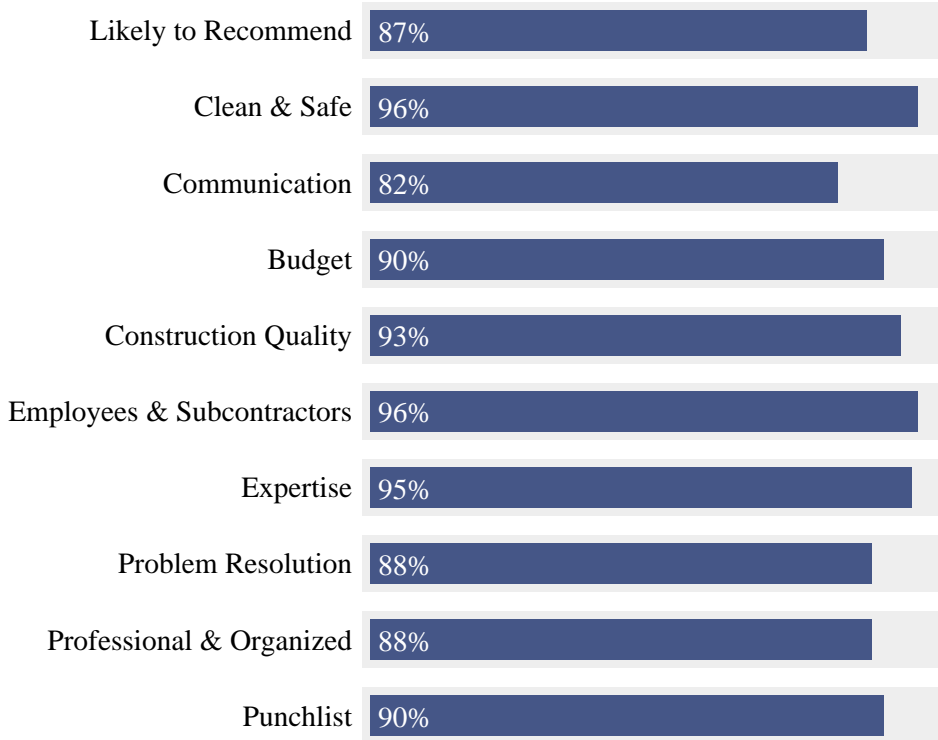


CUSTOMER FEEDBACK REPORT *for*
Carolina Gutter Helmet/Ecoview Windows and More

Customer Feedback Summary

Of 944 customers surveyed, 369 responded



1605 Locust Hill Road ,
 Ste 107
 Greer , SC 29651
 (864) 877-0692

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Carolina Gutter Helmet/Ecoview Windows and More relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Carolina Gutter Helmet/Ecoview Windows and More in Greenville, SC; Asheville, NC; Greer, SC; Spartanburg, SC; Simpsonville, SC; Lexington, SC; Columbia, SC; Hendersonville, NC; Taylors, SC; Inman, SC; and 180 other cities in South Carolina, North Carolina, Kentucky and Nebraska.

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Recent Reviews & Published Comments

REVIEW

John L.
 Columbia, SC
 Dec 05, 2019
 ★★★★★

I HAVE MADE SEVERAL REQUESTS, WITH NO RESPONSE, TO GET MY WRITTEN WARRANTY.I WAS TOLD, "IT WILL BE MAILED TO YOU".

COMMENT

Additional Comment
 Nov 15, 2019

Did job when they said they would no putoffs.

COMMENT

Additional Comment
 Nov 15, 2019

internet

CUSTOMER FEEDBACK REPORT *for*
**Carolina Gutter Helmet/Ecoview Windows
and More**

REVIEW

Terry H.
Cullowhee, NC
Nov 15, 2019
★★★★★

Job was done in a timely and neat order

COMMENT

Additional Comment
Nov 09, 2019

Excellent product my name

COMMENT

Additional Comment
Nov 04, 2019

Didn't take as long as expected.

COMMENT

Additional Comment
Nov 04, 2019

None

COMMENT

Additional Comment
Nov 04, 2019

Quick estimate from knowledgeable salesman who worked to get us all the discounts available. Installers worked very quickly and the job was done in half the time we had expected.

COMMENT

Additional Comment
Oct 30, 2019

**A GREST EXPERIENCE AND WOULD
RECOMMEND U GUYS TO ANYBODY !!**

COMMENT

Additional Comment
Oct 30, 2019

Materials, appearance, large gutters with high volume flow no more gutter worries. Staff was excellent--- fast, professional, curtious, knowledgeable.

COMMENT

Additional Comment
Oct 30, 2019

Flyer in a weekly publication on my driveway. Have also seen TV and heard radio ads in recent times as well.

COMMENT

Additional Comment
Oct 30, 2019

n/a

COMMENT

Additional Comment
Oct 30, 2019

All the staff were really nice and very professional.



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COMMENT
Additional Comment
Oct 30, 2019

TV

REVIEW
Pat K.
Tryon, NC
Oct 30, 2019
★★★★★

We had a few weather delays but communications were prompt, courteous, and friendly. Our installer was very polite and knew his job. All in all, a good experience.

COMMENT
Additional Comment
Oct 24, 2019

Install crew very efficient , worked quickly and got the job done.Clean up was fantastic.....above and beyond.

COMMENT
Additional Comment
Oct 24, 2019

Previous install

COMMENT
Additional Comment
Oct 21, 2019

Shingle installation very goodGutter helmet reinstall fair

COMMENT
Additional Comment
Oct 17, 2019

I appreciate the guys staying late to finish up and not have to come back another day.

COMMENT
Additional Comment
Oct 17, 2019

Previous customer

COMMENT
Additional Comment
Oct 14, 2019

It was all to my satisfaction

COMMENT
Additional Comment
Oct 14, 2019

From the salesman Jimmy to the installer,it was all satisfactory.

REVIEW
Jerry T.
Simpsonville, SC
Oct 14, 2019
★★★★★

From our sales person to the installation it was stress free. This company has contacted me prior to install and again afterwards to check on my satisfaction. Great company with fantastic people.

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COMMENT
Additional Comment
Oct 04, 2019

I don't know the quality of the materials or workmanship yet, it has not rained yet. I am sure it will be OK. The crew that did the work did a fine job, but they looked a little rough. It did not put me off, but I can see where a little old lady my be concerned. Get them some shirts.

COMMENT
Additional Comment
Oct 04, 2019

I can't think now of a job you can do, but if a project is identified I will call you and request a quote.

COMMENT
Additional Comment
Oct 02, 2019

The manner in which the office and sales quickly resolved what I saw as a problem.

REVIEW
Carol F.
Spruce Pine, NC
Oct 01, 2019
★★★★★

I am devastated at having spent what, for me, is a lot of money for a product that failed the first time it rained. I have complained to the company, but have not received a response. I would never believe anything they told me again. I ha e asked to return the product and receive a refund, but have, as I said, received no reply.

COMMENT
Additional Comment
Sep 28, 2019

The install team were experienced and were good at their work

COMMENT
Additional Comment
Sep 12, 2019

I was surprised it only took one man less than 5 hours to install strips of sheet metal. Overpriced, but does the job and looks good.

COMMENT
Additional Comment
Sep 12, 2019

looks good