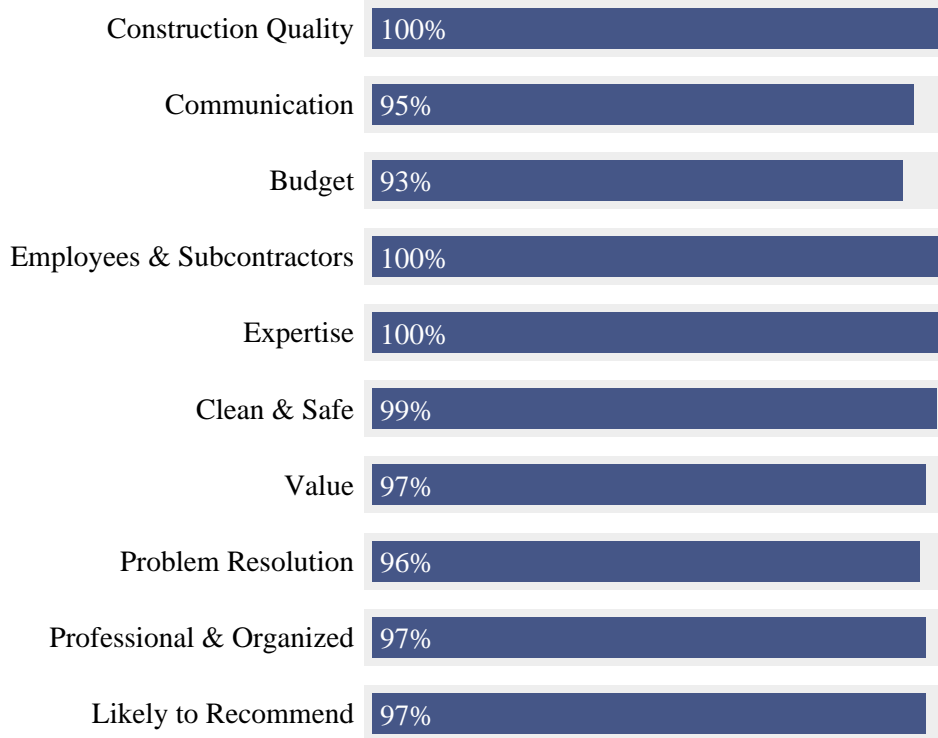


Callen Construction, Inc.



Customer Feedback Summary

Of 2,532 customers surveyed, 1,813 responded



S63 W13131 Janesville Rd.
Muskego , WI 53150
(414) 529-5509
callcallen.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Callen Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Callen Construction, Inc. in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Muskego, WI; Wauwatosa, WI; New Berlin, WI; Franklin, WI; Racine, WI; Menomonee Falls, WI; Greenfield, WI; and 95 other cities in Wisconsin.

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Recent Reviews & Published Comments

- COMMENT
Additional Comment
Apr 27, 2020
I would like to recognize everyone. They all did an outstanding job.
- COMMENT
Additional Comment
Apr 25, 2020
The completed project looks very good and adds to the value of our home.
- COMMENT
Additional Comment
Apr 25, 2020
good employees. Knowledgeable and responded to phone calls in a timely fashion. quality products and quality workmanship.
- COMMENT
Additional Comment
Apr 24, 2020
We absolutely love Marcus' work & craftsmanship. We have an old house where nothing is plumb. He did a great job making the trim work.

Callen Construction, Inc.



COMMENT

Additional Comment
Apr 24, 2020

Overall, Callen has provided clear and timely communication regarding work plans, tradesmen assignments, and has displayed a receptivity to questions and concerns as the project progressed. Work quality is appreciated; materials used and installed are quality products, as well.

COMMENT

Additional Comment
Apr 24, 2020

We are just highly satisfied with Callen Construction. We have had roofs and windows put on by them. They have done quite a bit at our home and we keep going back.

COMMENT

Additional Comment
Apr 24, 2020

The quality in the workmanship is excellent.

COMMENT

Additional Comment
Apr 19, 2020

Can't remember his name but the lead carpenter who did the custom window molding to match exactly with the rest of the 100 year old molding in the house did phenomenal work!

COMMENT

Additional Comment
Apr 16, 2020

They did a complete remodeling of the kitchen and then put some doors in and I'm very happy with their work.

COMMENT

Additional Comment
Apr 01, 2020

Keep up the good work!

COMMENT

Additional Comment
Apr 01, 2020

I was most satisfied with the quality of workmanship.

COMMENT

Additional Comment
Mar 27, 2020

The carpenters seemed very knowledgeable and I felt confident in their work. Also, it was very easy to get in touch with the people involved in our project when needed.

COMMENT

Additional Comment
Mar 27, 2020

Bryan Komars from Grand Appliance was extremely helpful! He helped us choose the best appliances that we needed. ProSource was very knowledgeable and was helpful with our flooring selections.

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Callen Construction, Inc.



COMMENT
Additional Comment
Mar 27, 2020

Everything from the design to the finish. Everyone was very friendly and knowledgeable. Always cleaned up at the end of the day! Jeff helped design our dream kitchen.

COMMENT
Additional Comment
Mar 26, 2020

The project manager, Ryan, assigned to our bathroom remodel was fabulous! He kept us updated on a daily basis and discussed the few issues that came up as soon as they were known.

COMMENT
Additional Comment
Mar 26, 2020

The organization of the entire project, from our first meeting with Paulette to the project calendar that was supplied for our remodel were fantastic. The details provided were much appreciated.

COMMENT
Additional Comment
Mar 26, 2020

Staff all great all workers and office very polite courtesy

COMMENT
Additional Comment
Mar 25, 2020

Callen is expensive, but I continue with you because you have good products and the work is guaranteed.

COMMENT
Additional Comment
Mar 24, 2020

Christopher Wittmann was extremely professional to work with. The inside door color was not what we thought it would be from the swatch and we did not like it. Several people including Christopher, Steve and Ryan kept us informed as to what we could do and completed the new door install while keeping us informed step by step. They were all excellent to work with including the staining. We couldn't be happier and love the door. When we get visitors, they all comment on the beauty of the door. We love it. Thank you.

COMMENT
Additional Comment
Mar 24, 2020

Third project with Callen. First two were great. This one was a little off, although I would do another project with them.

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Callen Construction, Inc.



COMMENT
Additional Comment
Mar 23, 2020

I would like to recognize Heather. She was awesome the whole way thru. Steve was the project manager, he was great too.

COMMENT
Additional Comment
Mar 23, 2020

Excellent job

COMMENT
Additional Comment
Mar 23, 2020

Everybody was great, no goofing around on their phone. They were excellent.

COMMENT
Additional Comment
Mar 23, 2020

I was most satisfied with the diligent workmanship and they would give me really good answers to my questions.

COMMENT
Additional Comment
Mar 20, 2020

The majority of the project was great, aside from the time frame.

COMMENT
Additional Comment
Mar 19, 2020

The workers were courteous and efficient in their work. They completed the project on a tight schedule and kept us informed at all times.

COMMENT
Additional Comment
Mar 17, 2020

It was a pleasure having our project done by Callan. They did a great job and we would recommend Callan to our family and friends.

COMMENT
Additional Comment
Mar 17, 2020

I would like to recognize Jake, the carpenter. He was the main carpenter that installed the interior doors, all the woodwork throughout the house, cabinets next to the fireplace, floating shelves, and fireplace mantel. Jake takes pride in the quality of his craftsmanship. Upon arrival he would tell us what he was going to work on for the day, at the end of the day he told us what he completed and asked us if we had and questions before he left. It was a pleasure to have Jake working on our project.

COMMENT
Additional Comment
Mar 16, 2020

I was most satisfied with their workmanship. They were very polite and clean.

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CUSTOMER FEEDBACK REPORT *for*

Callen Construction, Inc.



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COMMENT

Additional Comment
Mar 16, 2020

Unfortunately I forgot his name, but the individual in-charge of the install crew was fantastic. I really appreciated how he kept me informed and how efficiently they got the work done despite a crew member calling in sick.