

## CUSTOMER FEEDBACK REPORT *for* Carlsen Design & Construction



### REVIEW

Ernie P.  
Washington, DC  
May 04, 2018



I live in a condo and did not receive a single complaint from the building management about compliance with construction work rules by Carlsen Design. Carlson Design Staff were respectful of my home and possessions and their workmanship exceeded my expectations. I was able to stay current with the project scope and timeline on line. Additionally, I received weekly emails/calls from the project manager seeking my input on the progress of the project. While the project took two weeks longer than the original estimate, I was fully informed when unexpected issues arose and the impact solutions to those problems would have on the timeline. The ongoing updates I received meant that the project was actually completed ontime within the amended timeframe.

1200 18th St. NW  
Washington , DC 20007  
(202) 244-4450  
[www.constructiondc.com](http://www.constructiondc.com)

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Carlsen Design & Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Carlsen Design & Construction in Washington, DC; and Washington, DC.

### REVIEW

Vivek T.  
Washington, DC  
Sep 01, 2017



We employed Carlsen Design & Construction to renovate the total space of the condo we had purchased. Advice was provided from the start of the process, including design, aesthetics, engineering, budget followed by implementation. Close supervision was provided during every aspect of this renovation process. Good listening, patience , and attention to detail resulted in this being as stress free experience as one could possibly have. The final result was a gorgeous modern living space that we enjoy every day.

CUSTOMER FEEDBACK REPORT *for*  
**Carlsen Design & Construction**

REVIEW

Carl V.  
Washington, DC  
Jul 12, 2017

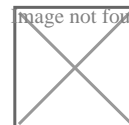


I would hire Greg Carlsen again. I am happy with the end results.

Comment from Carlsen Design & Construction

Thank you Carl! I enjoyed working with you and am happy you are pleased with the project.

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