



CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Richmond)

REVIEW

Zachary R.
Richmond, VA
Feb 12, 2021



The way home improvement should be: clearly explained, professionally executed, on time and on budget.

REVIEW

Al D.
Sandston, VA
Jan 24, 2021



Excellent work at comparable pricing.

REVIEW

Jamie P.
Providence Forge, VA
Jan 16, 2021



The company provided friendly, organized and excellent work. Highly recommend this company and will continue to use them in the future.

REVIEW

Mike W.
Richmond, VA
Jan 05, 2021



It was a small job but handled quickly and professionally. I had to reschedule a day/time that they defaulted be into, but was able to move with a call or two.

REVIEW

Nick H.
Moseley, VA
Dec 03, 2020



Very Professional Would Use Them Again !

REVIEW

Donald M.
North Chesterfield, VA
Nov 25, 2020



The most professional and process-oriented gutter cleaning company I have ever worked with.

REVIEW

Valley H.
Richmond, VA
Nov 25, 2020



Thank you so much to the Brothers Who Just Do Gutters! We were pleased with our experience from the initial phone call to the wrap of the job. They finished the work earlier than expected and did a great job.

7517 Whitepine Road
Richmond , VA 23237
(804) 823-5633

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, The Brothers that just do Gutters (Richmond) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Brothers that just do Gutters (Richmond) in Richmond, VA; Midlothian, VA; Chesterfield, VA; Moseley, VA; Glen Allen, VA; Chester, VA; Henrico, VA; Mechanicsville, VA; Petersburg, VA; Colonial Heights, VA; and 60 other cities in Virginia.

In this report, The Brothers that just do Gutters (Richmond) has published a summary of the customer feedback they've received since they joined GuildQuality in June 2015. In that time, 399 out of 1,423 customers (28%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2021.



CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Richmond)

REVIEW

Matthew F.
Richmond, VA
Nov 04, 2020



Friendly, fast, high quality communication and no nonsense. A+

REVIEW

Paul G.
Richmond, VA
Oct 15, 2020



The Brothers did an excellent job, very professional and complete. The gutter is gorgeous, and the leaf guard is truly impressive.

REVIEW

Linda C.
Richmond, VA
Sep 05, 2020



Very professional, dependable, courteous service and excellent workmanship.

REVIEW

Thomas C.
Henrico, VA
Aug 18, 2020



Extremely professional organization that does outstanding work!

REVIEW

John M.
Midlothian, VA
Aug 12, 2020



I have used Bros that just do Gutters three times and am very pleased with their service and support.

REVIEW

Terence B.
Petersburg, VA
Aug 05, 2020



The Brothers worked with me the entire time . They kept me informed of each step and got the work done efficiently.

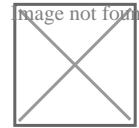
7517 Whitepine Road
Richmond , VA 23237
(804) 823-5633

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, The Brothers that just do Gutters (Richmond) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Brothers that just do Gutters (Richmond) in Richmond, VA; Midlothian, VA; Chesterfield, VA; Moseley, VA; Glen Allen, VA; Chester, VA; Henrico, VA; Mechanicsville, VA; Petersburg, VA; Colonial Heights, VA; and 60 other cities in Virginia.

In this report, The Brothers that just do Gutters (Richmond) has published a summary of the customer feedback they've received since they joined GuildQuality in June 2015. In that time, 399 out of 1,423 customers (28%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2021.



CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Richmond)

REVIEW

Steven H.
Richmond, VA
Jun 26, 2020



They left an old section of gutter that was replaced on the lawn, I had to take it to the dump. There was also a sharp piece of metal left on the back deck that my 1yr old daughter found. Not great. You probably would have better results and save money just hiring someone off of craigslist to clean your gutters.

7517 Whitepine Road
Richmond , VA 23237
(804) 823-5633

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, The Brothers that just do Gutters (Richmond) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Brothers that just do Gutters (Richmond) in Richmond, VA; Midlothian, VA; Chesterfield, VA; Moseley, VA; Glen Allen, VA; Chester, VA; Henrico, VA; Mechanicsville, VA; Petersburg, VA; Colonial Heights, VA; and 60 other cities in Virginia.

In this report, The Brothers that just do Gutters (Richmond) has published a summary of the customer feedback they've received since they joined GuildQuality in June 2015. In that time, 399 out of 1,423 customers (28%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2021.

REVIEW

Nick S.
Richmond, VA
Jun 26, 2020



They did a phenomenal job! My house could not accommodate the planned gutter guards, and instead of just walking away, they found a solution and executed it far under the initial cost of the gutter guards. They were open and honest about what the problems were and now I do not have birds getting into my attic or nesting in my gutters. Thank you so much, and i will definitely be calling them any time I need gutter assistance.

REVIEW

Jim H.
Montpelier, VA
Apr 28, 2020



Great experience all around. I have used Brothers that just do Gutters for years and I'm always satisfied with the work.

REVIEW

Kermit G.
Richmond, VA
Apr 25, 2020



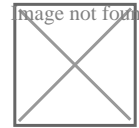
The installers dumped all the stuff from the old gutters right into our yard. Piles of Debris from the old gutters were all over my yard.

REVIEW

William R.
Chesterfield, VA
Apr 14, 2020



A great company that does what they say they are going to do, for the price they said they would do it for. No hidden fees or surprises. I'm completely satisfied.



CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Richmond)

REVIEW

Kristina P.
Midlothian, VA
Feb 26, 2020



I appreciated that Steve was honest with me about what would and would not work for our home. I felt the quote was reasonable and they did a good job. No issues, I will use them again!

REVIEW

Theresa H.
Richmond, VA
Dec 12, 2019



These guys did a great job at a good price. They are exceptionally professional and provide a high quality product and service.

REVIEW

Madeline C.
Richmond, VA
Dec 02, 2019



The team was professional, knowledgeable, and hard working. Thank you for a job well done.

REVIEW

Jim S.
Richmond, VA
Nov 18, 2019



Great product and craftsmanship!

REVIEW

A L.
Midlothian, VA
Nov 04, 2019



Very friendly, on time and work was done well. A bit upset at the fact that the crew left trash and dangerously exposed screws in several places. Also would have been nice if they were able to fix a few rotted boards in the roof which caused the whole job to remain half finished until I found someone else to do it weeks later. Overall, a good company and I'm happy with the final result.

REVIEW

Ed S.
Henrico, VA
Jul 08, 2019



Very professional, I would highly recommend

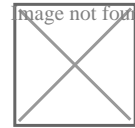
7517 Whitepine Road
Richmond , VA 23237
(804) 823-5633

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, The Brothers that just do Gutters (Richmond) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Brothers that just do Gutters (Richmond) in Richmond, VA; Midlothian, VA; Chesterfield, VA; Moseley, VA; Glen Allen, VA; Chester, VA; Henrico, VA; Mechanicsville, VA; Petersburg, VA; Colonial Heights, VA; and 60 other cities in Virginia.

In this report, The Brothers that just do Gutters (Richmond) has published a summary of the customer feedback they've received since they joined GuildQuality in June 2015. In that time, 399 out of 1,423 customers (28%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2021.



CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Richmond)

REVIEW

Yes

Harry R.
Moseley, VA
Jul 02, 2019



REVIEW

We received excellent service from start to finish.
Excellent workmanship. Thank you,

Scott B.
Midlothian, VA
Jun 29, 2019



REVIEW

The project manager suggested a less expensive metal to replace the copper gutters that were being removed from my 1930's home, and a deeper size to capture more runoff. While I trusted his judgment, I was nervous about how these new gutters might look. They are fantastic - they enhance the house's exterior and perform beautifully. I am so pleased!

Susan M.
Richmond, VA
Feb 19, 2019



REVIEW

Weather permitting ... it has been tough with all this rain, but installation crew persisted and were very professional and courteous and SAFE while cleaning out and inspecting gutters on this tall house. Will happily use again!

Cecile W.
Colonial Heights, VA
Jan 23, 2019



REVIEW

Excellent price, service and installation. Quality cannot be surpassed.

Mel K.
Chesterfield, VA
Jan 22, 2019



REVIEW

Excellent workmanship, knowledgeable staff work and service according to estimate and time frame. I highly recommend the brothers that just do gutters and will call them again should I need gutter service.

Bob S.
Midlothian, VA
Jan 08, 2019



7517 Whitepine Road
Richmond , VA 23237
(804) 823-5633

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, The Brothers that just do Gutters (Richmond) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Brothers that just do Gutters (Richmond) in Richmond, VA; Midlothian, VA; Chesterfield, VA; Moseley, VA; Glen Allen, VA; Chester, VA; Henrico, VA; Mechanicsville, VA; Petersburg, VA; Colonial Heights, VA; and 60 other cities in Virginia.

In this report, The Brothers that just do Gutters (Richmond) has published a summary of the customer feedback they've received since they joined GuildQuality in June 2015. In that time, 399 out of 1,423 customers (28%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2021.