

CUSTOMER FEEDBACK REPORT *for* Extended Home Living Services (EHLS) & To The Top Home Elevators



REVIEW

ANIL S.
CHICAGO, IL
Oct 10, 2018



I have used them on various occasion from installing ceiling lifts and maintenance since last 8-10 years they are the best, most reliable services

210 W. Campus Dr. Ste B
Arlington Heights , IL
60004
(847) 215-9490

REVIEW

Estelle C.
Morton Grove, IL
Oct 09, 2018



I feel that this company stood by their word. The employees did an excellent job.

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Extended Home Living Services (EHLS) & To The Top Home Elevators relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Extended Home Living Services (EHLS) & To The Top Home Elevators in Chicago, IL; Arlington Heights, IL; Glenview, IL; Highland Park, IL; Schaumburg, IL; Northbrook, IL; Evanston, IL; Naperville, IL; Lake Forest, IL; Crystal Lake, IL; and 119 other cities in Illinois and Indiana.

Comment from Extended Home Living Services (EHLS) & To The Top Home Elevators

Estelle, Thank You for taking the time to share such positive feedback. We appreciate the 5* review!

REVIEW

Donna M.
Oak Park, IL
Sep 30, 2018



EHLS made outfitting my home to make access for mother very easy. They evaluated my situation and made a sensible and cost effective recommendation. I'm a very happy customer.

Comment from Extended Home Living Services (EHLS) & To The Top Home Elevators

Donna, We are glad to hear that the stair lift has made life easier for your mother. Thank You for taking the time to share such positive feedback!

REVIEW

Roger T.
Lake Barrington, IL
Sep 11, 2018



They provided a stair lift for me, and my whole project greatly exceeded my expectations.

Comment from Extended Home Living Services (EHLS) & To The Top Home Elevators

Thank You for the 5* review!

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REVIEW

Phil H.
Bolingbrook, IL
Aug 14, 2018



They are really good. This was our first time looking for something like this, and the price was right. It is just as they said it would be. We are really thrilled to have it and use it all the time.

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REVIEW

Dennis M.
Northbrook, IL
Jul 19, 2018



We are very impressed with the salesman, Mike. He was very on the ball and kept it real simple. It was all taken care of very properly.

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REVIEW

Diane G.
Chicago, IL
Jun 05, 2018



They were very helpful in the process and followed through on everything they delivered.

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Comment from Extended Home Living Services (EHLS) & To The Top Home Elevators

Thank You for the positive feedback!

REVIEW

Roger V.
Arlington Heights, IL
May 25, 2018



Very well satisfied! The chairlift is top quality.

REVIEW

Joe G.
Belvidere, IL
Apr 23, 2018



The installer was very professional. If he said he was going to do something then he did it. He did a nice job.

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REVIEW

Terronez S.
St. Charles, IL
Mar 27, 2018



EHLS was recommended to by a nurse due to a progressive terminal illness. We interviewed three companies. Prices varied. EHLS was lowest, but was chosen because of their submission of multiple designs/discussions about our goals We combined a small bathroom with a laundry room. The end product is "stunning." We were extremely impressed with the expertise in consultation, decision-making of all personnel/office people. First name basis. The two men who completed our bathroom were skilled in all aspects of a remodeling/building project. Prompt, knowledgeable, efficient, meticulous and friendly, they became family members. Told EHLS that we would have them back for another bath remodel when we are ready.

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REVIEW

Langos G.
Barrington Hills, IL
Mar 27, 2018



I had a unique installation that they were able to do. I wanted an elevator suspended by wood beams instead of dry wall and they were able to accomplish that.

REVIEW

Tom H.
Brookfield, IL
Feb 22, 2018



Working with EHLS was a pleasure. We recommend them very highly to anyone requiring mobility needs

REVIEW

Marie S.
Barrington, IL
Jan 27, 2018



Great Product!Purchase, Delivery & Install , was Very Professional and was a delight, no issues and that is very rare anymoreThank YOU for a Painless Purchase!!

REVIEW

Hernandez B.
Chicago, IL
Nov 17, 2017



We where on a tight schedule to get a stair lift installed and EHLS really stepped up and worked with us to complete the install on time.

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REVIEW

Zygowicz E.
Arlington Heights, IL
Nov 16, 2017



The EHLS showroom provided me the opportunity to see and try out the different equipment before purchasing. We knew exactly what we needed (not more or less) and that was exactly what was delivered & installed.

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REVIEW

Elizabeth O.
Bartlett, IL
Nov 14, 2017



We are so grateful to Jim W. for providing our family with professional and courteous service/information in the purchase of the stair lift. We were comfortable in making our informed decision with his help.

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REVIEW

Arthur W.
Twin Lakes, IL
Oct 31, 2017



This chair Lift was to replace an old one from Cheney Company. EHLS installed an outside Chair Lift of least 30 Feet down at an angle of 30-40 degrees from Bruno Manufacturing. Other companies could not supply rails long enough or did not provide good estimates as EHLS. They were also familiar with the Cheney company product .

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REVIEW

Marcy M.
Chicago, IL
Oct 19, 2017



The entire team at EHLS was courteous, knowledgeable and professional. They provided an in home solution which was within my budget and met the needs of my mother in a very timely and efficient manner. We are very pleased with the stair lift and with their staff and service. We would highly recommend the company and should any further need arise we will call on them again.

REVIEW

Janice G.
Glenview, IL
Sep 14, 2017



They met my expectations and I just love my lift!

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REVIEW

Patty S.
Hinsdale, IL
Sep 12, 2017
★★★★★

I don't understand why the cost should be what it was. Yes, it is custom, but that in itself shouldn't command the price. We are happy with the product. Since our life event warrants our need to make many medical purchases it hasn't gone un-noticed the the entire medical supply market has high prices. Almost like being injured all over again. Quite disappointing. With all the talk of corporate greed throughout the country I now see it for myself. Sad.

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REVIEW

Antoinette M.
Chicago, IL
Aug 17, 2017
★★★★★

The installers were very knowledgeable and did not take a long time to finish the job. When they were done they cleaned the deck very well.

Comment from Extended Home Living Services (EHLS) & To The Top Home Elevators

Thank You so much, Antoinette!

REVIEW

Amatullah B.
Chicago, IL
Aug 14, 2017
★★★★★

I'm absolutely pleased with the quality of service and effectiveness of everyone involved with my projects!!! I have been recommending EHLS & To The Home Elevators to everyone I know! I look forward to a future of independence :-)

Comment from Extended Home Living Services (EHLS) & To The Top Home Elevators

Thank You, Amatullah!

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REVIEW

Barbara D.
Bartlett, IL
Apr 27, 2017
★★★★★

I am so glad I called EHLS when I was looking to get stairlifts in my mother's home. From start to finish they were professional, punctual and communicated with me every step of the way. I asked the tech that came to remove my mom's stairlifts after she passed to communicate my sincere appreciation back to the company. I'm glad they sent this survey...THANK YOU for everything you did for us. I HIGHLY recommend this company!!

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REVIEW

John H.
Morton Grove, IL
Apr 17, 2017
★★★★★

They are very knowledgeable about chairlifts.

REVIEW

Emma I.
Chicago, IL
Mar 02, 2017
★★★★★

I think EHLS does exceptional work.

REVIEW

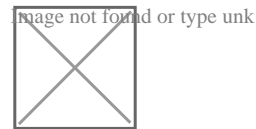
McCaugherty G.
Feb 16, 2017
★★★★★

We got the stairlift in fear that my aunt would fall down the stairs. She used it all the time but because of that she lost her own leg strength and ability. In one respect in kept her from falling but on the other side she regressed but I would have done it again.

REVIEW

Marrirose S.
Chicago, IL
Feb 02, 2017
★★★★★

Very, very satisfied with the prompt professionalism, installation and follow up repairs when needed.



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REVIEW

VA-Bruno
Wheeling, IL
Jan 13, 2017
★★★★★

Every time we went to the showroom they were wonderful. Jim and another gentleman were great. If I had a call they answered all of my questions. They are very professional.

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REVIEW

Rabiola J.
Sun City, IL
Dec 29, 2016
★★★★★

It was a job well done and it really helps my husband.

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REVIEW

Norvich S.
Deer Park, IL
Oct 11, 2016
★★★★★

We are very satisfied with the product and we are very pleased.

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