

CUSTOMER FEEDBACK REPORT *for*
COOPER Design Builders



REVIEW

Sean G.
Portland, OR
Aug 31, 2017



I would highly recommend COOPER Design Builders. We have had a great experience.

720 NE Flanders St Suite
200
Portland , OR 97232
(503) 282-0545

REVIEW

Dane M.
Portland, OR
Aug 14, 2017



We are in the mists of our third project and it has been a great experience, from rooftop to basement!

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, COOPER Design Builders relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of COOPER Design Builders in Portland, OR; Lake Oswego, OR; Tigard, OR; West Linn, OR; Ridgefield, WA; Tualatin, OR; and Wilsonville, OR.

REVIEW

Sean G.
Portland, OR
Jun 26, 2017



So far the design portion of the project has been excellent, and they have been great communicators. We are looking forward to the rest of the project.

Comment from COOPER Design Builders

We certainly pride ourselves on being effective communicators and are glad that you are excited to get the project started!

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REVIEW

M.V.L.

Portland, OR

Jun 04, 2017



Remodeling, I was told, would be stressful, and is never finished on time. Yes, remodeling is hard; and yes, older homes have always something failing hiding behind the siding or under the roof, but Cooper Design Builders took the stress of dealing with a contractor 100% out of the equations. We are very happy with the process *and* the result of our kitchen space remodel. I feel that they are not in it for the buck, but for the satisfaction of satisfying the customer. I don't say this often, but this team has exceeded my expectations, and I will be happy to recommend them. In fact, I already did, to my daughter and son in law.

Comment from COOPER Design Builders

A referral to your own family is the best review we could hope for; thank you for all of your support!

REVIEW

Dane M.

Portland, OR

Jun 03, 2017



We've worked them on three different projects and they've been great.

REVIEW

M.V.L.

Portland, OR

Apr 08, 2017



I've been very pleased with the professional, attentive, and responsive service we've received from Cooper Design. I recommend them.

Comment from COOPER Design Builders

Thank you for choosing to work with us; its been a great project and we are thrilled you are happy!

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REVIEW

Brian P.
Portland, OR
Feb 06, 2017



They do everything that they can to make the experience as good as they can.

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REVIEW

Kevin D.
Portland, OR
Jan 24, 2017



Lane and team did a full home remodel for us on time and within budget with exceptional attention to design details. Honestly, how many contractors can you say that about?? Our house was a challenging project with our design requirements - turning a 1940's cottage in an urban neighborhood into an open mid-century modern home. The end result is beautiful and functional. Their follow through to ensure all warranty issues were resolved and that we still love our house a year after the remodel was completed is amazing. Definitely recommend them.

Comment from COOPER Design Builders

Awesome--we love the way your house turned out--great project, fantastic family!

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REVIEW

Jackie W.
Portland, OR
Jan 23, 2017



Our overall experience with Cooper Design Builders was fantastic. We appreciated their attention to detail, professionalism, and communication throughout our project. We wouldn't hesitate to work with them again.

Comment from COOPER Design Builders

What kind words--thank you! We all enjoyed working with you both and transforming your home!

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REVIEW

Bobby M.
Portland, OR
Jan 10, 2017



Very professional, great quality of work, extremely good at communicating and working to my requirements. All around excellent experience.

Comment from COOPER Design Builders

Thank you, Bobby! We really enjoyed working with you on your ADU--great project!

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REVIEW

Cindy C.
Portland, OR
Jan 10, 2017



My husband and I had never used a contractor before. We had done all of our remodel projects on our own until we decided to tear down my child hood home and rebuild it. We met Lane Cooper over 5 years ago at the "Tour of Remodeled Homes". We followed him and his team over the years and then talked with him and two other contractors when we decided to embark on our project. We have been so pleased with Lane, Wes, Bryce and their entire team at Cooper Design Build. They did an amazing job. They were on budget, on time and I would never hesitate to recommend them. Due to all of our remodeling experience on some of our own projects they were willing to work with us to do some of our own finish work such as painting, tile and other finish materials which allowed us to save money and finish with an end result that we are thrilled with. Thank you to the Cooper Design Team.

Comment from COOPER Design Builders

Thank you for your kind words; we appreciate all of your support and really enjoyed working with you both on the project. It turned out GORGEOUS!