

3420 Fostoria Way Ste. A
Danville, CA 94526
(925) 838-7767
www.bldgpros.com

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Building Pros relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Building Pros in Danville, CA; San Ramon, CA; Pleasanton, CA; Livermore, CA; Alamo, CA; Dublin, CA; Fremont, CA; Clayton, CA; Walnut Creek, CA; and Danville, CA.

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Building Pros

Customer Feedback Summary

Of 63 customers surveyed, 40 responded



Recent Reviews & Published Comments

REVIEW

Valerie I.
Pleasanton, CA
Dec 15, 2018



Wouldn't go with anyone else. Show up every day, on time. Keep your house clean. Do what they say, and when things need to change communicate effectively.

REVIEW

Janine N.
Danville, CA
Oct 25, 2018



I've done construction projects in the past, and once they're done with the bulk of it, and they have a few things left to do, you usually can't get ahold of them; they're on to more important things. I had a handful of little small things, and--boom--they were out there the next day. They didn't move...

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REVIEW

Jeanine A.
San Ramon, CA
Oct 25, 2018



Chuck and his team were great to work with and took great pride in their craftsmanship. My family and I felt very comfortable with the work crew and knew that our home was in good hands. Since the time of our remodel we have worked with other contractors for business and I can honestly tell you that...

REVIEW

Stephen J.
Danville, CA
Oct 24, 2018



Excellent experience: on-time, on-budget, and the remodeling results were nothing short of spectacular. Would unreservedly recommend Building Pros for home remodel work.

REVIEW

Shelley D.
Livermore, CA
Jan 14, 2016



Kitchen remodels are stressful, but Building Pro's made this a FUN experience for us! They were qualified, accurate, clean and nice! I would recommend Building Pro's in a heartbeat!

REVIEW

Chuck S.
Danville, CA
Oct 07, 2015



The quality of the workmanship, the professionalism of the employees - all superior to all of our other experiences with contractors. During the three weeks they were in our home, we were never once inconvenienced by their presence. Everyone moved about carefully, respected and protected every inch...

REVIEW

Gerald D.
Pleasanton, CA
Aug 03, 2015



Building Pros recently completed a remodel of our family room including removal of a fireplace, installation of two new windows and the associated replacement of interior dry wall, stucco replacement, roof repair and patch, floor tile repair and painting and finish work. The workmanship is excellent....

COMMENT

Additional Comment
Jun 17, 2015

While we had some preliminary ideas for our project their input regarding design and "value engineering" made the final result much better than our original concept.

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COMMENT
Additional Comment
Jun 17, 2015

The Building Pros team is a great combo of friendly and professional. A major remodel project is, at its core, a significant business transaction but it felt more like a long weekend project with our friends - except they did all the hard work!

COMMENT
Additional Comment
Jun 17, 2015

They started and finished exactly, to the day, when they said they would. There's a reason they waited to start the project: it was to make sure they had everything they needed to finish. It was well worth having to wait a few weeks because once they started they worked every day and finished on time.

COMMENT
Additional Comment
Jun 17, 2015

After getting burned by other contractors it's a relief and pleasure to work with Building Pros because the price we agreed on is the price we paid at the end of the project. No change orders and no surprises. In fact, they even refunded us for some engineering costs that weren't incurred. You may...

COMMENT
Additional Comment
Jun 17, 2015

Their workmanship is incredible and needs to be seen (and lived with) to really be understood. Their finish and paint-work is super high quality and attention to detail met our very high standards.

COMMENT
Additional Comment
Jun 17, 2015

No matter our preferred form of communication (text, email, website, telephone, in-person) we knew what was happening before, during and even after our project. We had a minor issue over a holiday weekend, contacted Building Pros and they responded, on a Sunday, immediately.

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COMMENT
Additional Comment
Jun 17, 2015

We had very few problems with our project because Building Pros spends time before they start identifying potential issues and resolving them before they become a problem. At the end of the project we noticed just a few nit-picky items and their team resolved them immediately and without question.

COMMENT
Additional Comment
Jun 17, 2015

The Building Pros team LOVES their blue over-shoe "booties." We've done a couple pretty major renovation and new construction projects and while the projects disrupted our household Building Pros did everything they could to minimize the impact. The work areas were sealed off during the entire project...

COMMENT
Additional Comment
Jun 17, 2015

All of the Building Pro team members were great to work with. They showed up on time, respected our home, were friendly and just nice to have around. Now that the project is complete, we kinda miss them.

COMMENT
Additional Comment
Jun 17, 2015

You will probably pay more to use Building Pros but the investment is well worth it. After going through some bad experiences with other contractors we're more than willing to pay for a contractor who starts when they say they will start, works on the project everyday, finishes on time, doesn't nail...

COMMENT
Additional Comment
Jun 17, 2015

We learned about Building Pros through the Energy Upgrade California program. They were a participating contractor and after meeting with them and several other contractors we hired them for a major energy upgrade project. That was the start of a terrific relationship and we've worked them on several...

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COMMENT

Additional Comment
Jun 17, 2015

We've already referred Building Pros to our friends and neighbors because out of all the contractors we've worked with on our little fixer-upper they are simply the best.

REVIEW

Anne S.
Pleasanton, CA
Jun 15, 2015



If you want a contractor that has great ideas, prepares a realistic budget and sticks to it, starts on time, works on your project everyday and finishes on time then you want Building Pros. Sure, they may be a bit more than other contractors but you get what you pay for and you'll get the best with Building Pros.

REVIEW

Ken S.
Clayton, CA
May 28, 2015



We had a very good experience with the remodel of our master bathroom. I can't say enough good things about the work crew, their job performance and the Building Pros company. We love our new bathroom and appreciate very much the hard work that went into making it a part of our home that we can enjoy for years to come.

COMMENT

Additional Comment
May 16, 2015

We are SO glad that we contracted with Building Pros for our family room remodeling project!

COMMENT

Additional Comment
May 16, 2015

They did not fall short. They exceeded our expectations. You can't complain about perfection.

COMMENT

Additional Comment
May 16, 2015

Each member of the team was not only a totally-dedicated professional, but also a wonderful person, as well. As we met them in succession, each person was a total gentleman, who treated our home as if it were his own. They made us feel as if our project was their personal priority. They were on time...

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COMMENT
Additional Comment
May 16, 2015

They have done four projects (that we know of) in our neighborhood; and their customers have all been delighted with their experiences, as have we.

REVIEW
Sharon L.
Danville, CA
May 16, 2015
★★★★★

Our project, which involved removal of our family room's massive floor-to-ceiling stone fireplace front, involving literally tons of native rock, was done quickly, safely, and deftly by the superbly-trained Building Pros demo team. The fireplace surround was then expertly rebuilt, and a granite fireplace...

COMMENT
Additional Comment
May 16, 2015

To be continued...when we have another project, we will definitely contact Building Pros!

COMMENT
Additional Comment
May 04, 2015

Overall, Building Pros made the re-modeling a good experience for our family!

COMMENT
Additional Comment
May 04, 2015

Quality of construction - Attention to detail, quality of material used and competency of the employees and principals
Communication - They use a portal to collaborate with the customer and it was very effective. The Principals, Bob and Chuck were always prompt to respond our queries.

REVIEW
Sashi S.
San Ramon, CA
May 04, 2015
★★★★★

BuildIng Pros committed to the job with a full understanding of my time constraint and they were still able to complete the job on schedule, cost and with quality!

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