

Direct Movement Group LLC

REVIEW

Cris G.

Atlantic Beach, FL

Feb 16, 2017

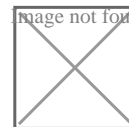


DMG conducted themselves in a professional manner during this project, however did not complete the project per the specified plans, causing us to compromise on several key issues. While DMG was willing to correct their mistakes to meet the plans, that would have meant a complete demolition and restart to the project. This would have added exponentially more time and frustration on top of that which we had already experienced. The bright side is that DMG stayed on the project and did see it through to completion. They were willing to acknowledge their mistakes and work to correct them. Overall we are satisfied the project is finally complete.

Comment from Direct Movement Group LLC

We understand your frustration on this project, and we apologize for the big fumble on your project. We hit a large growth period and tried to empower our people from within to help us grow and expand, and they failed, and so we failed. We stand by all work and will never walk off a job after having the job locked in for you at a lower rate we still spent more than you paid us to finish because at the end of the day we want to do the best we can with what we have been given. We know that with a company our size it's crazy to think every project every time will go perfectly. But it's how we stand in the face of adversity the will define us as a company.

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6060 Chester Circle
Jacksonville , FL 32217
(904) 999-0999
www.directmovement.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Direct Movement Group LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Direct Movement Group LLC in Jacksonville, FL; Ponte Vedra Beach, FL; Jacksonville Beach, FL; Atlantic Beach, FL; Neptune Beach, FL; St. Johns, FL; St. Augustine, FL; Fernandina Beach, FL; Amelia Island, FL; Ponte Vedra, FL; and 6 other cities in Florida and Georgia.

CUSTOMER FEEDBACK REPORT *for*

Direct Movement Group LLC

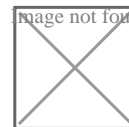
REVIEW

David K.
Jacksonville, FL
Jan 09, 2017



Direct Movement Group was such a pleasure to work with during our office buildout. Our two main concerns were timeline and budget and DMG was very accommodating with both. I would recommend DMG for any residential or commercial contracting services!

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