Classic Home Improvements

REVIEW

Roy L. San Diego, CA Feb 17, 2020

We are happy with our new kitchen and glad we went with CHI! Beautiful work! We felt CHI was a great match for what we needed in terms quality and value. Plus they stayed on track with the schedule they gave us!

REVIEW

Greg B. Oceanside, CA Sep 27, 2019

Going through a remodel can be a very stressful time for anyone; but the staff from Classic Home Improvements went out of their way to make sure everything went as smoothly as humanely possible. We loved the daily updates to our remodel. Any questions we had were always answered the same day. We would highly recommend Classic Home Improvements to anyone looking to remodel their home. Communication makes everything go smoothly!

REVIEW

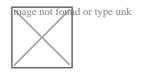
O.L.K. San Diego, CA Jul 28, 2019

We are happy with the job Classic Home Improvement did on remodeling our guest bathroom. We get to choose the product with the help of the inhouse designer. The project was completed on time. The project manager communicated with us daily so we knew what to expect. The crews were professional and polite, and they cleaned up daily after they had finished.

REVIEW

Kathy Z. Carlsbad, CA Apr 24, 2019

Classic Home Improvements has great staff, including their design staff. They have very good communication with the client, their workers, and the project manager. Their buildertrend.com website is easy to use for communication between the project manager, accountants, and clients. We love our newly remodeled master bath and would recommend CHI to others without hesitation.



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GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Classic Home Improvements relies on our customer surveying to help them deliver an exceptional customer experience.

Classic Home Improvements

REVIEW

Ron J. Fallbrook, CA Apr 10, 2019

Our finished product exceeded our expectations! Our project manager, Royce, and our field technician, Kevin, were extremely knowledgeable in all aspects of the project. Their communication was professional and to the point. Kevin's assistant, Chandler, was fantastic & always kept the job site clean. We love our new kitchen!

Comment from Classic Home Improvements

Thank you so much for all your feedback and your review. It means a lot to us to continue to strive for excellence and to be acknowledged when our team goes above and beyond - we will definitely be reviewing your survey with the team. Thanks again! Nicole

REVIEW

Annie F. Temecula, CA Apr 02, 2019

CHI did a fantastic job on my kitchen and family room remodel. Their design/finish team and the project manager did an excellent job. They really made the process an enjoyable one and we always felt they were right on top of things. I would definitely select CHI again for any future remodeling projects I have.

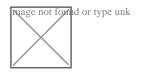
Comment from Classic Home Improvements

Thank you so much for taking the time to provide your feedback, we truly appreciate it and you have been an absolute treasure to work with - one of the best cheerleaders we have had during construction, thank you so much!!

REVIEW

Gary S. Poway, CA Feb 22, 2019

Honest and clear communication throughout our project and always stepped up to the plate when the inevitable challenges arose. We wouldn't hesitate to recommend Classic to friends and family.



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REVIEW

Charles L. San Marcos, CA Dec 15, 2018

REVIEW

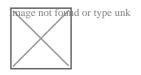
John H. San Diego, CA Nov 25, 2018

We are very happy and satisfied with the way our project turned out. The staff and workers at Classic Home Improvements listened to what we wanted done and made some of their own suggestions. We would use them again for future projects and have already recommended them to others.

We appreciated the professionalism of the entire Classic Home Improvements remodeling team and enjoyed working with all of them. We are now enjoying our remodeled kitchen. We made the right decision selecting Classic Home Improvements to perform our remodeling project. It was well planned and executed.

Comment from Classic Home Improvements

Thank you so much for your feedback regarding how your experience went with our team. We appreciate that you mentioned that the project did not go perfectly and we are glad that you were satisfied with how the team handled the obstacle. Thank you so much for your business! Happy Holidays!



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REVIEW

Tammy M. Fallbrook, CA Sep 04, 2018

I would like everybody to know that everybody there was excellent, and the crew was exceptionally wonderful. They knew what they were doing. I had no worries about the quality of workmanship--and I'm a picky person. They were very clean; we didn't even know they were here. Kevin, Roy, and Chandler were great. Chandler was the number one man. Kevin should totally be at the top, too--he was great. He was here every day, and they work great together. I'm really pleased. I never once questioned anything about my personal belongings. They were so careful. They will be back to do two more floors in the kitchen soon.

Comment from Classic Home Improvements

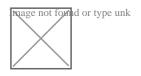
Thank you so very much for your business and your feedback regarding working with our team!

Christen M.
San Diego, CA
Aug 24, 2018

Highly recommend CHI. They worked around my desire/need to stay in my new home for a complete remodel and progressed on-time, on-budget through both phases. Great quality of work from everyone onsite and all were kind to my dog as well which I appreciated. I love my new home!

Comment from Classic Home Improvements

Thank you so much for your business and your feedback, it is very much appreciated!!!



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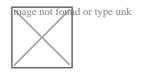
REVIEW

James M. Temecula, CA Jul 09, 2018

Simply the best, a shining star in Socal. From the initial meeting with Gordie Guthrie super salesman and great guy to the final OK with Managers Dan White and Royce Rams Ramswick it was about as smooth as it could get. Kelly Walla does and absolutely superb job of helping you pick out everything, Kelly is a wizard with design. The star of the bunch is technician Kevin Kries, what an eye for detail this guy has, give Kevin a raise! Chandler is an up and coming amazing worker as well, there whenever you need him. Nicole Crocker and the office staff are great to work with too getting back to you almost immediately if you have a question or problem. The Pergola turned out perfect.

Comment from Classic Home Improvements

Thank you so very much for your review, we appreciate your business and the kindness in preparing such detailed feedback!



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REVIEW

Don B. San Diego, CA Jul 06, 2018

I highly recommend CHI for your home improvement needs, Our bathroom remodel exceeded our expectations, Although a limited space, Kelly our designer made the large tub Jacuzzi soaker a reality, CHI handled the most difficult challenges from the State of California building code changes. Reese, the project manager adapted to each challenge with the most desirable results. CHI is a family owned business that you should consider if your updating a part of your home.

Comment from Classic Home Improvements

Thank you so very much for your business and your feedback regarding your experience with our team, both are very much appreciated!

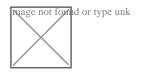
REVIEW

Diana B. San Marcos, CA Jul 05, 2018

They did a beautuil stucco job.

Comment from Classic Home Improvements

Thank you for your business and your feedback regarding your experience with our team. We use all the information gathered to continually refine processes and procedures - as well as to monitor the field from a distance. Thank you again, Nicole



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REVIEW

Esther San Diego, CA May 23, 2018

The crew members that installed the windows and Santiago were amazing. They were very respectful and let me know when they were coming and going. I was amazed that they were that polite in making sure I knew what was going on.

Comment from Classic Home Improvements

Thank you so much for your business and for taking the time to provide feedback on your experience with the team!

REVIEW

Dan K. San Diego, CA May 22, 2018

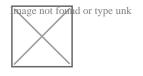
They did a good job, cleaned up afterwards and kept to the schedule.

Comment from Classic Home Improvements

Thank you so very much for your business and your feedback! We are glad you are satisfied with how the project went!!

REVIEW

Dan F. Chula Vista, CA Apr 20, 2018 We highly recommend Classic Home Improvements. Their communication with us on the whole project was impeccable. If there were any questions or problems, they were addressed right away and to our satisfaction. The coordination of every aspect was handled by our project manager, so from start to finish, we were never left wondering what was happening next. They kept to the schedule and finished on time. The expertise of everyone they sent to our home was high quality and gave us confidence that the result of our remodeling projects would be outstanding. And they ARE!



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REVIEW

Greg D. Encinitas, CA Apr 20, 2018

We are very satisfied. They did a great job.

REVIEW

Scott H. Carlsbad, CA Mar 24, 2018

We are absolutely floored with the service that we received from Classic Home Improvements. From start to finish, they took care of every detail. They helped us modify our house from an embarrassment of a home, to one of beauty and functionality that we never realized that it could be could be. Throughout the process the team dealt with our ever-changing demands and addressed our every concern. We couldn't be happier with the service we received.

REVIEW

John B. Oceanside, CA Feb 20, 2018

Classic Home Improvements exceeded my expectations.

Comment from Classic Home Improvements

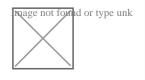
Thank you so much for taking the time to fill out this review and for providing feedback, it is much appreciated!

REVIEW

Christine R. Bonita, CA Jan 26, 2018 I would highly recommend Classic Home Improvements. From the first visit to the last visit they were professional. Job was done on time and on budget. I added some extra work and it was done with no problems. A good experience.

Comment from Classic Home Improvements

Thank you so much for your business and for taking the time to provide feedback about your experience!



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Irene N. San Diego, CA Jan 26, 2018

My experience with Classic Home Improvements has been very professional and very nice. They has a crew of professional workers that are knowledgeable and efficient. The project manager, Neil Caton, has kept my husband and myself informed about the progress of any project and the cost involved.I would recommend Classic Home Improvements to my friends and family.

Comment from Classic Home Improvements

Thank you so much for taking the time to provide feedback regarding your experience with CHI, and especially with Neil!

REVIEW

Jody M. Oceanside, CA Nov 21, 2017

They went out of their way to find a solution for our doors in the closet.

Comment from Classic Home Improvements

Thank you so much for your review, we will be sure to share with the team. Thank you for your business!

Overall the experience with Classic was positive. Jack and Gordie are a pleasure to deal with. Our remodel Temecula, CA came out beautifully and would definitely use them again for a major type of remodel.

Overall, I was satisfied with the end results.

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We have surveyed customers on behalf of Classic Home Improvements in San Diego, CA; Oceanside, CA; Escondido, CA; Carlsbad, CA; San Marcos, CA; Temecula, CA; Poway, CA; La Mesa, CA; Murrieta, CA; Vista, CA; and 22 other cities in California.

Jul 03, 2017 ****

REVIEW

Chris F.

REVIEW

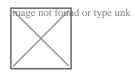
Bobbi B. Solana Beach, CA Jan 30, 2017



Classic Home Improvements

REVIEW

Richard G. Oceanside, CA Jan 12, 2017 Other than a minor scheduling issue, the crews and work were more than expected. The area was cleaned each day and communications were excellent.



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