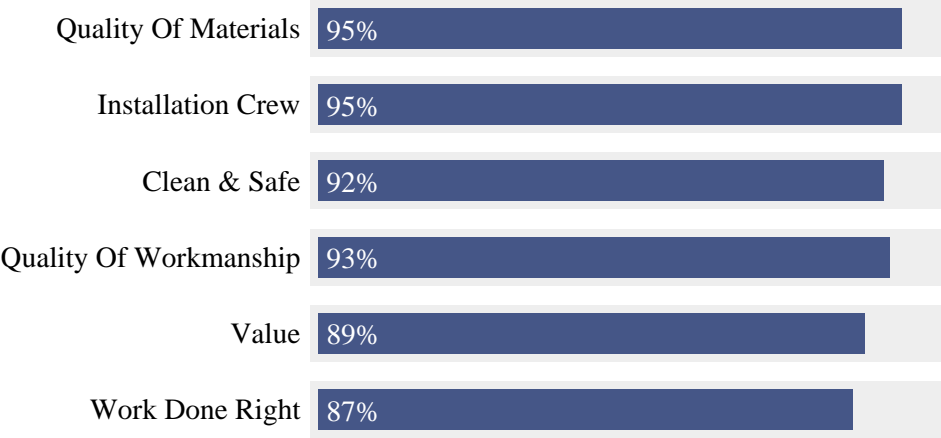


CUSTOMER FEEDBACK REPORT *for* Ecotech Windows & Doors

Customer Feedback Summary

Of 124 customers surveyed, 61 responded



34 Futurity Gate #7
Concord , ON L4K 1S6
(888) 880-6827
www.ecotechwindows.ca

GUILDMEMBER SINCE 2016

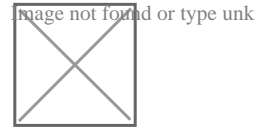
As a GuildQuality Guildmember, Ecotech Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Ecotech Windows & Doors in Mississauga, ON; Brampton, ON; Whitby, ON; Toronto, ON; Cambridge, ON; Kitchener, ON; Scarborough, ON; Oshawa, ON; Richmond Hill, ON; Hamilton, ON; and 42 other cities in Ontario.

In this report, Ecotech Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in March 2016. In that time, 61 out of 124 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2020.

Recent Reviews & Published Comments

- REVIEW**
Steve F.
Cambridge, ON
Mar 23, 2020
★★★★★
We are very satisfied with the workmanship and the service.
- REVIEW**
Mackenzie S.
Oshawa, ON
Mar 23, 2020
★★★★★
They were a great company to work with and I would use them again!
- REVIEW**
Victor F.
Barrie, ON
Mar 21, 2020
★★★★★
There was one small hitch. One window was delivered, wrong size.was resolved very well. Thank you.
- REVIEW**
Barry B.
Paris, ON
Mar 21, 2020
★★★★★
Quality product, Excellent installers. Well mannered, Knowledgeable, well organized, great workmanship.



CUSTOMER FEEDBACK REPORT *for*
Ecotech Windows & Doors

REVIEW

Ian U.
Paris, ON
Mar 21, 2020
★★★★★

Friendly, considerate, respectful, helpful at every stage of my window replacement.thank you.

34 Futurity Gate #7
Concord , ON L4K 1S6
(888) 880-6827
www.ecotechwindows.ca

REVIEW

RHONDA W.
OSHAWA, ON
Apr 24, 2017
★★★★★

I was very happy with everything, overall, and with the speedy expedition of correcting anything that was wrong.

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Ecotech Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Dave V.
Ariss, ON
Apr 18, 2017
★★★★★

The installers were great, but the head office is a problem.

We have surveyed customers on behalf of Ecotech Windows & Doors in Mississauga, ON; Brampton, ON; Whitby, ON; Toronto, ON; Cambridge, ON; Kitchener, ON; Scarborough, ON; Oshawa, ON; Richmond Hill, ON; Hamilton, ON; and 42 other cities in Ontario.

COMMENT

Additional Comment
Apr 10, 2017

Everything was pretty good.

COMMENT

Additional Comment
Apr 10, 2017

The installer was really good.

COMMENT

Additional Comment
Apr 10, 2017

I was most satisfied with the initial sales pitch.

REVIEW

Cindy N.
Brampton, ON
Apr 10, 2017
★★★★★

They really need to get their customer service together.

In this report, Ecotech Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in March 2016. In that time, 61 out of 124 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2020.

COMMENT

Additional Comment
Apr 10, 2017

I was most satisfied with the workers. They were organized, professional, and clean.

REVIEW

JOE D.
Welland, ON
Apr 04, 2017
★★★★★

You get what you paid for.



CUSTOMER FEEDBACK REPORT *for* Ecotech Windows & Doors

REVIEW

Loraine M.
scarborough, ON
Apr 04, 2017



We are pleased with the windows. No complaints.
The installer did a good job.

34 Futurity Gate #7
Concord , ON L4K 1S6
(888) 880-6827
www.ecotechwindows.ca

REVIEW

Albert G.
Richmond Hill, ON
Apr 19, 2016



They were great!

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Ecotech Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

COMMENT

Additional Comment
Apr 06, 2016

I would like to recognize their installer. He did a good job. Mark did a good job selling.

We have surveyed customers on behalf of Ecotech Windows & Doors in Mississauga, ON; Brampton, ON; Whitby, ON; Toronto, ON; Cambridge, ON; Kitchener, ON; Scarborough, ON; Oshawa, ON; Richmond Hill, ON; Hamilton, ON; and 42 other cities in Ontario.

REVIEW

DAN B.
CALEDON, ON
Apr 06, 2016



Good quality windows at a good price.

In this report, Ecotech Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in March 2016. In that time, 61 out of 124 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2020.

COMMENT

Additional Comment
Apr 04, 2016

Alex provided exceptional service.

REVIEW

Eardley A.
Markham, ON
Apr 04, 2016



I am generally satisfied with the product, service, and installation of my windows.

COMMENT

Additional Comment
Apr 02, 2016

I was most satisfied with the final product simply because it met my expectations and it worked well. We had no problems at all.

REVIEW

Barbara A.
Mississauga, ON
Apr 02, 2016



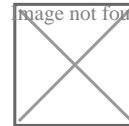
I would highly recommend their windows and doors to anyone interested in upgrading their home.

COMMENT

Additional Comment
Apr 02, 2016

I was most satisfied with the quality of the window, the staff was very good, and the installers were very polite and professional.

Image not found or type unk



CUSTOMER FEEDBACK REPORT *for* Ecotech Windows & Doors

REVIEW

Jordan K.
Toronto, ON
Apr 02, 2016



They did a fabulous job and the house looks better!

COMMENT

Additional Comment
Apr 02, 2016

I was most satisfied with the overall quality of the product.

COMMENT

Additional Comment
Apr 02, 2016

Installation crew was good and fast

34 Futurity Gate #7
Concord , ON L4K 1S6
(888) 880-6827
www.ecotechwindows.ca

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Ecotech Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Ecotech Windows & Doors in Mississauga, ON; Brampton, ON; Whitby, ON; Toronto, ON; Cambridge, ON; Kitchener, ON; Scarborough, ON; Oshawa, ON; Richmond Hill, ON; Hamilton, ON; and 42 other cities in Ontario.

In this report, Ecotech Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in March 2016. In that time, 61 out of 124 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2020.