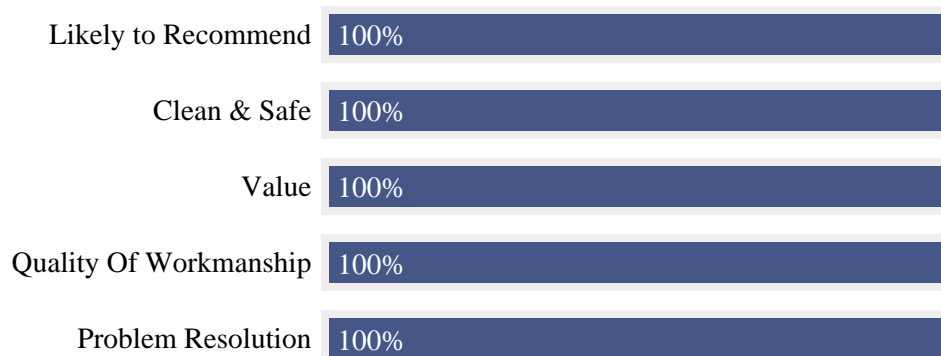


# Dillman Brothers



## Customer Feedback Summary

Of 22 customers surveyed, 7 responded



3509 North Cunningham Avenue  
Urbana , IL 61802  
(217) 344-8290  
www.dillmanbrothers.com

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Dillman Brothers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Dillman Brothers in Champaign, IL; Urbana, IL; Mahomet, IL; St Joseph, IL; Tolono, IL; Sidney, IL; Longview, IL; and Bloomington, IL.

In this report, Dillman Brothers has published a summary of the customer feedback they've received since they joined GuildQuality in April 2017. In that time, 7 out of 22 customers (32%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2017.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
May 12, 2017

I believe Mr. Dillman is a man of integrity and is very fair with his customers.

### REVIEW

Rochelle F.  
Champaign, IL  
May 04, 2017



Dillman Brothers did a great job installing a new roof. It was quick and they kept the job site immaculate.

### REVIEW

Weiner C.  
Urbana, IL  
May 03, 2017



We are impressed with the work but the communication is the biggest downfall. We wished Dillman Brothers would improve in that area.

### COMMENT

Additional Comment  
Apr 29, 2017

I am 100 satisfied with all areas

CUSTOMER FEEDBACK REPORT *for*



# Dillman Brothers

REVIEW

Gregory L.  
Champaign, IL  
Apr 29, 2017



All the installers that worked on my house did an outstanding job. They were polite professional and I answered all my questions

Comment from Dillman Brothers

We appreciate the opportunity to work with you, and hope you enjoy your bay window! Humbly, The Dillman Brothers Team

COMMENT

Additional Comment  
Apr 29, 2017

The work that the installer did on my bay window was outstanding. I am 100% satisfied with the job that he did. The bay window looks outstanding. I have had many compliments on how the bay window looks

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