## CUSTOMER FEEDBACK REPORT for

## Colley's Pools & Spas

REVIEW

Andy T. Williamsville, NY May 05, 2018

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Our pool since being installed at the end of last summer has never run correctly, pump burned out, main drain clogged by construction debris, some employees are great and some do just the minimum. One month after opening it this year and the system still isn't cleaning the water and removing debris. We get to wait another 4-5 days for someone to come out yet again.

REVIEW

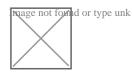
Joe S. Williamsville, NY Apr 09, 2018

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My wife and I love our pool, and we enjoy it.

REVIEW

Paul D. North Tonawanda, NY Apr 05, 2018 Everything was great except the terrible amount of rain that came down for weeks. But nothing that they could do about that.



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## **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Colley's Pools & Spas relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Colley's Pools & Spas in Williamsville, NY; Orchard Park, NY; Hamburg, NY; Lancaster, NY; Lake View, NY; Niagara Falls, NY; Edinboro, PA; Grand Island, NY; Blasdell, NY; Dewittville, NY; and 12 other cities in New York.