

CUSTOMER FEEDBACK REPORT *for*  
**DreamMaker Bath & Kitchen of Schaumburg**

## Customer Feedback Summary

Of 31 customers surveyed, 25 responded



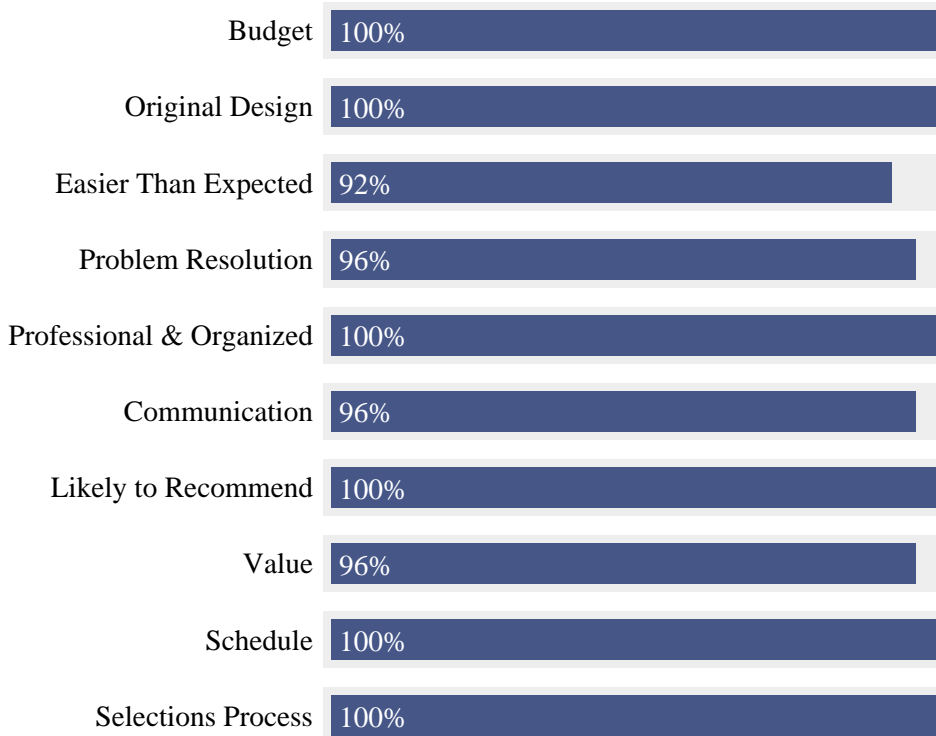
1941 Wright Blvd.  
Schaumburg, IL 60193  
(847) 592-5550

### **GUILDMEMBER SINCE 2019**

As a GuildQuality Guildmember, DreamMaker Bath & Kitchen of Schaumburg relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker Bath & Kitchen of Schaumburg in Schaumburg, IL; Elk Grove, IL; Streamwood, IL; Elgin, IL; Roselle, IL; Lake Zurich, IL; Deerfield, IL; Arlington Heights, IL; Palatine, IL; Wilmette, IL; and 5 other cities in Illinois.

In this report, DreamMaker Bath & Kitchen of Schaumburg has published a summary of the customer feedback they've received since they joined GuildQuality in July 2019. In that time, 25 out of 31 customers (81%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.



## Recent Reviews & Published Comments

REVIEW

Douglas F.  
Dec 09, 2019



I wouldn't hesitate using them again in the future for other remodeling needs.

REVIEW

Carolyn M.  
Dec 07, 2019



If you want perfect workmanship done on schedule with minimal disruption to the rest of your house, check out DreamMaker Bath & Kitchen of Schaumburg.

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REVIEW

Angela S.

Elgin, IL

Oct 12, 2019



We could not be happier, the workers were very prompt and they were awesome.

REVIEW

Kathy B.

Streamwood, IL

Oct 17, 2016



They were very professional and on time. We were very pleased with how they handled our kitchen.

REVIEW

Connie M.

Schaumburg, IL

Jul 12, 2016



They went above my expectations. They provided me the help I needed in making selections with the paint and tiles. They made it very easy for me and I ended up with a beautiful bath and I do not feel I could have had that success without them .

COMMENT

Additional Comment

Dec 07, 2012

Mark MazzaMatt Mazza

COMMENT

Additional Comment

Dec 07, 2012

on-line research for local contractor

COMMENT

Additional Comment

Dec 05, 2012

Mark, the salesman, did an excellent job. Matt, the installer, also did his job well.

COMMENT

Additional Comment

Dec 05, 2012

I looked them up in the phone book.

COMMENT

Additional Comment

Dec 05, 2012

excellent quality & service!very happy we chose them for our remodeling projecthighly recommend them

COMMENT

Additional Comment

Dec 05, 2012

Mark & Matt

COMMENT

Additional Comment

Dec 05, 2012

we plan to have them remodel our kitchen



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COMMENT  
Additional Comment  
Dec 05, 2012

home show

COMMENT  
Additional Comment  
Dec 03, 2012

Thank you for our beautiful kitchen and a job very well done. The craftsmanship is meticulous and the design gives us more useful space that we could have asked for. Cooking in our kitchen is now a very pleasant experience.

COMMENT  
Additional Comment  
Dec 03, 2012

A great effort was made to complete the job before arrival of guests.

COMMENT  
Additional Comment  
Dec 03, 2012

The attention to detail during the cabinet install made all the difference in the end result. The care taken with the joints of the moldings and the overall woodwork produced a high quality finished product.

COMMENT  
Additional Comment  
Dec 03, 2012

Exceptional response to questions and issues.

COMMENT  
Additional Comment  
Dec 03, 2012

Not easier but it was a good experience.

COMMENT  
Additional Comment  
Dec 03, 2012

Mark, Matt, Pete and Joann. What a great team!!

COMMENT  
Additional Comment  
Dec 03, 2012

There were a number of design issues to solve and Mark had suggestions and solutions that worked well.

COMMENT  
Additional Comment  
Dec 03, 2012

Arlington Park Home Show

COMMENT  
Additional Comment  
Dec 03, 2012

I have recommended DreamMakers to several friends who have projects in mind.



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COMMENT  
Additional Comment  
Nov 29, 2012

Pete - he did everything except the tile (backsplash)Matt - he did the backsplashBoth of them did excellent work!!!

COMMENT  
Additional Comment  
Nov 29, 2012

Yes.

COMMENT  
Additional Comment  
Nov 29, 2012

Newspaper - The Daily Herald

COMMENT  
Additional Comment  
Nov 27, 2012

It was about what I expected. I had hired them for a job before.

COMMENT  
Additional Comment  
Nov 27, 2012

They were all pretty nice to me.

COMMENT  
Additional Comment  
Nov 27, 2012

Yes. We were talking about painting the interior of my house, painting and cleaning.

COMMENT  
Additional Comment  
Nov 27, 2012

I met them at a home remodeling show at Pheasant Run, at St. Charles, and I hired them to remodel my bathroom.

COMMENT  
Additional Comment  
Nov 22, 2012

I highly recommend DreamMakers for all remodeling needs,and hope in future to have more projects so we can call them back. Thank you.



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