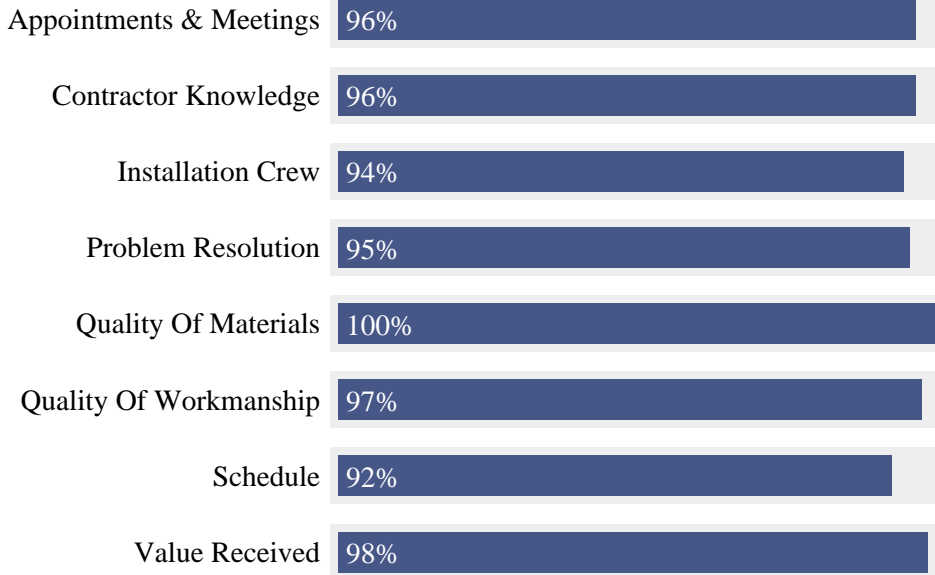


Exceptional Exteriors, LLC

Customer Feedback Summary

Of 298 customers surveyed, 172 responded



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CENTENNIAL , CO 80122
(720) 343-8787
www.exexco.com

GUILDMEMBER SINCE 2016

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We have surveyed customers on behalf of Exceptional Exteriors, LLC in Denver, CO; Aurora, CO; Lakewood, CO; Arvada, CO; Golden, CO; Highlands Ranch, CO; Fort Myers, FL; Castle Rock, CO; Englewood, CO; Northglenn, CO; and 37 other cities in Colorado, Florida and Pennsylvania.

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Recent Reviews & Published Comments

REVIEW

Daniel R.
Aurora, CO
Nov 22, 2019



everyone I talked to and worked with was fine...only problem I had was ist scheduled work no crew showed up costing me a day of waiting around for them with nothing heard.....after that everything was taken care of...

REVIEW

John B.
Centennial, CO
Feb 25, 2019



communication at first was great but then when the problem arose, I had to start the communication to find out when repairs were going to happen.

COMMENT

Additional Comment
Jan 07, 2019

Everyone on our roofing project was great.

COMMENT

Additional Comment
Dec 19, 2018

Very nice job!

Exceptional Exteriors, LLC



COMMENT
Additional Comment
Dec 19, 2018

everyone I've worked with has been great -- special thanks to Kyle up front, and Rob and Chris who have participated in the projects through completion.

COMMENT
Additional Comment
Dec 19, 2018

Extremely good customer service -- and final product (new roofs on 4 different structures) look great!

REVIEW
Scott M.
Brighton, CO
Dec 19, 2018

I thought from start to finish, the EE team was professional, courteous, responsive -- top notch!



COMMENT
Additional Comment
Dec 18, 2018

Thank you!!

COMMENT
Additional Comment
Dec 18, 2018

Anthony, the project manager, and all the crew. They all had a direct and positive impact on us.

COMMENT
Additional Comment
Dec 18, 2018

timely, value, professional

REVIEW
Patrick S.
Evergreen, CO
Dec 18, 2018

We were very happy with everyone we worked with at Exceptional. Anthony, project leads, crew, billing and service have been the best I have seen from any roofer/construction company in many, many years! This is the company you want working for you. I recommend Exceptional Exteriors highly. Thank you for making the experience easy with "exceptional" quality. Thank you, Patrick Smith



COMMENT
Additional Comment
Nov 15, 2018

Jordan is awesome. The supplement work added after the contract was exceptional. Thanks for getting the most from my insurance company.

COMMENT
Additional Comment
Oct 16, 2018

Anthony was great. Easy to work with and very responsive.

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Exceptional Exteriors, LLC



COMMENT
Additional Comment
Oct 16, 2018

Great experience overall

COMMENT
Additional Comment
Oct 04, 2018

I would like to recognize everyone at the company for their service. They were all good.

COMMENT
Additional Comment
Oct 04, 2018

I was most satisfied in that they were knowledgeable, and they arrived on time.

COMMENT
Additional Comment
Oct 04, 2018

If a friend had a roof problem, I would recommend the company to them.

REVIEW
Sylvia T.
Boulder, CO
Oct 04, 2018
★★★★★

This is a very reliable company.

REVIEW
Whitney H.
Brighton, CO
Sep 20, 2018
★★★★★

Not happy with the financial side of things. We were told we had to pay one amount and then got hit with a bill much higher than that on top on the over \$10k we had to pay. They also processed payments out of our account without authorization. I feel like we were lied to and scammed out of money we shouldn't have had to pay.

Comment from Exceptional Exteriors, LLC

Hello, your out of pocket expense was the same as on your contract. We did supplement insurance for code items they did not include on the original scope. Insurance did pay for those items. We never process payments without permission. If you feel your final payment was processed without your knowledge, please contact me directly at 303-386-4649. Thank you, Francesca

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Exceptional Exteriors, LLC



COMMENT
Additional Comment
Sep 18, 2018

Jan was fantastic to work with. Always clear communication and follow up.

COMMENT
Additional Comment
Sep 15, 2018

The crew were great.

COMMENT
Additional Comment
Aug 29, 2018

Every person, without exception, that I had the pleasure of dealing with for my roofing needs caused may experience to be an exceptional experience..... how can I possibly choose?

COMMENT
Additional Comment
Aug 29, 2018

I asked for a recommendation from Allstate Insurance for a good company and I must say everyone I delt with was knowledgeable and patient. (Sometimes when there is a problem to deal with, that is a big plus!) What a great job! Very professional staff and crew!

REVIEW
Mary U.
Brighton, CO
Aug 29, 2018
★★★★★

Due to the extent of the hail storm that caused much widespread damage to cars and roofs, I was able to get an up close look at some of the workmanship of some other companies and was blown away with the quality of Exceptional Exteriors work. The workers doing the installation of my roof were courteous and worked well together and kept the timeline going. The area was actually left cleaner than when they started. Great company!

REVIEW
John L.
Fort Myers, FL
Aug 11, 2018
★★★★★

Exceptional Exteriors was professional and completed my roof in a timely manner, most quicker than most after Hurricane Irma. I would recommend them to others.

COMMENT
Additional Comment
Jul 23, 2018

I would recognize Tony Turner for exceptional service.

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COMMENT

Additional Comment
Jul 17, 2018

EXCEPTIONAL EXTERIORS IS A QUALITY AND PROFESSIONAL COMPANY. MY PROJECT WAS COMPLETED IN REASONAL TIME, AND WITH CORDIAL CONCERN FOR MY HOME AND MYSELF! 10 STARS! EL.

COMMENT

Additional Comment
Jul 17, 2018

There were a few minor issues that were quickly resolved. Over all, the project was successful and I am well pleased. I will not hesitate to call on Exex, if the need ever arises again. I will gladly recommend Exex to anyone who needs such services. I have, in past years, had work done by other companies, that I would never want for myself, or anyone else. Lessons learned. I view Exex as a quality provider and a professional company.

COMMENT

Additional Comment
Jul 17, 2018

Exex exceeded my expectations! The quality of their employees was exceptional and were a pleasure to interact with.

COMMENT

Additional Comment
Jul 17, 2018

Anthony was my first contact and his presentation was polite, friendly, and professional. He was quite helpful in assisting me to choose a color that coordinates nicely with my home colors. Trevor was coordinator for project and was always helpful and cordial. Craig was the field manager, and he was so very nice and pleasant, even at times that I was "a bit difficult". He inspected the work upon completion, walked the roof to assure that project was perfect. Jonathan was crew chief, and was pleasant and hardworking. A very nice young man. A pleasure to talk to. A better crew, I could not ask for.
10*****!!! Thank you to all! Evelyn L. Of Centennial, Colorado.

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