

CUSTOMER FEEDBACK REPORT *for*

Carrington Construction



REVIEW

Michelle M.
Murrieta, CA
Mar 29, 2017



Have begun working with Carrington a few weeks ago; however, we are still waiting for the plans and drawings from Noah, after several text follow ups to him with each response from him saying he will get the information to us by a certain date, and then the date passes by. Would like to withhold anything further on the satisfaction survey until we have more of a response.

26540 Adams Ave
Murrieta, , CA 92562
(951) 461-9483
www.house-remodel.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Carrington Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Carrington Construction in Murrieta, CA; Temecula, CA; Menifee, CA; Wildomar, CA; San Diego, CA; Poway, CA; Hemet, CA; Canyon Lake, CA; Winchester, CA; Corona, CA; and 16 other cities in California.

REVIEW

Joyce D.
Murrieta, CA
Feb 14, 2017



I set aside time for a technician to come to my house to look at my bathroom which needed to be remodeled. He said he would get an estimate back to me within 24 to 48 hours, and I have never heard from him again. That was a week and a half ago. That is not the way I would do business.

REVIEW

Steve Y.
Winchester, CA
Jul 19, 2016



I will seek them out when I get ready to remodel my master bedroom.

REVIEW

Cindy R.
Murrieta, CA
Jun 17, 2016



We had such a great experience with Carrington Construction. I will recommend them to everyone.

REVIEW

Robert S.
Temecula, CA
Jun 15, 2016



Carrington Construction is a company with great customer service and quality workmanship. They aim to please by keeping your project within budget and even have suggestions which help to streamline your cost. I would use them again as long as their price is fair and reasonable and within my budget.

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REVIEW

Tammy W.
Temecula, CA
Jun 11, 2016



They exceed my expectations. They were very professional and I would highly recommend them.

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REVIEW

Barb H.
Escondido, CA
Jun 10, 2016



I couldn't be happier with the quality and the workmanship!

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REVIEW

Nancy L.
Murrieta, CA
Apr 10, 2016



Carrington did a great job on helping us with our project design and then pricing our project such that we had no surprises with cost. Very satisfied with the quality of construction and that the workers were very concerned about keeping a safe and clean work site. They took extra time each day at the close of work to clean up and keep order. Very pleased with that. Overall, very satisfied and pleased with the final remodel work. Thank you.

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REVIEW

Tim S.
Corona, CA
Feb 05, 2016



They did a terrific job.

REVIEW

Cenyi L.
San Diego, CA
Feb 04, 2016



I love this company. They did a really good job. They are patience and have very good communication skills. They solve problems and they are very careful about how they treat the customer. They are always thinking about how to make the customer happy.

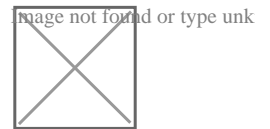
REVIEW

Olga B.
Murrieta, CA
Dec 14, 2015



I had nothing but excellent experience with this firm. The quality of work was excellent, workers very courteous and competent, on time and fast.

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REVIEW

Ruth A.
Menifee, CA
Oct 29, 2015



Let me first say we are very happy with the end results of our master bath remodel. My issues were mostly time management, i.e.: stating the job would take 4 to 6 weeks, when it actually took 10 weeks. Several times during construction we would get up and prepare for someone to come and no one would show up. Some of the subs were inconsistent or just didn't show up on scheduled day or time. Each of our concerns were made clear to our project manager. Carrington Construction does have one very awesome employee....his name is Joaquin. He ALWAYS went above and beyond, he often had to clean up messes left by subs, he was ALWAYS here when he said he would be. I do understand the construction business will always have room for improvement and no one can control how long something will take. Surface it to say, this was a learning experience for my husband and I and we think we know now how to make sure things go more smoothly, should we do anything like this in the future. Would I recommend Carrington, yes I would. For the most part, now that we are enjoying the end results, the only thing I would do differently is have a specific completion date written in the contract and what the results would be if said date was not met.

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REVIEW

Larry E.
Murrieta, CA
Aug 20, 2015



Good design ideas. Professional attitude. Good follow-up on quality problems. Workmen very helpful.

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REVIEW

Lisa M.
San Diego, CA
Jul 22, 2015



Carrington Construction recently completed the remodel of my bathroom. The work was expert and professional, and all of the company representatives with whom I worked and communicated were skilled in their particular areas. They were accommodating, patient, friendly, and provided suggestions when I was unsure. I would definitely recommend them or call them again for my next remodel.

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REVIEW

Bob W.
Murrieta, CA
Jun 03, 2015



The foreman, Matt, on the job was very, very professional. He took care of any concerns that I had. Adam, the estimator, was very good as well; he gave me some good ideas.

I will be working with them again soon.

REVIEW

Joyce B.
Murrieta, CA
Jun 03, 2015



I not only had the privilege of having White Van Real Estate Services Re model my home, I have referred them to several family and friends.

REVIEW

Carol H.
Temecula, CA
May 04, 2015



REVIEW

Manny H.
Murrieta, CA
Apr 23, 2015



We were very satisfied and happy with their service and our project.

REVIEW

Joe G.
Laguna Hills, CA
Apr 11, 2015



We found the company and their employees to be courteous and true to their word, and was very happy with the finished product.