

# Dave Packer Custom Builder



## Customer Feedback Summary

Of 106 customers surveyed, 71 responded



13508 Faringford Lane  
Bakersfield , CA 93311  
(661) 665-8800  
davepackerhomes.com

### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Dave Packer Custom Builder relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Dave Packer Custom Builder in Bakersfield, CA; Oxnard, CA; and Bakesfield, CA.

In this report, Dave Packer Custom Builder has published a summary of the customer feedback they've received since they joined GuildQuality in May 2016. In that time, 71 out of 106 customers (67%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
Sep 09, 2019

We would **HIGHLY** recommend Dave Packer as a builder

# Dave Packer Custom Builder



COMMENT

Additional Comment  
Sep 09, 2019

1. The care with which the plans and cost were considered and outlined for us--no surprises. The only changes and increases in cost were when we made changes in the plans. 2. Dave was very patient through the delays resulting from resolving our issues with our neighbor over our plans. The schedule for the sub-contractors was altered because of the plan revisions, and Dave stayed with us through all of these delays, and construction continued to completion. 3. Dave and his entire office and crew responded promptly to our questions through the Buildertrend website and calls to his office. 4. The warranty policy was thoroughly explained; with new appliances, nothing has occurred, but we expect they will all be handled in the same efficient manner as everything that has characterized our project to this point.

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COMMENT

Additional Comment  
Jun 03, 2019

I was most satisfied that they were pleasant and easy to work with. The contractor is very easy to work with.

COMMENT

Additional Comment  
Jun 03, 2019

Would absolutely recommend Dave Packer Construction.

REVIEW

Charlotte J.  
Bakersfield, CA  
Jun 03, 2019



Dave Packer and his team are responsive, efficient and a pleasure to work with. He builds a quality home with first class systems and finishes. Highly recommend.

COMMENT

Additional Comment  
Jun 03, 2019

Quality of construction, systems and finishes are first class. Communication with all team members has also been exceptional. Very organized. We have been favorably impressed.

# Dave Packer Custom Builder



COMMENT  
Additional Comment  
May 21, 2019

I would recognize the entire staff for their exceptional service. Everyone we dealt with was very nice and it was a pleasure to have all of the contractors in my home. They were very professional.

COMMENT  
Additional Comment  
May 21, 2019

I was most satisfied with the entire project. He was responsive and had great attention to detail.

REVIEW  
Laura H.  
Bakersfield, CA  
Feb 05, 2019



The communication between myself and the entire team at Dave's office was the best. Dave and his staff were always available. Sometimes I would stop by their offices unannounced with questions I had and was always welcomed in and my questions were answered.

REVIEW  
Lyle W.  
Bakersfield, CA  
Jan 16, 2019



Dave Packer provides quality service and is extremely helpful during various stages of the project. He makes you feel like you are one of the Dave Packer Custom Builder family.

COMMENT  
Additional Comment  
Jan 16, 2019

The quality and care given to the construction of our home is unmatched. It's as if he was building his own home.

COMMENT  
Additional Comment  
Dec 17, 2018

This was the greatest experience that we have had building a dream home. I didn't know that it was our dream home until we moved in.

REVIEW  
Craig H.  
Bakersfield, CA  
Dec 17, 2018



Dave Packer Custom Builder is the best quality home builder in the county.

COMMENT  
Additional Comment  
Nov 05, 2018

Open communications when issues arise and provides recommendations to correct.

COMMENT  
Additional Comment  
Nov 05, 2018

All of the employees are extremely professional and add to the experience of buying and building a home.

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REVIEW

Stacy S.  
Bakersfield, CA  
Oct 08, 2018



He is very professional. His entire team does exactly what you need them to do. They are trustworthy. He cares about every job that he is on. He is a really good contractor.

REVIEW

Lyle W.  
Bakersfield, CA  
Sep 09, 2018



He is very knowledgeable, considerate of people's needs, and takes the necessary time and effort to give clients enough information as to make the best decisions for themselves..

COMMENT

Additional Comment  
Sep 09, 2018

Dave Packer, Carolyn Cox, and James Byers for their work in the overall selection of design elements and keeping us informed on daily progress since we are not located in the area by providing photos and daily updates.

COMMENT

Additional Comment  
Sep 05, 2018

An excellent builder like Dave Packer was worth the wait

REVIEW

Laura H.  
Bakersfield, CA  
Sep 05, 2018



I am so pleased that I chose Dave Packer to build my forever home. From the first meeting and now into the construction phase Dave and his entire staff have been very responsive to my questions and concerns. As a single woman I rely on their knowledge and expertise to guide me in building the best quality home that fits my needs and my budget. I know I hired the best builder.

COMMENT

Additional Comment  
Sep 05, 2018

The overall design and high quality workmanship.

COMMENT

Additional Comment  
Apr 12, 2018

Dave's active involvement and suggestions for our home and looking out for our best interests.

COMMENT

Additional Comment  
Apr 11, 2018

Their attention to detail.

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COMMENT  
Additional Comment  
Mar 13, 2018

Dave was very knowledgeable and honest, always recommending ways to improve the construction of my House and recommending ways to reduce cost, but maintaining the highest quality.

COMMENT  
Additional Comment  
Mar 13, 2018

Dave has a great group of people, my thanks to James and Patty

COMMENT  
Additional Comment  
Aug 26, 2017

I would highly recommend Dave Packer as a builder.

COMMENT  
Additional Comment  
Aug 26, 2017

Everyone was professional and carried out their duties well.

COMMENT  
Additional Comment  
May 29, 2017

We love our home, Thank you Dave.

REVIEW  
James M.  
Bakersfield, CA  
May 29, 2017  
★★★★★

We have enjoyed our home right from the start. The house is very well built and insulated. Our utility bills are way less than our previous home and it looks great.

COMMENT  
Additional Comment  
May 10, 2017

I would like to recognize Dave Packer for his exceptional service.

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