

CUSTOMER FEEDBACK REPORT *for* Equity Restoration LLC



REVIEW

Dan D.
Lititz, PA
Jul 18, 2017



They made the process easy and painless. We were impressed.

2077 Main St.
Lititz, PA 17543
(717) 625-7111

REVIEW

Roger C.
Red Lion, PA
May 03, 2017



The representatives from Equity were professional in every aspect of the job from the day I met with the salesman to the day the job was complete. They went above and beyond my expectations. I was very pleased with Equity. The salesman was outstanding.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Equity Restoration LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Kori J.
Red Lion, PA
Apr 28, 2017



My salesperson and my contact person were always available and answered any questions effectively and quickly. They scheduled my roof, gutters and wrapping. Our roof was done in one day! They have an extremely hard working and efficient team that comes in and does a beautiful job and the weather was not optimal at all. Then they have another team that came in and did the gutters for us and another for our wrapping. Never a mess left behind and all their contractors are very polite and nice to deal with. They dealt with my insurance company for me so I had none of the headache. I have already recommended them to another friend and would use them again anytime!

We have surveyed customers on behalf of Equity Restoration LLC in Lancaster, PA; Lititz, PA; Red Lion, PA; York, PA; Windsor, PA; Mount Joy, PA; Ronks, PA; Littlestown, PA; Reinholds, PA; Landisville, PA; and 18 other cities in Pennsylvania and Maryland.

REVIEW

Renee W.
Windsor, PA
Nov 09, 2016



Brandon was very well mannered, had over the top comm skills, and was very professional. He kept to commitments and always kept in contact with me.

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REVIEW

Chris C.
Elizabethtown, PA
Oct 06, 2016



Equity Restoration installed a beautiful replacement roof in less than one day. The home owners insurance process did take a lot longer than I expected but was well worth the wait overall since my new architectural style roof is rated to last 20 plus years. Highly recommend Equity Restoration overall for their professional and courteous customer service to anyone looking for new replacement roof installs. Thanks Equity Restoration for a job well done!!!

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REVIEW

Dave L.
Lancaster, PA
Sep 30, 2016



I am not very happy with the job they have done because they have not finished it, thank you.

Comment from Equity Restoration LLC

Donna and Dave, we are sorry to have sent your our post job survey prior to having the job completed to your satisfaction. I hope we have met your expectations with the quality of the completed job. Thank you for pointing out an area for improvement, it is the reason we send the survey. Thank you for your business.

REVIEW

Joan W.
Lititz, PA
Sep 07, 2016



When they first came and took a look (there were different stages of my roofing as we added rooms, etc.), I only thought the front needed a new roof. Jeremy checked it all out and when he came in and showed me what he had done and gave his assessment, it was very exciting. I was very, very happy. He answered all my questions. Whenever I called and asked for more information, he always called me back. He has been terrific and is quite a great person.

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REVIEW

Rosalie K.
Red Lion, PA
Aug 18, 2016



I was very well pleased with everything they did, and the way they handled things.

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Lititz , PA 17543
(717) 625-7111

REVIEW

Edward P.
Red Lion, PA
Jul 21, 2016



Equity Restoration was very good, courteous, on time and worked hard.

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REVIEW

Stanely K.
Lititz, PA
Jul 13, 2016



I was greatly impressed with your professionalism, & details. Greatly appreciate the follow up.

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REVIEW

Cole M.
Lititz, PA
Jul 07, 2016



My project manager Jeremy, did an excellent job and is an absolute pro!

REVIEW

Paul B.
Lancaster, PA
May 24, 2016



The work was done very clean and I was well satisfied.

REVIEW

Steven T.
Lititz, PA
May 13, 2016



I will highly recommend Equity Restoration, Bryan and Jeremy were very knowledgeable and the office staff was very courteous.

REVIEW

Jill T.
Lititz, PA
May 10, 2016



They were very professional. Mike Brown answered all my questions, and I had nothing go wrong. They guys came out and stayed until everything was finished. They were careful with my plants, cleaned up well, and they were very polite. I am very happy.

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REVIEW

Matt D.
Lancaster, PA
May 10, 2016



Everything went smoothly. I would work with them again. Thanks!

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Lititz, PA 17543
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REVIEW

Noelle D.
Littlestown, PA
May 10, 2016



Bernie Murren and Brian Singer both were instrumental in completing the job proficiently and on time. I recommend both employees with out reservation.

GUILDMEMBER SINCE 2015

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REVIEW

Carl F.
Lititz, PA
May 06, 2016



They were great!

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REVIEW

Linda T.
York, PA
May 04, 2016



Met all expectations. On Time, On Schedule. Did everything they could to minimize the mess in replacing our roof and did a great job of cleaning up afterwards. Would highly recommend

REVIEW

Cynthia C.
Lancaster, PA
May 04, 2016



Equity Restoration was very professional and did a great job on my roof! I would definitely recommend them to friends and family.

REVIEW

Karen G.
Lititz, PA
Mar 12, 2016



Excellent service and well satisfied.

REVIEW

Bob K.
Lititz, PA
Mar 05, 2016



I had some snow coming in my garage through the vent. I still have to inform that about this issue.

CUSTOMER FEEDBACK REPORT *for*

Equity Restoration LLC



REVIEW

David H.
York, PA
Mar 02, 2016



Equity Restoration was very professional, did a quality job on schedule. All of their employees were very efficient and very courteous. I highly recommend them.

2077 Main St.
Lititz , PA 17543
(717) 625-7111

REVIEW

Bill B.
Lancaster, PA
Feb 20, 2016



Equity Restoration was extremely easy to work with and did a fantastic job. I am very happy with the results.

GUILDMEMBER SINCE 2015

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REVIEW

Eric G.
Lancaster, PA
Feb 19, 2016



We were very happy with the service and quality installation we received. They were very efficient in getting the work done promptly. It was nice to know this is a local company.

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REVIEW

Joan W.
Lititz, PA
Feb 18, 2016



Jeremy, the salesperson, was excellent; and he continues to check on me to make sure everything is okay.

REVIEW

John B.
Gettysburg, PA
Feb 18, 2016



Brian is by far the most experienced person I have ever dealt with in housing repair field. His attention to detail made the job better and safer for the crew. I have already referred a few friend to Equity Restoration. Their name says it all.

REVIEW

Brian W.
Lititz, PA
Feb 17, 2016



Great service, quality workmanship and materials all at a reasonable price.