FEEDBACK REPORT *for*

Centra Homes LLC

11460 Robinson Drive NW
Minneapolis , MN 55433
(763) 772-1032

REVIEW
Travis R.
Dayton, MN
Jan 01, 2018

REVIEW
Stuart T.
Ham Lake, MN
Nov 15, 2017

My home was a spec home so I did not have anything to with the building or interior finishing process. However I have found the design, workmanship and care in construction to be very good. The project manager, Rick, has been very responsive to my questions and in correcting a few minor problems.

REVIEW
Wennuo Y.
New Hope, MN
Nov 13, 2017

It was a great experience working with Centra Home's New Hope team! They are friendly, professional and always helpful.

REVIEW
Ryan A.
Otsego, MN
Oct 28, 2017

Purchasing a new home from Centra was a great experience! The home was move-in ready and we are reminded daily that it was a great decision for us!

GUILDMEMBER SINCE 2015

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REVIEW
Jessica S.
Centerville, MN
Sep 23, 2017

I was not happy with the complete irrigation system as it only covers half of our yard.

REVIEW
B.B.N.
New Hope, MN
Sep 20, 2017

The builder's team were prompt, responded to all questions, and answered them promptly. The level of service was beyond stellar. However, the construction methods and planning need improvement and the house was not clean at closing. The team planning was lackluster. It felt like they would come in and do their individual work and there was not a good job of managing the subcontractors.

REVIEW
A.S.S.
Blaine, MN
Aug 24, 2017

It was a good experience buying a home from Centra.

REVIEW
Robert C.
Blaine, MN
Aug 14, 2017

It has not been a good experience.

REVIEW
Vladimir S.
New Hope, MN
Aug 05, 2017

Excellent builder, one of the best in the market.

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REVIEW

Anisha M.
Minnetrista, MN
Jul 13, 2017

★☆☆☆☆

The communication provided by Centra is terrible. The selection and pre-construction process was completely unorganized and they did NOT explain to us the timeline. The sales associate/realtor we worked with was not educated on the process and we had zero trust in her. Which was validated by the wrong color shakes being put up on our house. Which was VERY disappointing. The selection we chose was only available in board and batten, however, our home does not have board and batten. First off, the realtor should NOT have let us choose that color. Secondly, the person who ordered the shakes, took it upon themselves to try and "MATCH" to an available color. Again, they should have ASKED us to pick a different color. Third, the color that they felt matched our selection, was not even CLOSE to what we chose. Thankfully they realized they made the mistake and they did replace the shakes to an appropriate color- however it took them 3 months before we received, so it looked terrible for 3 months time. We also were not informed of certain upgrades available to us, by the time we found out they were upgrades, it was too late to add (i.e. recessed ceiling in master bedroom). The subcontractors they've chosen do not seem to take ANY pride in their work. We are STILL waiting for SOD to be laid, and we've been in our house for 7 months. If I could do it again, I would NOT choose Centra Homes.

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REVIEW
Lee A.
New Hope, MN
Jun 29, 2017

Over all I am satisfied with our new home. We were told we would have sod in June but nothing yet. I doubt they will keep the schedule they said, even though others who had their house built after us by a few months got their sod.

REVIEW
John H.
Carver, MN
Jun 24, 2017

they move slower than molasses in january

REVIEW
John P.
Ham Lake, MN
Jun 22, 2017

Overall we are very disappointed with some of the quality and lack of ability to finish everything in the home 7 months past closing. Carpet, painting, cabinets, etc need to be quality and workmanship needs to be higher quality for a house in this price range.

REVIEW
M.H.C.
Otsego, MN
Jun 20, 2017

There's a lack of communication and timely follow up.

REVIEW
Michelle E.
New Hope, MN
Jun 06, 2017

We are loving our new home and the entire development is beautiful! Definitely some speed bumps to deal with along the way, but overall are happy with the final product.

REVIEW
Bob P.
Carver, MN
Jun 02, 2017

When we called about problems they were handled quickly and our maintenance guy that came to our help was very good. Our garage door slipped on one side and when I called them, they came right out.

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REVIEW
Sean K.
New Hope, MN
May 28, 2017

Our experience with Centra Homes has been a great one overall. Knowing that they aren't custom homebuilders means that some of the complaints others have are just out of scope - the quality of the home is exactly what I would expect for the price we're paying and we're able to get into a brand new house for a great value. The floor plans are great with plenty of design options to choose at all levels. There might be some growing pains as they continue to expand and just needing to work on their processes, but overall, we have recommended Centra to friends and we will continue to do so.

REVIEW
Kara K.
Otsego, MN
May 24, 2017

They were very professional and helpful!

REVIEW
Phil K.
Blaine, MN
May 02, 2017

Centra has not responded to maintenance issues in a timely manner. Only does maintenance in a scheduled time-slot that is convenient to Centra staff. Multiple trips / appointments to fix defects.

REVIEW
Philip O.
Blaine, MN
Apr 19, 2017

They were good to work with.

REVIEW
A.S.S.
Blaine, MN
Mar 27, 2017

Everything is excellent!

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REVIEW
Vladimir S.
New Hope, MN
Mar 14, 2017

Amazing builder. Quality work, professional staff.

REVIEW
Monica A.
Blaine, MN
Feb 07, 2017

Workmanship is extremely shoddy. Do these people even care about the quality of their work? I would be ashamed to put my name to that poor quality and low standards!

REVIEW
Bob P.
Carver, MN
Jan 17, 2017

Greg helped us out of some tight situations. When the garage door fell off the track and we couldn't get in and out of it, Greg got it taken care of (on Christmas Eve). He put himself in our spot and did what he would have liked done. He is a really good guy. We enjoyed talking with him and we only wanted to talk to him because he got everything done correctly for us.

REVIEW
DeVonna P.
New Hope, MN
Jan 12, 2017

Overall we are satisfied with our purchase and would recommend Centra Homes to friends and family. There are several small repairs that have occurred due to the settling of our home, but we expect those fixes will be honored by Centra homes.

REVIEW
Jennifer P.
Blaine, MN
Nov 29, 2016

I would not purchase a Centra Home again nor would I recommend them. Bad craftsmanship, lack of attention to detail, the cabinets are worse than Kmart wood laminate book shelves. Very disappointing and sad that pride doesn't exist with this company.

REVIEW
Cynthia B.
Blaine, MN
Nov 08, 2016

I moved in after construction but I am pleased with how it turned out.

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REVIEW
T.S.C.
Carver, MN
Oct 27, 2016

would never buy from them again poor construction drywall many other issues email and called owner never came out or called nice home in design poor craftsmanship and crappy customer service on an scale of 1 to 10 it would not even rate poor.

REVIEW
Burr O.
Woodbury, MN
Oct 19, 2016

My wife and I stumbled on Eastview last year when we first started looking to down size. Robin was so friendly and gave us tours of all the models. She answered every question we had and expertly explained the building process. We love our new home and the neighborhood. Thank You Robin.

REVIEW
Philip O.
Blaine, MN
Oct 18, 2016

We were very happy when we moved in with the little extras that they provided, that we weren't expecting.

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