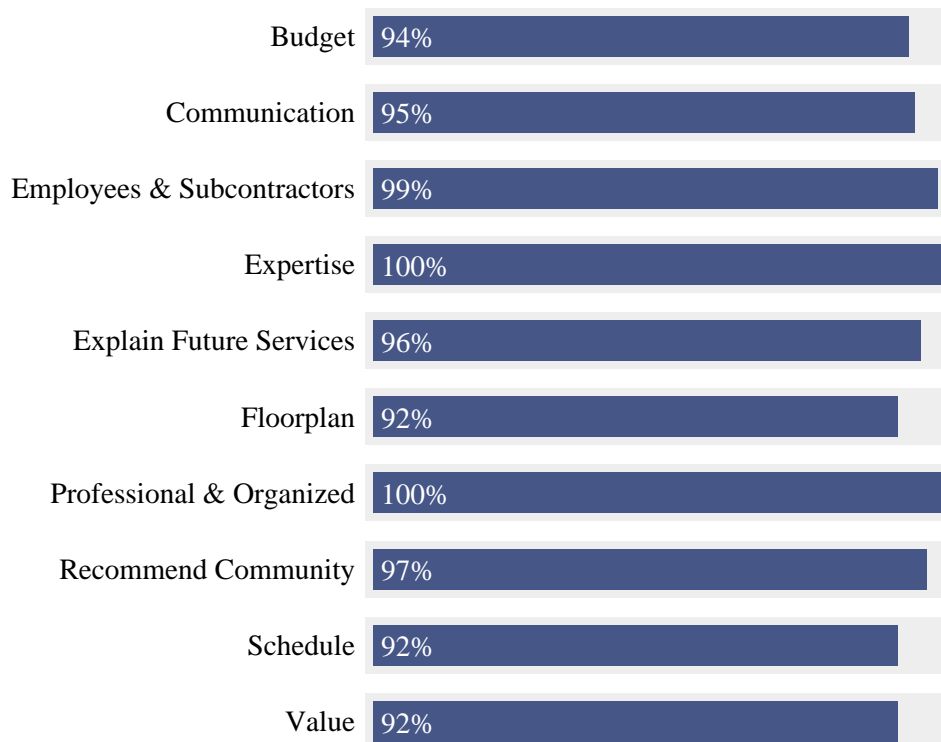


Covenant Developments, LLC

Customer Feedback Summary

Of 361 customers surveyed, 263 responded



6119 28th Street SE, Ste 2A
Grand Rapids , MI 49546
(616) 450-4653

GUILDMEMBER SINCE 2007

As a GuildQuality Guildmember, Covenant Developments, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Covenant Developments, LLC in Ada, MI; Holland, MI; Test, FL; and Northville, MI.

In this report, Covenant Developments, LLC has published a summary of the customer feedback they've received since they joined GuildQuality in October 2007. In that time, 263 out of 361 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

Recent Reviews & Published Comments

COMMENT

Additional Comment
Oct 20, 2015

Timing of the project--completed about a month ahead of expectation. Worked out very well for us. We're very pleased.

COMMENT

Additional Comment
Jul 04, 2015

Very quick to respond to our needs & problems

COMMENT

Additional Comment
Aug 16, 2013

I'm looking forward to all of the activities that have been planned and how active the residence is. There are no steps. There's easy access for older people.

COMMENT

Additional Comment
Aug 16, 2013

I was most satisfied with the crown molding and the angles that were figured by Covenant Developments.

CUSTOMER FEEDBACK REPORT *for*

Covenant Developments, LLC

COMMENT

Additional Comment
Aug 03, 2013

I am happy with the outside and the set up. I liked the way it is designed.

COMMENT

Additional Comment
Jul 17, 2013

I was most satisfied with the skill of their finishing crew. Especially the carpentry and painting.

COMMENT

Additional Comment
Jul 17, 2013

Jenny and Julie in the office staff and the owner who came out was wonderful to work with.

COMMENT

Additional Comment
Jul 15, 2013

Jennie Dykstra was great in helping select options. Julie, Jennie, and Adam responded promptly to email messages with professionalism and knowledge. Friendly staff. Timeline was extremely efficient and met my moving transition needs well. Good quality of upgrades and overall nice floor plan. Quick correction of warranty items after move-in.

COMMENT

Additional Comment
Jul 14, 2013

Adam / Jenny and Julie were the best

COMMENT

Additional Comment
Jul 08, 2013

Adam was great and I want to recognize him for that! The place is in a great location for and they were greatly needed!



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