

FEEDBACK REPORT *for*
**Caviness & Cates
Communities**

REVIEW
Jeremy B.
Knightdale, NC
Mar 02, 2017
★★★★★

Everything was done in a timely manner. It was professional. They went above and beyond to make sure they met or exceeded our expectations.

639 Executive Place, Suite
400
Fayetteville , NC 28305
(910) 481-0503
www.cavinessandcates.com

REVIEW
D.A.M.
Winterville, NC
Dec 10, 2016
★★★★★

They make the experience exciting. They work with your realtors real well. Thumbs up to you guys especially to Idalynn Stox and Tyre realty.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Caviness & Cates Communities relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW
Jurlean A.
Raeford, NC
Nov 11, 2016
★★★★★

My husband and I were very pleased with the timeline to build our home and very pleased with the final construction. Our Project Manager, Mike, was first class from start to finish and we truly appreciate his knowledge, experience, integrity and ability to thoroughly, communicate each phase of the project with us.

We have surveyed customers on behalf of Caviness & Cates Communities in Clayton, NC; Fayetteville, NC; Raeford, NC; Knightdale, NC; Greenville, NC; Whispering Pines, NC; Carthage, NC; Winterville, NC; Hampstead, NC; Shallotte, NC; and 11 other cities in North Carolina and South Carolina.

REVIEW
Seretta R.
Clayton, NC
Nov 08, 2016
★★★★★

I am very satisfied with my home purchase.

REVIEW
Zehra D.
Raeford, NC
Nov 07, 2016
★★★★★

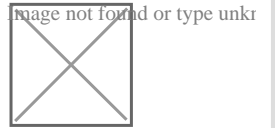
It was great customer service. They answered all of our questions. This made it more comfortable for us to buy the house.

REVIEW
Breque T.
Knightdale, NC
Aug 27, 2016
★★★★★

Devin the building contractor was great and the team was easy to work with. It is a lovely community. Great value for the home. The timeline was off by several months and it did not appear to be weather related.

REVIEW
Larry S.
Raeford, NC
Aug 22, 2016
★★★★★

Caviness & Cates Communities has the Best Floor Plans!



FEEDBACK REPORT *for*
**Caviness & Cates
Communities**

REVIEW

Alenor S.
Fayetteville, NC
Aug 20, 2016



If you buy a new C&C home be sure you can monitor their building efforts throughout the build. They will cheat on paint (particularly in the garage, bathroom, above trim, closets and bonus rooms), trim work (corners), driveways (width and drainage), slabs for heat-pumps (too small), sod (short you on coverage for the yard), "lamine wood" floors (low cost, easy to install and hard to keep from denting/cracking), carpet work (watch for tacks), and shower installs. They do have great floor designs (much better than the blocky 60s like work of Peach Tree).

REVIEW

Lisa E.
Fuquay Varina, NC
Aug 19, 2016



We just purchased a home from Caviness and Cates. The team has been great to work with. My only complaint is that they built a 2 car garage that does not allow a mid-size car to fit. The stairs that lead into the mud room take up the space for parking. If this was known in the beginning we would have not purchased the home. In my opinion the garage was poorly designed. The PM has tried to change the angle of the stairwell but this only takes up space on the other side of the garage. A better plan would have been to use the mud room to accommodate the needed space for entrance/exit (by stairs) into the garage. Lesson learned - do not trust online measurements.

REVIEW

Pamela B.
Myrtle Beach, SC
Aug 18, 2016



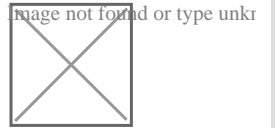
My Caviness & Cates home was a model (pre-built). All of my punch list items were promptly addressed before or shortly after closing by a very efficient on-site Project Manager.

639 Executive Place, Suite
400
Fayetteville , NC 28305
(910) 481-0503
www.cavinessandcates.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Caviness & Cates Communities relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Caviness & Cates Communities in Clayton, NC; Fayetteville, NC; Raeford, NC; Knightdale, NC; Greenville, NC; Whispering Pines, NC; Carthage, NC; Winterville, NC; Hampstead, NC; Shallotte, NC; and 11 other cities in North Carolina and South Carolina.



FEEDBACK REPORT *for*
**Caviness & Cates
Communities**

REVIEW
Jeffery G.
Southern Pines, NC
Aug 16, 2016
★★★★★

Our new home is amazing! We absolutely love the workmanship from Caviness & Cates. The builder did a great job. Very professional and couldn't recommend a better company to go through.

REVIEW
A.B.R.
Clayton, NC
Aug 13, 2016
★★★★★

As with any home hire a good inspector! Spend little extra money and get the best-as what kind of report they generate. Is Rayon inspection included, mold/humidity testing in crawl space, etc?

REVIEW
J.H.J.
Knightdale, NC
Jul 14, 2016
★★★★★

We are very satisfied and recommend them to everyone.

REVIEW
Dana B.
Clayton, NC
Jul 12, 2016
★★★★★

Whatever you are requesting to have in your home make sure you get it in writing and double check the contract before you sign it. There are things that I asked to be done in the home that were not done. I was given a yes that these things would be done. Then, after I signed the contract I realized that there were things that were promised and not delivered, that there were things I did not ask for that were in the contract, and even that something had completely been altered.

REVIEW
Donna T.
Fayetteville, NC
Jun 20, 2016
★★★★★

The layout of the house meets and exceeds my expectations.

REVIEW
L.V.S.
Shallotte, NC
May 13, 2016
★★★★★

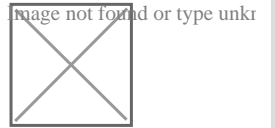
Beautiful home, beautiful community. Need better 'after closing' follow thru in our particular community.

639 Executive Place, Suite 400
Fayetteville , NC 28305
(910) 481-0503
www.cavinessandcates.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Caviness & Cates Communities relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Caviness & Cates Communities in Clayton, NC; Fayetteville, NC; Raeford, NC; Knightdale, NC; Greenville, NC; Whispering Pines, NC; Carthage, NC; Winterville, NC; Hampstead, NC; Shallotte, NC; and 11 other cities in North Carolina and South Carolina.



FEEDBACK REPORT *for*
**Caviness & Cates
Communities**

REVIEW
Christopher J.
Raeford, NC
May 06, 2016
★★★★★

I enjoy my home and enjoyed watching it being built from the ground up. They were all really nice and did what they were supposed to do. I was really happy!

639 Executive Place, Suite 400
Fayetteville , NC 28305
(910) 481-0503
www.cavinessandcates.com

REVIEW
John B.
Whispering Pines, NC
Feb 10, 2016
★★★★★

Beautiful communities and great home design.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Caviness & Cates Communities relies on our customer surveying to help them deliver an exceptional customer experience.

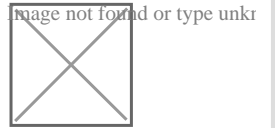
REVIEW
Sherika B.
Spring Lake, NC
Feb 08, 2016
★★★★★

The quality of some materials used were damaged and not replaced as they should have been. They stopped insulating the third floor and did not plant grass in the back yard properly. I will need to do major work earlier than expected for a new home to include landscaping. The water does not drain properly. The punchlist is still not complete. I have to miss work to get things done. They did not paint the garage and wanted to charge \$300 when I asked about it. The paint is cheap and it looks as if two different brushes were used because of the texture. Overall, all builders are now building these homes too fast in my opinion.

We have surveyed customers on behalf of Caviness & Cates Communities in Clayton, NC; Fayetteville, NC; Raeford, NC; Knightdale, NC; Greenville, NC; Whispering Pines, NC; Carthage, NC; Winterville, NC; Hampstead, NC; Shallotte, NC; and 11 other cities in North Carolina and South Carolina.

REVIEW
Julie L.
Hampstead, NC
Feb 05, 2016
★★★★★

Caviness & Cates my be known nationally for outstanding construction and quality materials but the local community seems to be lacking their professional workmanship and quality of materials. They are lacking in communication and cleanliness throughout the whole process.



FEEDBACK REPORT *for*
**Caviness & Cates
Communities**

REVIEW

Lonnie C.
Feb 02, 2016
★★★★★

Mr. David Hall was always available to help us since we lived fifty miles away and me going through knee replacement he was a pleasure to work with. And we thank the whole crew especially Amanda & Monroe Enzor They also helped greatly..

REVIEW

Michael W.
Raeford, NC
Dec 23, 2014
★★★★★

Caviness & Cates Communities are awesome. They provided great customer service and we're very, very happy with our new home. We did have a couple of minor issues but they corrected them in a very timely manner.

639 Executive Place, Suite
400
Fayetteville, NC 28305
(910) 481-0503
www.cavinessandcates.com

GUILD MEMBER SINCE 2015

As a GuildQuality Guildmember, Caviness & Cates Communities relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Caviness & Cates Communities in Clayton, NC; Fayetteville, NC; Raeford, NC; Knightdale, NC; Greenville, NC; Whispering Pines, NC; Carthage, NC; Winterville, NC; Hampstead, NC; Shallotte, NC; and 11 other cities in North Carolina and South Carolina.