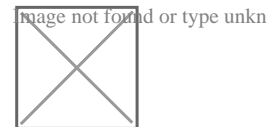


FEEDBACK REPORT *for*

Epcon Communities Charlotte



REVIEW

Vincent P.
Wesley Chapel, NC
Jan 30, 2020



The location and the Community are appealing. The sales people are delightful. The construction crew leaves MUCH to be desired. I feel that our house was thrown together in order to make the sale before year's end - shoddy workmanship and the "project manager" leaves a lot to be desired. Throughout the process we were consistently told that "this is not a custom home" - yet we are presented a limited selection (many outdated) with over-priced items that have to be purchased in order to finish the home. Having said all this, I am happy with our decision to buy and am confident that once we put our own finishing touches on our new home, we will be very happy for years to come.

REVIEW

J.L.C.
Waxhaw, NC
Oct 26, 2019



A track builder is the answer you will mostly hear when issues are brought up. In my opinion Epcon is over priced for what you get. Workmanship is acceptable on most things but not all. What you see in the models is not what you get. The homes are put up way tooooooo fast and things are missed. Because of it many homes have the same issues and problems with them. I could go on but you have my money already which is your bottom line. Would I buy again from Epcon, I'm not sure.

REVIEW

Christina S.
Mooresville, NC
Oct 04, 2019



My clients had a smooth process with Epcon, and are very happy with the end product.

500 Stonehenge Parkway
Charlotte , NC 43017
(614) 761-1010
www.epconcommunities.com

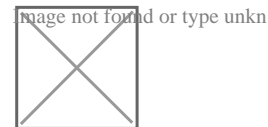
GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Epcon Communities Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Epcon Communities Charlotte in Huntersville, NC; Charlotte, NC; Cornelius, NC; Mooresville, NC; Stallings, NC; Matthews, NC; Marvin, NC; Waxhaw, NC; Wesley Chapel, NC; High Point, NC; and 23 other cities in North Carolina, South Carolina and Ohio.

FEEDBACK REPORT *for*

Epcon Communities Charlotte



REVIEW

Jerry G.
Huntersville, NC
Jul 09, 2019



Andy Brown was great, but resigned shortly after construction started. No on-site sales consultant assigned to us. Josh Adams was very responsive, but workers were sloppy.

500 Stonehenge Parkway
Charlotte , NC 43017
(614) 761-1010
www.epconcommunities.com

REVIEW

Julianna C.
Huntersville, NC
Jun 11, 2019



People should be aware of possible issues in the house.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Epcon Communities Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Albert B.
Waxhaw, NC
May 06, 2019



We've been here a week and are very satisfied so far. It is living up to expectations.

We have surveyed customers on behalf of Epcon Communities Charlotte in Huntersville, NC; Charlotte, NC; Cornelius, NC; Mooresville, NC; Stallings, NC; Matthews, NC; Marvin, NC; Waxhaw, NC; Wesley Chapel, NC; High Point, NC; and 23 other cities in North Carolina, South Carolina and Ohio.

REVIEW

John M.
Mooresville, NC
Apr 16, 2019



EC Builds a tract house at custom prices.

REVIEW

Timothy E.
Mooresville, NC
Apr 10, 2019



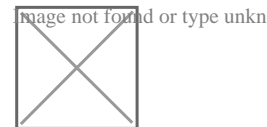
Of course We had a few questions and concerns along the way, after all it's a big leap of faith to have a home built while living over 500 miles away. Niki and Jason were always quick to investigate and respond back to us...and not just with a simple reassurance but with knowledgeable explanations and willingness to change, correct or continue as planned. We found them very open and honest.

REVIEW

James K.
Huntersville, NC
Apr 05, 2019



I would recommend Epcon Communities to a friend. The quality and the concept is great and the floor plans are perfect for seniors. We looked at quite a few communities and found that Epcon stood out among the rest.



FEEDBACK REPORT *for*

Epcon Communities Charlotte

REVIEW

Dee R.
Charlotte, NC
Feb 04, 2019



Epcon Communities did a job well done.

REVIEW

Julianna C.
Charlotte, NC
Feb 04, 2019



It all went very well. I love the community and the people here are extremely nice. I like that the outside of the house was insured.

REVIEW

Lowell D.
Charlotte, NC
Feb 04, 2019



There were a couple of discrepancies on the time table and completion of the house with the 1031 exchange. Epcon was helpful and agreeing with the 1031. They came with good conclusions.

REVIEW

Jane J.
Charlotte, NC
Feb 02, 2019



The sales office staff, very knowledgeable and courteous. My project manager needs coaching on how to treat customers with respect and professionalism. Keep in mind, you are not getting a custom home you are getting a spec house where you choose (with limited selection) the interior/exterior paint, finishes, and cabinetry.

REVIEW

Paul S.
 Mooresville, NC
Nov 28, 2018



Gloria Harzold and Jason Robinette were my main contacts for sale and build. They both were very cooperative and settled many questions, especially about what to expect time wise and quality aspect of my build project. I do have some qualms about the finish product and lack of finish touches, such as complimentary small amounts of touch up paint for Walls, Woodwork, and Ceilings. This could have been nice touch to our possessing the HOME

500 Stonehenge Parkway
Charlotte , NC 43017
(614) 761-1010
www.epconcommunities.com

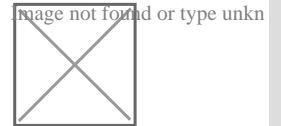
GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Epcon Communities Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Epcon Communities Charlotte in Huntersville, NC; Charlotte, NC; Cornelius, NC; Mooresville, NC; Stallings, NC; Matthews, NC; Marvin, NC; Waxhaw, NC; Wesley Chapel, NC; High Point, NC; and 23 other cities in North Carolina, South Carolina and Ohio.

FEEDBACK REPORT *for*

Epcon Communities Charlotte



REVIEW

Elizabeth N.
Stallings, NC
Nov 10, 2018



I just really think Epcon does a quality product, and I'm very pleased with it.

500 Stonehenge Parkway
Charlotte , NC 43017
(614) 761-1010
www.epconcommunities.com

REVIEW

Sara S.
Mooresville, NC
Oct 31, 2018



Downsizing is challenging. I'd looked at many communities prior to Epcon; the Mooresville location was a huge appeal. That said, you are not building a custom home. My biggest frustration was the many "no, you can't do/have that" that I experienced. For the price point I would have appreciated more choices on interior selections! My challenge was to work within the constraints given - this was my personal challenge. The people at Epcon were professional and delivered a quality product that I am very pleased with.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Epcon Communities Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Epcon Communities Charlotte in Huntersville, NC; Charlotte, NC; Cornelius, NC; Mooresville, NC; Stallings, NC; Matthews, NC; Marvin, NC; Waxhaw, NC; Wesley Chapel, NC; High Point, NC; and 23 other cities in North Carolina, South Carolina and Ohio.

REVIEW

Marlene W.
Huntersville, NC
Oct 30, 2018



I'm very very happy with my home and well pleased.

REVIEW

Dianne S.
Mooresville, NC
Oct 05, 2018



Very impressive. Quality and professionalism through and through!

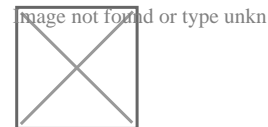
REVIEW

Ronald M.
Mooresville, NC
Sep 25, 2018



The building process was made easy and we were well-informed.

Epcon Communities Charlotte



REVIEW

M.F.R.
Mooresville, NC
Sep 16, 2018
★★★★★

I would recommend Epcon to a friend but I would also make them aware of some of the ups and downs to expect. And I would tell them to go through their home with a fine tooth comb before closing. We thought we did but there are many things we missed.

500 Stonehenge Parkway
Charlotte , NC 43017
(614) 761-1010
www.epconcommunities.com

REVIEW

Michael C.
Mooresville, NC
Sep 12, 2018
★★★★★

Jason Robinette is a superior project manager. Responsive, knowledgeable and very helpful. Great to work with with and extremely trustworthy. Niki was great as well. Very responsive and professional.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Epcon Communities Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

D.J.B.
Marvin, NC
Sep 05, 2018
★★★★★

We feel Epcon is a very reputable and honest company who wants to build a quality home for their homeowners.

We have surveyed customers on behalf of Epcon Communities Charlotte in Huntersville, NC; Charlotte, NC; Cornelius, NC; Mooresville, NC; Stallings, NC; Matthews, NC; Marvin, NC; Waxhaw, NC; Wesley Chapel, NC; High Point, NC; and 23 other cities in North Carolina, South Carolina and Ohio.

REVIEW

Elaine W.
Mooresville, NC
Sep 04, 2018
★★★★★

I dealt with both Jason and Niki. They were both very professional and helpful. They answered questions, and my concerns were quickly addressed. I was very happy with whole experience.

REVIEW

M.E.M.
Huntersville, NC
Sep 01, 2018
★★★★★

My dealings with Epcon Kinnamon Park and the Charlotte office personnel were professional and customer driven. there have been some typical issues with my house but, Epcon has taken care of the items or will in the immediate future

REVIEW

Nanette L.
Cornelius, NC
Aug 16, 2018
★★★★★

Best building experience I have had from a production builder. Great designs followed by professional service and construction. I couldn't be happier!

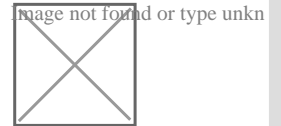
REVIEW

Stephen N.
Waxhaw, NC
Aug 04, 2018
★★★★★

All professional and courteous employees at Epcon Communities.

FEEDBACK REPORT *for*

Epcon Communities Charlotte



REVIEW

Ann M.
Huntersville, NC
Jul 06, 2018



Great to work with, professional and courteous.

500 Stonehenge Parkway
Charlotte , NC 43017
(614) 761-1010
www.epconcommunities.com

REVIEW

Colin K.
Cornelius, NC
May 17, 2018



It was a very good experience. Everybody did what they were suppose to do.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Epcon Communities Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

William M.
New Bern, NC
May 10, 2018



My wife and I are delighted and excited with our new Epcon home. It has been a good experience throughout the construction process. Everyone has been responsive and professional; but I would like to single out Josh Adams especially as a young man who is simply a delight to work with.

We have surveyed customers on behalf of Epcon Communities Charlotte in Huntersville, NC; Charlotte, NC; Cornelius, NC; Mooresville, NC; Stallings, NC; Matthews, NC; Marvin, NC; Waxhaw, NC; Wesley Chapel, NC; High Point, NC; and 23 other cities in North Carolina, South Carolina and Ohio.

REVIEW

Carol M.
Cornelius, NC
May 02, 2018



What an excellant company to work with! Love the design, the options! From Gloria, to Steve, to Josh, everyone was most helpful and we are so happy to be in our new home and look forward to enjoying it!