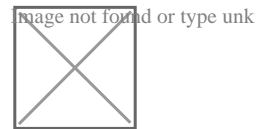


CUSTOMER FEEDBACK REPORT *for* CTI Contractors - Arizona



REVIEW

Yolanda .
Tucson, AZ
Jun 04, 2018
★★★★★

I was communicated with when someone would be showing up to do the construction, they arrived on time and did the job professionally and quick. This was with the roofers and the painters.

550 W. Baseline, Suite
102-317
Mesa , AZ 85210
(800) 898-7663
cticontractors.com

REVIEW

Maria A.
sahuarita, AZ
May 09, 2018
★★★★★

The office staff was always available and returned phone calls. They were very efficient.

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, CTI Contractors - Arizona relies on our customer surveying to help them deliver an exceptional customer experience.

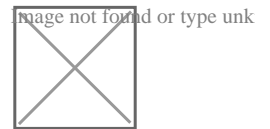
We have surveyed customers on behalf of CTI Contractors - Arizona in Tucson, AZ; Sahuarita, AZ; and Benson, AZ.

REVIEW

Yolanda .
Tucson, AZ
May 01, 2018
★★★★★

The roofing part of my contract was done on schedule, done professionally and clean up was good. The painting part of my contract was done on time, done professionally and clean up was good except that the taped/tacky paper was put into my recycle bin and it filled up my bin. I had to take out and put in bags before putting out to trash. The A/C portion was quick and completed right away. I had issues with the "screen" portion of the work to be done. It was not explained fully or to my understanding, never got a call from the sub-contractors and when they showed up, no one knocked at my door. No contact by person, phone or email, and they took the longest to let CTI and me know what the issue was. Never got their name but I did not want doing the last job. That said, my home looks great and I got compliments from my neighbors.

CUSTOMER FEEDBACK REPORT *for*
CTI Contractors - Arizona



REVIEW

Gary C.

Tucson, AZ

Apr 23, 2018



Preston Burt was friendly, professional, competent, knowledgeable, clean, good-natured, cheerful and personable. He seemed more like a CEO than a sales rep. CTI Contractors is organized and professional, from the sales rep, Preston, Sophia and Bertha in the office, right on through the two nice young men scheduled to paint the new flashing and Ross, from Alltech Solutions, who repaired the A/C damaged by hail, all the way up to Sal stopping by to see if the work was done as contracted. What a great bunch of guys did the actual installation: friendly, competent, hard-working, mannerly, good-humored and focused entirely on the job. This crew arrived early in the morning and had the entire job completed by the end of the workday, without even a scrap of refuse, or any trace that work had been done. I also want to emphasize that every single one of these fellas was a gentleman -- I am no longer accustomed to this level of superb service. I have already recommended CTI Contractors to my neighbors.

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We have surveyed customers on behalf of CTI Contractors - Arizona in Tucson, AZ; Sahuarita, AZ; and Benson, AZ.