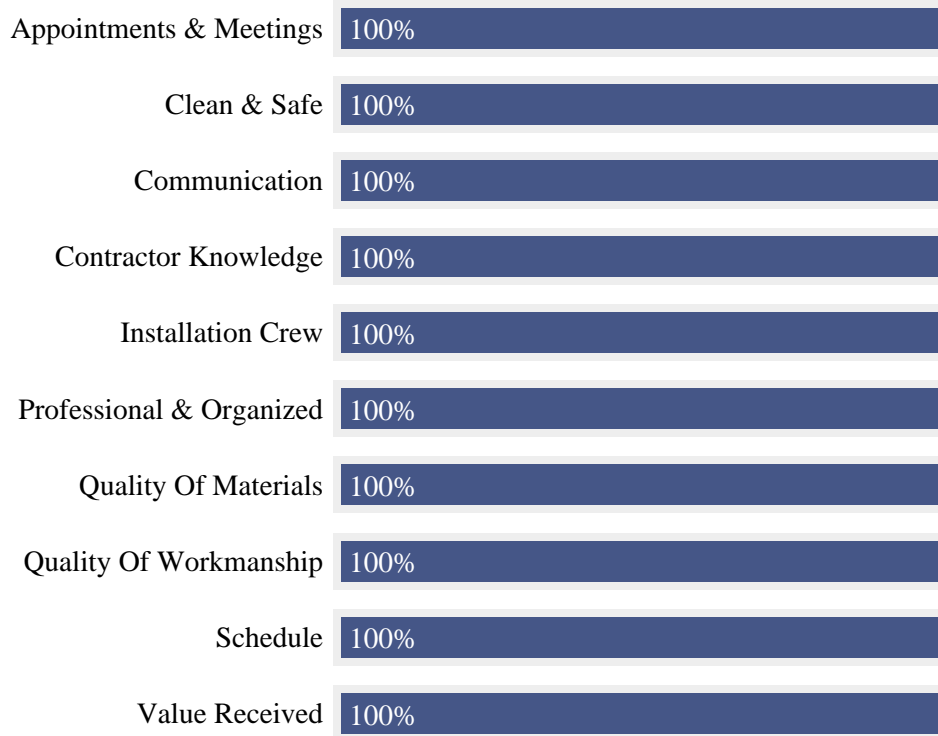


Downunder Roofing, LLC



Customer Feedback Summary

Of 30 customers surveyed, 23 responded



6101 N Strathbury Ave
Kansas City , MO 64151
(816) 547-0713
www.downunderroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Downunder Roofing, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Downunder Roofing, LLC in Kansas City, MO; Liberty, MO; Olathe, KS; Shawnee, KS; Kansas City, KS; Leawood, KS; Leavenworth, KS; Basehor, KS; Weatherby Lake, MO; Overland Park, KS; and 1 other city in Missouri.

In this report, Downunder Roofing, LLC has published a summary of the customer feedback they've received since they joined GuildQuality in August 2019. In that time, 23 out of 30 customers (77%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

Recent Reviews & Published Comments

REVIEW

Judy K.
Liberty, MO
Nov 08, 2019



I would never use a different roofer. They're the best I've ever worked with. Mark was a perfectionist.

REVIEW

Chuck M.
Kansas City, MO
Oct 10, 2019



The project from Insurance Company and Downunder Roofing was excellent.

Downunder Roofing, LLC



REVIEW

Anand N.
Overland Park, KS
Aug 22, 2019



We are very happy with the job that Downunder Roofing did. They would take pictures of any problems and text them to us to ask how we wanted to handle the problem before they would do anything. I can't think of anything they did wrong. I would definitely recommend Downunder Roofing.

REVIEW

Carmella K.
Kansas City, MO
Aug 16, 2019



I talked to about six different roofing companies. When I called Downunder Roofing and spoke with Mark Scott, I realized that he was the most professional and honest person I had spoken too. He did not try to sell me something I did not need, and he did not put a band-aid fix on my roof. Additionally, he coordinated great with my insurance.

COMMENT

Additional Comment
Aug 14, 2019

Mark

REVIEW

Ruth W.
Kansas City, MO
Aug 13, 2019



They were on time, very thorough, and cleaned up extremely well after themselves. I found nothing in my yard and I really appreciate the hard and fast work.

COMMENT

Additional Comment
Aug 12, 2019

I was most satisfied with how they were able to meet us where we needed in the short time frame we had to get it done on time.

REVIEW

Mike K.
Kansas City, KS
Aug 11, 2019



Brady was great to work with. He answered all of our questions and the work provided we felt was very high quality.

COMMENT

Additional Comment
Jun 14, 2019

Brady Phillips

6101 N Strathbury Ave
Kansas City, MO 64151
(816) 547-0713
www.downunderroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Downunder Roofing, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Downunder Roofing, LLC in Kansas City, MO; Liberty, MO; Olathe, KS; Shawnee, KS; Kansas City, KS; Leawood, KS; Leavenworth, KS; Basehor, KS; Weatherby Lake, MO; Overland Park, KS; and 1 other city in Missouri.

In this report, Downunder Roofing, LLC has published a summary of the customer feedback they've received since they joined GuildQuality in August 2019. In that time, 23 out of 30 customers (77%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.