

CUSTOMER FEEDBACK REPORT *for*  
**The Brothers that just do Gutters (Richmond)**

7517 Whitepine Road  
Richmond , VA 23237  
(804) 823-5633

REVIEW

Ed S.

Henrico, VA

Jul 08, 2019



Very professional, I would highly recommend

REVIEW

Harry R.

Moseley, VA

Jul 02, 2019



Yes

REVIEW

Scott B.

Midlothian, VA

Jun 29, 2019



We received excellent service from start to finish.  
Excellent workmanship. Thank you,

REVIEW

Susan M.

Richmond, VA

Feb 19, 2019



The project manager suggested a less expensive metal to replace the copper gutters that were being removed from my 1930's home, and a deeper size to capture more runoff. While I trusted his judgment, I was nervous about how these new gutters might look. They are fantastic - they enhance the house's exterior and perform beautifully. I am so pleased!

REVIEW

Cecile W.

Colonial Heights, VA

Jan 23, 2019



Weather permitting ... it has been tough with all this rain, but installation crew persisted and were very professional and courteous and SAFE while cleaning out and inspecting gutters on this tall house. Will happily use again!

REVIEW

Mel K.

Chesterfield, VA

Jan 22, 2019



Excellent price, service and installation. Quality cannot be surpassed.

**GUILDMEMBER SINCE 2015**

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REVIEW

Bob S.  
Midlothian, VA  
Jan 08, 2019



Excellent workmanship, knowledgeable staff work and service according to estimate and time frame. I highly recommend the brothers that just do gutters and will call them again should I need gutter service.

REVIEW

Richard B.  
Chester, VA  
Nov 29, 2018



Excellent job done from the estimate to the final completion of the install. Recommend highly.

REVIEW

Pam B.  
Midlothian, VA  
Nov 19, 2018



This company was very professional and did exceptional work. The quality and appearance makes a huge difference. From beginning to end the work was beyond my expectations. I would highly recommend them!

REVIEW

Bob S.  
Moseley, VA  
Nov 13, 2018



This outfit is a refreshing change to what a transplant from Northern Virginia is accustomed to. I will promote these guys every opportunity I can!

REVIEW

Del W.  
Glen Allen, VA  
Oct 17, 2018



What an awesome team of professionals! Love my new gutters. The installation crew was GREAT and Naomi Hines in the office was awesome to work with. Customer service was 100%

REVIEW

Bill R.  
Chesterfield, VA  
Oct 12, 2018



The group responded to our request for an estimate, provided great service at a decent price and were professional doing it!

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REVIEW

Mary S.  
Midlothian, VA  
Sep 24, 2018



At the initial visit, your representative listened carefully to what I wanted, explained how that could be done, and showed me the product that would be used to best satisfy my needs. There was no pressure to do more than I needed. A time for installations was set, but the company was able to fit my installation into their schedule several weeks earlier than that date. I am well pleased with the gutters. They proved their value during the several heavy rain storms we have had since installation

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REVIEW

John K.  
North Chesterfield, VA  
Aug 30, 2018



I am very happy with my new gutter guards.

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REVIEW

Rex L.  
Charles City, VA  
Aug 20, 2018



I was out of country when installed, but satisfied with results

REVIEW

Brent F.  
Henrico, VA  
Jul 31, 2018



I spent several weeks researching mostly firms that advertise, read mixed reviews on all of them, spoke with colleagues and received mixed recommendations. I finally came across Brothers that just do Gutters, scanned 400+ reviews, read nothing but positive comments, gave them a call. They did great work including a custom request for my rain barrels. I've already recommended these guys.

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REVIEW

Keith W.  
Midlothian, VA  
Jun 22, 2018



The installation was done in a timely manner and installers worked as a well timed group with each installer knowing what part of the job he was to do and it all went together with great precision.

REVIEW

Roy W.  
Glen Allen, VA  
Jun 20, 2018



No one is the greatest, but there is no one better, pricing, timeliness, expertise, honesty, nor installation. I priced 3 and their prices were way better, I am talking \$800.00 and I compared apples to apples and found them to be equal, or better.

REVIEW

Sheila R.  
Richmond, VA  
Apr 04, 2018



They showed up on time and it was very cold out, but they stayed and got the job finished. Looks very nice.

REVIEW

Tracy M.  
Glen Allen, VA  
Dec 18, 2017



Excellent company, excellent customer service and excellent craftsmanship! Highly recommend!

REVIEW

Ellis G.  
Chesterfield, VA  
Nov 26, 2017



I only wish I had known about this company before I did.

REVIEW

Todd B.  
Henrico, VA  
Nov 13, 2017



Ken, the franchise owner, took his time reviewing my houses needs and providing me with options. Upon reviewing, he was honest suggested I take the most cost efficient path considering the condition of my existing gutters. The job itself was completed in a very timely manner. The installers were very professional and walked me through everything they did. I am very satisfied with my experience.

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REVIEW

Bob S.  
Midlothian, VA  
Nov 07, 2017



Great job. The staff was professional, courteous and knowledgeable!

REVIEW

Lonnie W.  
Midlothian, VA  
Oct 10, 2017



A very helpful and professional company

REVIEW

Carol B.  
Midlothian, VA  
Oct 04, 2017



Great job.

REVIEW

Stephen C.  
Glen Allen, VA  
May 23, 2017



Excellent job at a fair price.

REVIEW

John W.  
Chesterfield, VA  
May 01, 2017



Great company. They do what they say they are going to do! They communicate well. Their installers are professional and do great work.

REVIEW

Jeff H.  
Glen Allen, VA  
Apr 25, 2017



Great service, quality work, quick gutter and downspout replacement. Very professional and courteous.

REVIEW

Loretta W.  
Midlothian, VA  
Apr 17, 2017



This company has a high quality product with a very reasonable price. Kenneth Parsons is very knowledgeable and patiently answers any question you may have. He is not pushy at all which I so appreciated. I would highly recommend this company.

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REVIEW

Jim S.  
Richmond, VA  
Feb 06, 2017



We had talked with a few gutter/gutter guard installers and settled on the Brothers because they had answers that would address some of our problem areas. We went with a 6" gutter on the main roof that eliminated one downspout from the front and back of the house which helped avoid having the downspout empty onto the roof to be picked up by another gutter. Had a problem with a saddle in the back of the house that they suggested using a 6" gutter and so far that has solved the problem with excessive run off that our previous gutter guard could not handle. We previously had a helmet style gutter guard. The One Gutter Guard seems to be performing as expected. Will have to wait to see how it performs when the heavy pollen season hits in the spring. Ken evaluated our situation and suggested the type of One Gutter Guard designed for heavy pollen areas without the fine pine needles. We will have to wait until spring to see how they handle all the oak pollen.

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