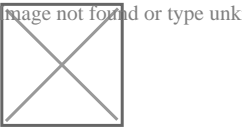
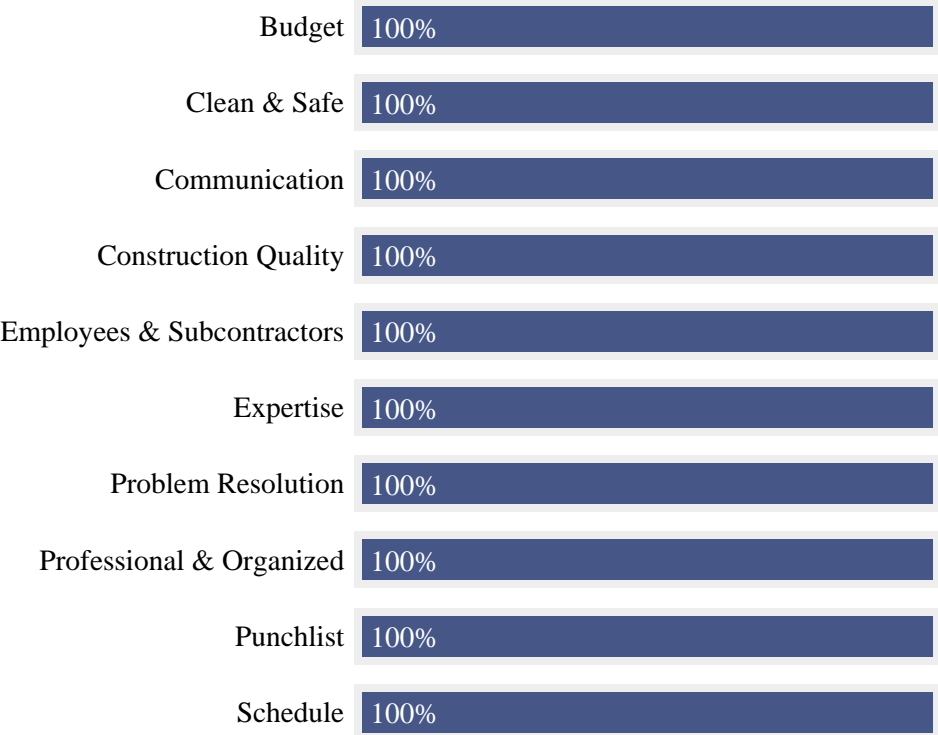


CUSTOMER FEEDBACK REPORT *for*  
**DES Home Renovations**



### Customer Feedback Summary

*Of 26 customers surveyed, 13 responded*



1 N Johnston Ave #214  
Hamilton Township , NJ  
08609  
(609) 528-4066

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, DES Home Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DES Home Renovations in Hamilton, NJ; Robbinsville, NJ; Lawrenceville, NJ; Mount Laurel, NJ; Monroe, NJ; East Windsor, NJ; Cranbury, NJ; Spotswood, NJ; Jackson, NJ; Philadelphia, PA; and 8 other cities in New Jersey and Pennsylvania.

In this report, DES Home Renovations has published a summary of the customer feedback they've received since they joined GuildQuality in May 2016. In that time, 13 out of 26 customers (50%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2017.

### Recent Reviews & Published Comments

REVIEW  
Scott H.  
Robbinsville, NJ  
Aug 31, 2016  
★★★★★

I was impress when they first came in, took off their shoes and put protective plastic on all of my carpets, told me everything that was going to take place, kept me updated on the progress and made sure that the work was top quality

COMMENT  
Additional Comment  
Aug 31, 2016

Excellent experience!



# CUSTOMER FEEDBACK REPORT *for* **DES Home Renovations**

COMMENT  
Additional Comment  
Aug 03, 2016

I was most satisfied with the DES explanation of their remodeling process and how the budget is generated. This gave me great confidence that I had found an organized and methodical partner to work on my project. Throughout the process I found the expert advice offered by DES most helpful. Pointing me to build options, vendors and new products that fulfilled my design concept was most helpful.

1 N Johnston Ave #214  
Hamilton Township , NJ  
08609  
(609) 528-4066

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, DES Home Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DES Home Renovations in Hamilton, NJ; Robbinsville, NJ; Lawrencville, NJ; Mount Laurel, NJ; Monroe, NJ; East Windsor, NJ; Cranbury, NJ; Spotswood, NJ; Jackson, NJ; Philadelphia, PA; and 8 other cities in New Jersey and Pennsylvania.

In this report, DES Home Renovations has published a summary of the customer feedback they've received since they joined GuildQuality in May 2016. In that time, 13 out of 26 customers (50%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2017.

REVIEW  
Andre B.  
Lawrencville, NJ  
Aug 03, 2016  
★★★★★

DES has a great process from design, planning, budgeting and construction. I appreciated their ability to address my questions, issues that popped up and commitment to my budget goal. I am very happy with the result.

COMMENT  
Additional Comment  
Aug 03, 2016

I am completely satisfied with my master bath remodel project. And I am happy to recommend DES as a trusted and competent builder/remodeler.

COMMENT  
Additional Comment  
Aug 03, 2016

I was lucky to find DES. I had a very frustrating search for contractors in publications. I had a few disappointing interviews and meetings with contractors who provided unaccepted production plans and budgets. After multiple online searches, I stumbled upon the DES website. The DES website provided very complete information about the company and information about their previous projects. Their philosophy was clearly stated. The website presentation was polished and reflected an attention to detail that I appreciated. My initial phone contact led to a meeting the very same day. Nice follow through.



# CUSTOMER FEEDBACK REPORT *for* **DES Home Renovations**

COMMENT  
Additional Comment  
Aug 03, 2016

DES was very helpful in providing an alternative solution within my budget and design concept when a manufacturer was unable to deliver a sink and counter top to meet our production schedule.

1 N Johnston Ave #214  
Hamilton Township , NJ  
08609  
(609) 528-4066

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, DES Home Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DES Home Renovations in Hamilton, NJ; Robbinsville, NJ; Lawrencville, NJ; Mount Laurel, NJ; Monroe, NJ; East Windsor, NJ; Cranbury, NJ; Spotswood, NJ; Jackson, NJ; Philadelphia, PA; and 8 other cities in New Jersey and Pennsylvania.

In this report, DES Home Renovations has published a summary of the customer feedback they've received since they joined GuildQuality in May 2016. In that time, 13 out of 26 customers (50%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2017.

COMMENT  
Additional Comment  
Aug 01, 2016

They finished ahead of time.

COMMENT  
Additional Comment  
Aug 01, 2016

I was most satisfied on how the design went, getting it done on time, they were clean and their good suggestions.

REVIEW  
Sheila B.  
Lawrencville, NJ  
Aug 01, 2016  
★★★★★

They were great to work with and I highly recommend them.

COMMENT  
Additional Comment  
Feb 11, 2016

Innovative use of space and architectural design details that maximized the potential of the property

COMMENT  
Additional Comment  
Jan 25, 2016

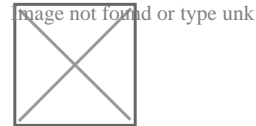
Stephen wa knowledgeable and helpful and friendly.

REVIEW  
Lisa C.  
Mount Laurel, NJ  
Jan 21, 2016  
★★★★★

Dreams Envisioned & Sustainable Home Renovations was professional. They did a great job.

COMMENT  
Additional Comment  
Jan 21, 2016

Dreams Envisioned & Sustainable Home Renovations was the subcontractor for my kitchen remodel. If it was not for Dreams Envisioned & Sustainable Home Renovations, my kitchen would still be under construction. When my contractor was not doing his job, Dreams Envisioned would pick up the pieces and make it work. I greatly appreciate their help. I now have a beautiful kitchen.



CUSTOMER FEEDBACK REPORT *for*  
**DES Home Renovations**

COMMENT  
Additional Comment  
Jan 21, 2016

We did not have a punchlist. They did not have to come back to finish anything.

COMMENT  
Additional Comment  
Jan 21, 2016

Dreams Envisioned & Sustainable Home Renovations was more organized than my contractor.

COMMENT  
Additional Comment  
Jan 21, 2016

I will soon be hiring Dreams Envisioned & Sustainable Home Renovations to remodel my bathroom.

COMMENT  
Additional Comment  
Jan 19, 2016

I was most satisfied with Steven's creativity. He helped design things that I couldn't see myself. He came in and gave me all of the information I needed.

COMMENT  
Additional Comment  
Jan 12, 2016

Workmanship

1 N Johnston Ave #214  
Hamilton Township , NJ  
08609  
(609) 528-4066

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, DES Home Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DES Home Renovations in Hamilton, NJ; Robbinsville, NJ; Lawrenceville, NJ; Mount Laurel, NJ; Monroe, NJ; East Windsor, NJ; Cranbury, NJ; Spotswood, NJ; Jackson, NJ; Philadelphia, PA; and 8 other cities in New Jersey and Pennsylvania.

In this report, DES Home Renovations has published a summary of the customer feedback they've received since they joined GuildQuality in May 2016. In that time, 13 out of 26 customers (50%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2017.