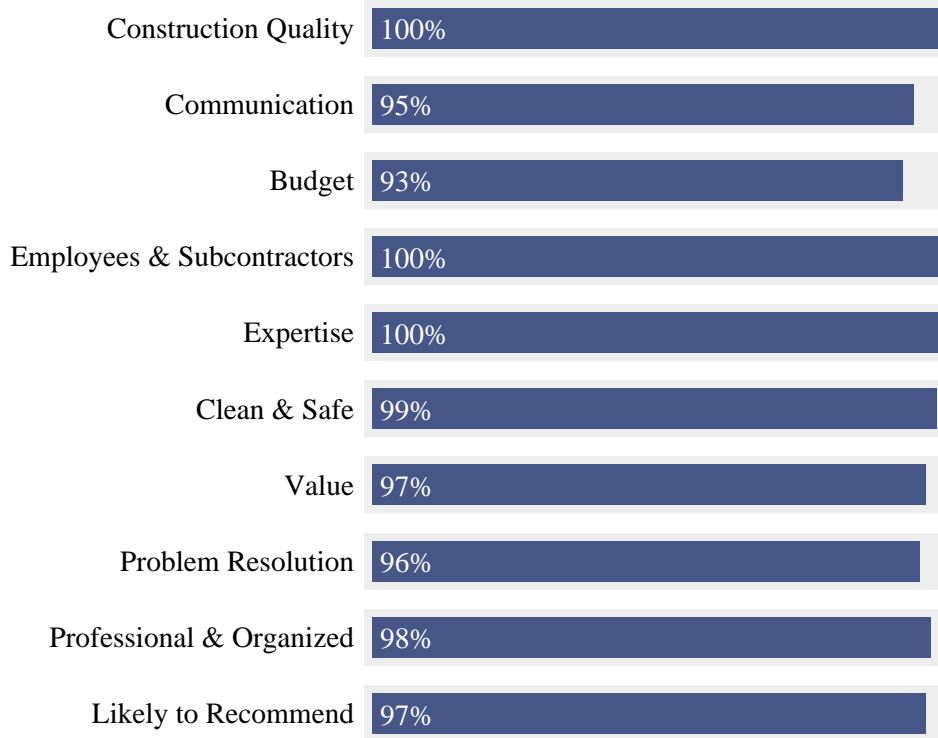


Callen Construction, Inc.



Customer Feedback Summary

Of 2,210 customers surveyed, 1,576 responded



S63 W13131 Janesville Rd.
Muskego , WI 53150
(414) 529-5509
callcallen.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Callen Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Callen Construction, Inc. in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Wauwatosa, WI; New Berlin, WI; Muskego, WI; Franklin, WI; Racine, WI; Menomonee Falls, WI; Greenfield, WI; and 86 other cities in Wisconsin.

In this report, Callen Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in March 2013. In that time, 1,576 out of 2,210 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

Recent Reviews & Published Comments

- COMMENT
Additional Comment
Jul 18, 2019

Everyone was easy to get in contact with. Also very friendly people to work with.
- COMMENT
Additional Comment
Jul 18, 2019

This is our second project and we are definitely a satisfied customer.
- COMMENT
Additional Comment
Jul 18, 2019

The quality of work was exceptional from the installers and the stainers.
- COMMENT
Additional Comment
Jul 18, 2019

I was most satisfied with the quality of the skylights.

Callen Construction, Inc.



COMMENT
Additional Comment
Jul 16, 2019

I was most satisfied with the adhering to the schedule and the quality of the work.

COMMENT
Additional Comment
Jul 16, 2019

Adam and Christopher and the entire crew - wow - they were all fantastic.

COMMENT
Additional Comment
Jul 16, 2019

Always kept us informed and the staff were the greatest.

COMMENT
Additional Comment
Jul 13, 2019

Paulette was exceptional and the crew responded to all my concerns and made whatever corrections that were needed with speed and graciousness.

COMMENT
Additional Comment
Jul 05, 2019

Wouldn't even consider going with another contractor for future projects. Callen is without a doubt the premier home improvement company in southeastern Wisconsin. Finished project looks fantastic.

COMMENT
Additional Comment
Jul 05, 2019

High quality product and exceptional install skills. Salesman had complete and comprehensive product and installation knowledge. The product manager kept us informed of the project progress and communicated with us through the entire process. Job site cleanup was done daily and thoroughly.

COMMENT
Additional Comment
Jul 03, 2019

professionalism and experience of installers they were terrific.

COMMENT
Additional Comment
Jun 27, 2019

window quality and installation quality

COMMENT
Additional Comment
Jun 26, 2019

The overall craftsmanship and polite nature of the crew was great!

COMMENT
Additional Comment
Jun 26, 2019

The quality and professionalism of the installers (and materials) is excellent in my book.

S63 W13131 Janesville Rd.
Muskego , WI 53150
(414) 529-5509
callcallen.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Callen Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Callen Construction, Inc. in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Wauwatosa, WI; New Berlin, WI; Muskego, WI; Franklin, WI; Racine, WI; Menomonee Falls, WI; Greenfield, WI; and 86 other cities in Wisconsin.

In this report, Callen Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in March 2013. In that time, 1,576 out of 2,210 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

Callen Construction, Inc.



S63 W13131 Janesville Rd.
Muskego , WI 53150
(414) 529-5509
callcallen.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Callen Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Callen Construction, Inc. in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Wauwatosa, WI; New Berlin, WI; Muskego, WI; Franklin, WI; Racine, WI; Menomonee Falls, WI; Greenfield, WI; and 86 other cities in Wisconsin.

In this report, Callen Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in March 2013. In that time, 1,576 out of 2,210 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

COMMENT
Additional Comment
Jun 24, 2019

I always know the work will be done right the first time.

COMMENT
Additional Comment
Jun 23, 2019

Throughout the entire project Callen was available by phone, text, and email to answer questions, resolve issues, and most of all to be supportive throughout the project.

COMMENT
Additional Comment
Jun 23, 2019

From the moment they start a job the floors are covered, if needed plastic goes on the doorway, and throughout the project the vacuum is used, the brooms are at the ready and at the end of the day the home is clean. Callen cares for your cleanliness and safety throughout the job.

COMMENT
Additional Comment
Jun 23, 2019

I do not have a name, but Callen is the only name I recommend to colleagues, friends and acquaintances who mention anything about work they maybe doing inside, outside, or one there home. Some have taken our advice and were very pleased. Others did not choose wisely and went with the low bid - happy for a while, but faced trouble and heartache when the end product went bad and the contractor was no where to be found.

COMMENT
Additional Comment
Jun 23, 2019

The finished project went beyond our original expectations, but only through the coordinated efforts of Callen and company. Each person who worked on this project was not only on the Callen team they were on our team and that made this project special.

COMMENT
Additional Comment
Jun 17, 2019

I've talked to a few people, but Callen is on the expensive side. Unfortunately, people look at the price side rather than the quality side.

Callen Construction, Inc.



S63 W13131 Janesville Rd.
Muskego , WI 53150
(414) 529-5509
callcallen.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Callen Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Callen Construction, Inc. in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Wauwatosa, WI; New Berlin, WI; Muskego, WI; Franklin, WI; Racine, WI; Menomonee Falls, WI; Greenfield, WI; and 86 other cities in Wisconsin.

In this report, Callen Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in March 2013. In that time, 1,576 out of 2,210 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

- COMMENT
Additional Comment
Jun 17, 2019
Thanks for my new windows, Callen! I couldn't be more pleased!
- COMMENT
Additional Comment
Jun 17, 2019
Callen's communication was excellent in all respects. I knew exactly what to expect from start to finish.
- COMMENT
Additional Comment
Jun 14, 2019
I was most satisfied with the people and the workmanship.
- COMMENT
Additional Comment
Jun 13, 2019
We are previous customers. They have been excellent both times.
- COMMENT
Additional Comment
Jun 12, 2019
Anyone I talked to from the first phone to schedule an appointment to the last person out the door when the job was complete. Everyone was exceptional. The only names I remember are Barb (office) and Dan though.
- COMMENT
Additional Comment
Jun 12, 2019
The team the tore off and installed the new roof. They were amazing.
- COMMENT
Additional Comment
Jun 04, 2019
I have recommended Callen to several friends because of the quality of work and great service.
- COMMENT
Additional Comment
May 30, 2019
It was a good crew, and they worked together so well. It was wonderful to have a new window that wasn't leaking like the old one.
- COMMENT
Additional Comment
May 25, 2019
Quality of work, keeping on schedule, kept the rest of my basement not being finished as clean as possible by putting up tarps. I also really appreciated the runner that was put over my wood floors so they weren't damaged in any way.

CUSTOMER FEEDBACK REPORT *for*

Callen Construction, Inc.



COMMENT

Additional Comment
May 16, 2019

We would like to recognize Ryan who did the staining and finishing. His work is impeccable. Lance Dahl provided the quote. He communicated the scope of the job, measured and quoted accurately. The window installers were congenial and professional. They were conscientious and did a nice job keeping the work areas clean. During installation, our furniture was covered, floors protected and all workers respected our home even with inclement weather.

S63 W13131 Janesville Rd.
Muskego , WI 53150
(414) 529-5509
callcallen.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Callen Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Callen Construction, Inc. in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Wauwatosa, WI; New Berlin, WI; Muskego, WI; Franklin, WI; Racine, WI; Menomonee Falls, WI; Greenfield, WI; and 86 other cities in Wisconsin.

In this report, Callen Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in March 2013. In that time, 1,576 out of 2,210 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.