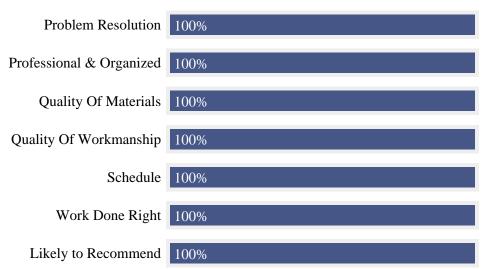
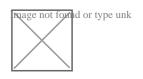
CUSTOMER FEEDBACK REPORT for

## Elite Home Restoration

## **Customer Feedback Summary**

Of 17 customers surveyed, 7 responded





N/A Schaumburg , IL 60007 (847) 890-2097 ehomerestoration.com

#### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Elite Home Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Elite Home Restoration in Schaumburg, IL; St.chalres, IL; Steamwood, IL; Huntley, IL; Elk Grove, IL; East Dundee, IL; and Hoffman Estates, IL.

### Recent Reviews & Published Comments

Jose U. schaumburg. IL

schaumburg, IL Mar 03, 2018 I am so glad that we met Mike and chose Elite Home Restoration. Mike was very friendly and knowledgeable about the products and material. He was also very helpful with insurance information. He was always just a call away to answer any questions we had. I would have to say as well that Mike went above and beyond to get the job done in a timely manner. We would highly recommend Mike to anyone looking for a new roof or new siding.

COMMENT

Additional Comment Feb 19, 2018

I most satisfied with working with Peter. Peter was very knowledgeable and professional. Peter, sold me on the project. I did not speak with anyone else but Peter. It was because of him, I put my trust in Elite Home Restoration.



### CUSTOMER FEEDBACK REPORT for

# Elite Home Restoration

REVIEW

Patricia H. St.Chalres, IL Feb 19, 2018

\*\*\*\*

Peter was outstanding to work with! Peter was very helpful, very knowledgeable and professional. I would recommend Elite Home Restoration to anyone.

COMMENT

Additional Comment Feb 13, 2018 I was most satisfied with the sales representative. He was personable and went out of his way to help. He showed up when the job started to check in and was there when the job finished.

COMMENT

Additional Comment Feb 07, 2018

I was satisfied with the communication from Rowland and with the final look of the house.

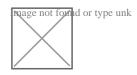
COMMENT

Additional Comment Feb 07, 2018 Peter, the guy who coordinated everything, provided exceptional service.

COMMENT

Additional Comment Feb 07, 2018

I think our rep was very responsive, went out of his way to make sure we got what we needed, and was very good with the overall process.



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