

## CUSTOMER FEEDBACK REPORT *for* Continental Roofing Company, LLC



### REVIEW

Michael R.  
Meridianville, AL  
Jan 30, 2019



Mark Harbin and the Continental staff have been very responsive and professional. We plan to use their services again in the future.

### REVIEW

Jaureguy J.  
Madison, AL  
Jan 24, 2019



The installation crew forged all of my expectations. Anna, the supervisor on the scene, was superb.

### REVIEW

Kevin C.  
Cullman, AL  
Jan 24, 2019



Everything went well Communication was great.

### REVIEW

Glenda O.  
New Market, AL  
Jan 18, 2019



They are one of the more professional, hardworking companies that I have been associated with in quite a while! The salesman could not have been better. We had a few issues with the insurance company and he worked very hard to solve them.

### REVIEW

Lauren P.  
Huntsville, AL  
Jan 18, 2019



Continental Roofing Company was great to work with and very professional. Our roof turned out great.

### REVIEW

Lynn F.  
Huntsville, AL  
Sep 13, 2018



Everything turned out well.

### REVIEW

Paul S.  
Harvest, AL  
Aug 16, 2018



They used great material, I am so glad Jose talked me into upgrading to the architectural shingles, he made sure I got the most out of my money. They are the perfect color, they did a great job.

8006 Old Madison Pike  
Ste 4  
madison , AL 35758  
(256) 325-3572

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Continental Roofing Company, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Continental Roofing Company, LLC in Huntsville, AL; Madison, AL; Harvest, AL; Meridianville, AL; Anniston, AL; Owens Cross Roads, AL; New Market, AL; Decatur, AL; Cullman, AL; Hazel Green, AL; and 11 other cities in Alabama.

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REVIEW

David S.  
Harvest, AL  
Aug 15, 2018  
★★★★★

Everything was professional. They were very, very professional and everything they said they did it to the fullest. Jose was on point. He was there from the start to the end. This is my second time using them and I have recommended them to four people already.

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REVIEW

Elise F.  
Madison, AL  
Jun 09, 2018  
★★★★★

I had a challenging roof situation with a sunroom addition that leaked for many years. No other company could resolve the leaking problem until we contracted with Continental. I am thrilled to finally have a sunroom that does not leak.

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REVIEW

Demetra A.  
Hartselle, AL  
Apr 10, 2018  
★★★★★

I would recommend Continental to anybody. They were here when they said they would be and it was done. It was great. Also, we have grandkids that come over to play and we only found two tacks on the ground that were left behind, so they did a great job cleaning up.

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REVIEW

Michael R.  
Huntsville, AL  
Apr 06, 2018  
★★★★★

Continental Roofing Company has been great to work with. Great communication. And, we feel that we found the best value working with them.

REVIEW

James S.  
Huntsville, AL  
Mar 05, 2018  
★★★★★

This is a great roofing company that did an excellent job for us, installing both the roof and arranging aluminum fascia and gutters.

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**Continental Roofing Company, LLC**



REVIEW

Natalie H.  
Huntsville, AL  
Feb 27, 2018



Working with Mark Harbin from Continental Roofing was a smooth and easy transaction! He was great to communicate with us all along the way. He was very informative, clearly understood our issue and how to resolve it. The work was done on time and at the price that he quoted. We have worked with many contractors and Mark was by far very superior to other roofers and repairmen that we have worked with. I would 100% recommend him and use him again in the future!

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REVIEW

JoAnn W.  
Athens, AL  
Dec 15, 2017



They were really amazing.

REVIEW

Matthew A.  
Owens Cross Roads,  
AL  
Dec 14, 2017



They were professional and kind. Helped facilitate to my specific needs and timeline requirements.

REVIEW

Robert P.  
Madison, AL  
Dec 11, 2017



They did a good job.

REVIEW

Madhav G.  
Madison, AL  
Dec 11, 2017



They are very professional, knowledgeable and they listen to the customers.

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### REVIEW

Robert J.  
Madison, AL  
Nov 23, 2017



I have seen many roofing companies work in my subdivision over the past 25 years and I would rate the work performed by continental roofing as being on par with other companies. What I thought was they delivered the job on time and on budget which was the most important to me. I found the entire process of reroofing my house was handled in a efficient and professional manner.

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### REVIEW

Gwen J.  
Madison, AL  
Nov 21, 2017



I would recommend Continental Roofing Company for any job.

### REVIEW

Tom P.  
Decatur, AL  
Nov 21, 2017



Jorge Sanchez did an outstanding job and was always right on time. He even got on the roof to help point out damage with the insurance adjuster.

### REVIEW

Janet W.  
Huntsville, AL  
Nov 21, 2017



They did a efficient, timely and great job.