

CUSTOMER FEEDBACK REPORT *for*
Blue Fin Pool & Spa, Inc.



REVIEW

HELGESON M.
ANDOVER, MN
Sep 13, 2017



Love the great customer service from Blue Fin Pool and Spa. Zack is always professional and does a great job when at our home. All the employees have been helpful and very pleasant. We had two other companies prior to them and they don't compare to Blue Fins great service and employees. Glad to have them when needs arise with our inground pool and our hot tub, and they are always up to date on latest supplies too.

13779 Ibis St NW
Andover , MN 55304
(763) 576-6636
bluefinpools.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Blue Fin Pool & Spa, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Blue Fin Pool & Spa, Inc. in Andover, MN; Coon Rapids, MN; Ham Lake, MN; Ramsey, MN; Cedar, MN; Blaine, MN; Cambridge, MN; Anoka, MN; Brooklyn Park, MN; Zimmerman, MN; and 6 other cities in Minnesota.

REVIEW

MAKI L.
ANDOVER, MN
Sep 12, 2017



Blue Fin takes the hassle out of checking our salt pool water. We bring in water, they test it and if needed, recommend the correct chemical to add. We quit buying extra chemicals to "Have on Hand". We get what we need, no more storing chemicals. (We would always forget what we had on hand, so we would end up with a lot of extra chemicals at the end of the year.) The team is knowledgeable as well as helpful. This is our "One Stop Shop".

REVIEW

KRONHOLM C.
ANDOVER, MN
Sep 11, 2017



Blue Fin's knowledgeable staff consistently solves my pool problems on the first try. They are as pleasant and helpful as they are competent in their product applications. I have been to other pool stores who are mostly trained in processing my credit card, with a different fix recommended from each different person. I appreciate Blue Fin for saving me time, money and stress by knowing pools, spas and our problems with them so very well. Thank you Blue Fin Staff!

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Blue Fin Pool & Spa, Inc.



REVIEW

HALTER C.
ANDOVER, MN
Sep 07, 2017



We have been with Blue Fin Pool and Spa for many years. If you want exceptional service, this is the place you want to go. Places I have been before like you to spend money on all kinds of chemicals, while Blue Fin is not that way. They are there to help you learn and understand what you need and how to use it. I highly recommend them.

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REVIEW

FELIEN D.
BROOKLYN PARK,
MN
Sep 06, 2017



Had a very good experience having to replace my existing liner. Scot was very professional and helpful in my crisis!!!