

# CUSTOMER FEEDBACK REPORT *for* Environmental Pools



## REVIEW

Celeste C.  
Lowell, MA  
May 10, 2016



We are very happy working with the company and would recommend them to others.

184R Riverneck Road  
Chelmsford , MA 01824  
(978) 256-0200

## REVIEW

Lisa C.  
Lynnfield, MA  
Apr 25, 2016



We would highly recommend them.

## GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Environmental Pools relies on our customer surveying to help them deliver an exceptional customer experience.

## REVIEW

Steve S.  
North Andover, MA  
Apr 12, 2016



Andy knows the business and bring your vision to reality.

We have surveyed customers on behalf of Environmental Pools in Franklin, MA; Westford, MA; Windham, NH; Concord, MA; Medfield, MA; Andover, MA; Chelmsford, MA; North Andover, MA; Westborough, MA; Wellesley, MA; and 44 other cities in Massachusetts and New Hampshire.

## REVIEW

Dan G.  
Concord, MA  
Apr 12, 2016



I had built two other pools and based on that experience knew that I needed to do my homework. I interviewed 4 other contractors before I awarded the contract to Environmental Pools. Andy and his staff exceeded my expectations on every front. I have no qualms about recommending them for anyone considering a new pool.

## REVIEW

Einar G.  
Milton, MA  
Apr 06, 2015



I unequivocally recommend Environmental Pools and have in fact already referred them twice.

## CUSTOMER FEEDBACK REPORT *for*

# Environmental Pools



### REVIEW

Kristin N.  
Scituate, MA  
Mar 16, 2015  
★★★★★

Environmental Pools was very professional and they approached the project in the best possible manner given the weather. They answered all my concerns and went out of their way to complete the project to my satisfaction.

Comment from Environmental Pools

Hello Kristin & Don, Thank you for taking the time to leave this glowing feedback, we greatly appreciate it. Enjoy your pool in 2015, warm weather is just around the corner.

184R Riverneck Road  
Chelmsford , MA 01824  
(978) 256-0200

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Environmental Pools relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Environmental Pools in Franklin, MA; Westford, MA; Windham, NH; Concord, MA; Medfield, MA; Andover, MA; Chelmsford, MA; North Andover, MA; Westborough, MA; Wellesley, MA; and 44 other cities in Massachusetts and New Hampshire.

### REVIEW

Christine N.  
Wellesley, MA  
Apr 24, 2014  
★★★★★

Environmental pools did a great job. They delivered exactly as promised and communicated along the way so we always knew what was next. We interviewed 3 companies when we were looking and although they were not the cheapest I felt secure in our decision to go forward with them. They were responsive , professional, friendly, on time, and on budget.

### REVIEW

Kristin N.  
Scituate, MA  
Apr 18, 2014  
★★★★★

Our experience with Environmental Pools has been extremely easy. They have been professional to deal with at every step and have done what they promised us. We ran into some complications with work that was being done on our house at the same time and Andrew went above and beyond his role and by taking the initiative to work with our builder to solve issues that would have affected our pool decking. We would highly recommend Environmental Pools.

## CUSTOMER FEEDBACK REPORT *for*

# Environmental Pools



### REVIEW

Mike M.  
Pelham, NH  
Apr 15, 2014



I have been working with Environmental pools on many projects over the years. I've never had anything less than a positive experience with their personnel and their performance. They consistently provide a satisfactory experience with excellent results.

184R Riverneck Road  
Chelmsford , MA 01824  
(978) 256-0200

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Environmental Pools relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Environmental Pools in Franklin, MA; Westford, MA; Windham, NH; Concord, MA; Medfield, MA; Andover, MA; Chelmsford, MA; North Andover, MA; Westborough, MA; Wellesley, MA; and 44 other cities in Massachusetts and New Hampshire.

### REVIEW

Mareno P.  
Saugus, MA  
Apr 12, 2014



One of the best company that I had a pleasure in working with regarding my pool project. Everyone in the company was professional. respectful and took pride in there work, which shows in the end product. I would recommend Environmental pools to all of my friends and associates. They truly are an amazing company.