### CUSTOMER FEEDBACK REPORT for

# **Brookens Construction LLC**

REVIEW

Daniel W. Sobieski, WI Oct 06, 2017

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They were there on time and got everything done in a day.

REVIEW

Tony S. Sobieski, WI Oct 06, 2017

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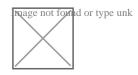
Satisfied! Courteous!

REVIEW

Andy S. Fitchburg, WI Oct 05, 2017

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Lowest cost. Hard working crew with quality materials that worked incredibly quickly, but messy. Shingles & nails, no problem at all - but empty cans, drink bottles & Cheetos wrappers blowing around my yard & shingle bags blowing into my neighbor's yard (that were missed in the clean up because they were allowed to blow so far away) was a bit too unprofessional, even for an install on a breezy day. OK nail clean up at the very end - found only 10-20 nails they missed, that was great - but after the first good rain, there were 50+ more nails at the base of each downspout, meaning their clean up didn't include the gutters, & left me to do it before I mowed



2413 Parmenter St. Suite 120 Middleton , WI 53562 (608) 960-7123 www.brookens.com

#### **GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, Brookens Construction LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Brookens Construction LLC in Madison, WI; Middleton, WI; West Bend, WI; Slinger, WI; Sobieski, WI; Abrams, WI; Black River Falls, WI; Verona, WI; Oconto Falls, WI; Hartford, WI; and 10 other cities in Wisconsin and Illinois. CUSTOMER FEEDBACK REPORT for

## **Brookens Construction LLC**

REVIEW

Ramesh B. Madison, WI Oct 05, 2017

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Brandon was great to work with. He was available to answer all our queries and the crew did a nice job on the roof. They replaced the roof, fascia and gutters for my home after the hail storm that hit our area pretty badly last year. Though sales was done by a different guy, Brandon was in-charge of the work when it started and he did a great job of making sure everything was done right. I also had the fascia come apart during heavy winds after the new roof installation and upon calling Brandon, crew was immediately dispatched to take care of fixing the same. It made me happy that Brookens owned their work and were willing to fix issues during warranty timeline ASAP.

REVIEW

Anthony A. Slinger, WI Feb 09, 2017

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We got a good quality roof far less than we expected to pay.

REVIEW

Steve K. Madison, WI Jan 30, 2017

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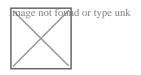
I would highly recommend them.

REVIEW

Tom R. Beaver Dam, WI Jan 30, 2017

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Brookens Construction was all that they promised. From the bidding process to the installation, every aspect of my interaction with them was professional and timely. Their crew arrived on time, went to work immediately, they were friendly and informative with my job site questions. When the job was finished, the site was very clean, as if they had never been there. Thank you!



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