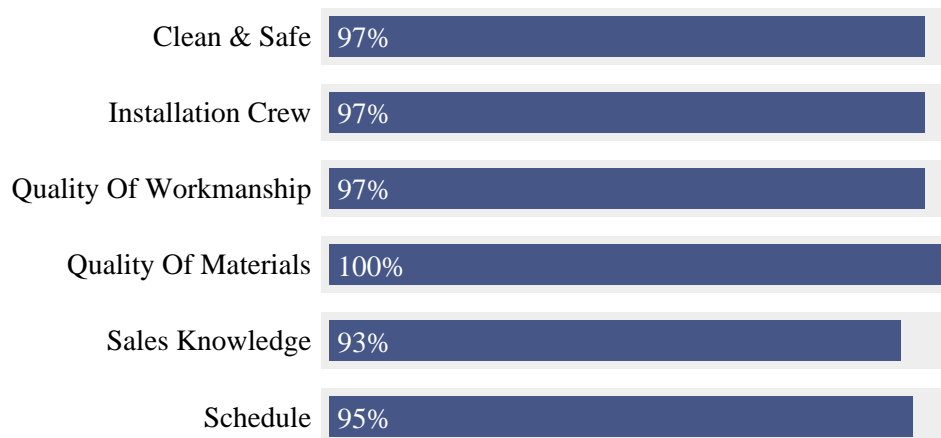


Endless Energy

Customer Feedback Summary

Of 56 customers surveyed, 40 responded



Recent Reviews & Published Comments

COMMENT

Additional Comment
Mar 06, 2015

Yes Diana does a great job, as well as the crew who installed everything. When ever I had a question and asked Jim he handled it and got back to me right away.

COMMENT

Additional Comment
Mar 06, 2015

The installation went smoothly. They handled all the paperwork and that is important. I think that was the most satisfying off all. Also being able to see my system up and running gives me great satisfaction. I have learned to monitor it by my computer as well as my smart phone.

REVIEW

Geoffrey W.
Uxbridge, MA
Mar 06, 2015



I,m an old fashion type communicater and do not rely on computers as much as the average person of today. E-signing and communications mostly by internet was frustrating for me. Therefore I may have missed things or possibly delieted e-mails that caused certain delays and the weather did not help.You...



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www.goendlessenergy.com

GUILDMEMBER SINCE 2014

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We have surveyed customers on behalf of Endless Energy in Bellingham, MA; Beacon, NY; Monson, MA; Ludlow, MA; Windsor Locks, CT; Feeding Hills, MA; Hadley, MA; Greenfield, MA; New Milford, PA; Middletown, CT; and 44 other cities in Massachusetts, Connecticut, Pennsylvania and New York.

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COMMENT

Additional Comment
Mar 03, 2015

I would also like to think Jim. He has the knowledge of the workings of everything. I appreciated how their responses were always timely. They always took care of whatever questions or needs that I had.

COMMENT

Additional Comment
Mar 03, 2015

Diana was awesome. All of the guys that did the installation went above and beyond to do a neat, orderly job. They worked through everything. They were very professional. I felt very comfortable having them in my home.

COMMENT

Additional Comment
Mar 03, 2015

extremely happy with our services

REVIEW

John V.
Bellingham, MA
Mar 03, 2015



We were extremely happy with the employees, the service, and the product. I would definitely would recommend them to anyone looking for solar.

COMMENT

Additional Comment
Feb 12, 2015

I would definitely recommend anyone thinking of buying solar panels to look into Endless Mts Solar. I have been very happy with their performance. If I happened to moveto another home nearby, I would again choose Endless Mts. without reservation.

COMMENT

Additional Comment
Feb 12, 2015

I thought John Pitcavage was very knowledgeable and experienced. He was able to lay out the entire plan and had hired a crew that could fulfill this plan. Ellen, the secretary, was wonderful at keeping the many details of the project organized. She was right on top of forms to be filled out, calls to...

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COMMENT

Additional Comment
Feb 12, 2015

The only reason that I didn't give this a 4 was that there were issues with the building codes/inspectors. Each town has their own codes and with solar being somewhat new in our town, it was difficult to determine ahead of time what the building inspector would focus on. The state inspector also had...

COMMENT

Additional Comment
Feb 12, 2015

I don't feel like Endless Mt. fell short. When they said they would be there to do work, they were there. If they thought there might be a problem, they were up front about it and dealt with it quickly. They basically laid out the entire process in the beginning and that was our experience. We were not...

COMMENT

Additional Comment
Feb 12, 2015

I loved the workers. I really liked that most of the workers are local. They were dedicated and loved their jobs. No one grumbled or complained. They kept a clean work space and came when they said they would. Everyone seemed to be on the same page. If I had a question, if they didn't know the answer...

REVIEW

Amy G.
Northborough, MA
Feb 12, 2015



Endless Mountains Solar Services are a great company that provides quality equipment with excellent service. Their staff worked well as a team. They were honest, proactive, hard working and professional. The equipment looks great and is functioning well. I am a very satisfied customer.

REVIEW

Emanuel A.
Ashland, MA
Feb 10, 2015



Endless mountains were good and professional and I would recommend them to others.

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COMMENT

Additional Comment
Jan 29, 2015

I felt comfortable dealing with all of the installation crew. The crew installing the panels were friendly and very neat and the electricians were as well!! Nihal who came out to help with the Enphase setup, was great as well!

COMMENT

Additional Comment
Jan 29, 2015

Rob Pratt initially for the sales aspect was very straight forward and knowledgeable! Jim was extremely helpful through out the installation and as well as getting the system on-line. Nihal was extremely helpful finalizing the network issues for me as well!

COMMENT

Additional Comment
Jan 29, 2015

Though there were some delays, greatly due to the time of season, pretty all that I could have expected happened

COMMENT

Additional Comment
Jan 29, 2015

Very professional team! Extremely knowledgeable and no bull!! The work site was always kept clean and the job was completed super fast!

REVIEW

Steve O.
Lancaster, MA
Jan 29, 2015



From start to finish Endless mountain was highly professional in all aspects. Knowing that I am dealing strictly with a local business that has been around for over 30 years makes feel confident that if a problem ever arises, I should expect and receive quick solutions! All of the crew from sales to...

COMMENT

Additional Comment
Jan 30, 2014

John Pitcavage did an excellent job for me and I appreciated that.

COMMENT

Additional Comment
Jan 30, 2014

I was most satisfied that it was done professionally. I did not have any problems and I am getting a fair amount of electricity out of it. I had to cut some more trees down, but after that I think I should be doing even better.

Endless Energy

COMMENT

Additional Comment
Jan 30, 2014

I already told the one person who was interested about them and he actually bought a system bigger than the one I have.

COMMENT

Additional Comment
Jan 30, 2014

The installation crew was a five.

COMMENT

Additional Comment
Jan 25, 2014

Great job. I'm overly impressed with the company, their employees and equipment that was recommended and used. I highly recommend this company. Our 30 panel solar system is over performing. I can honestly say this company under promises and over delivers.

COMMENT

Additional Comment
Jan 25, 2014

Jim Laskowski, Joe, John & Mike. Dave was super awesome.

COMMENT

Additional Comment
Jan 25, 2014

Extremely knowledgeable and professional all the way through the process.

COMMENT

Additional Comment
Jan 22, 2014

The installation went very smoothly and I have not had any problems since then.

COMMENT

Additional Comment
Jan 20, 2014

The office staff and installation supervisor were helpful in guiding me through the paperwork and the installation process.

COMMENT

Additional Comment
Jan 20, 2014

Darrell was very patient with us and came back 3 different times to help us through the process and answer questions.

COMMENT

Additional Comment
Jan 20, 2014

Very pleased with the crew and the installation of our system. Crew was considerate with our property. Special commendation is deserved for Jim Laskowski and his crew.



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