue was that the original estimate included work that later didn't need to be done and I was told that I would receive a refund which never happened

REVIEW

Roger M.  
Richmond, VA  
Apr 30, 2019



He tells you the truth and shows you about the company. They surveyed, took pictures and then showed me the holes. I recommend them highly so far.

REVIEW

Aletha D.  
Richmond, VA  
Apr 29, 2019



I appreciate them working with me. I canceled for personal reasons, and they worked with my schedule and accommodated me.

REVIEW

David S.  
Virginia Beach, VA  
Apr 09, 2019



Couldn't be happier with our Leafguard gutters installed by Exterior Source. Rob worked with us to change the design and locations of the downspouts which has made a big difference in both the look and functionality of our system. The installation team did a great job.

REVIEW

Mark Z.  
Locust Grove, VA  
Mar 25, 2019



Money well spent! It proves the old adage, "you get what you pay for".

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