

CUSTOMER FEEDBACK REPORT *for*
BlackWolf Exteriors Inc.



REVIEW

Dan O.
Hudson, WI
Dec 14, 2017



Our home was in need of a complete re-roof very late in the fall season. Joe came by the day after our inquiry to evaluate the project, and then provided a very reasonable estimate same-day, incorporating high-end materials. We accepted and Joe then made extraordinary effort to get us on the schedule before the snow flew. A week after our initial contact the project was fully completed - and sure enough, the weather turned the next day and that was probably the end of the roofing season. The crew itself was efficient, friendly, and did I really thorough job with clean-up. We love how the project turned out and are pleased we chose Blackwolf Exteriors.

824 Yellowstone Drive
River Falls , WI 54022
(651) 260-5169
blackwolfexteriors.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, BlackWolf Exteriors Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of BlackWolf Exteriors Inc. in Hudson, WI; River Falls, WI; Stillwater, MN; White Bear Lake, MN; Cottage Grove, MN; Inver Grove Heights, MN; New Richmond, WI; Oakdale, MN; N Hudson, WI; Scandia, MN; and 9 other cities in Minnesota and Wisconsin.

REVIEW

Jeff R.
Stillwater, MN
Nov 20, 2017



It was a very professional job with that small business feel. The job site was very clean. The work was completed very quickly and it was a very personable touch throughout the entire process.

REVIEW

Bonnie L.
New Richmond, WI
Nov 20, 2017



They did an absolute excellent job.

REVIEW

John B.
White Bear Lake, MN
Nov 19, 2017



Professional, work done on time, efficiently. Crew accidentally knocked off and threw away our dryer vent. Blackwolf replaced this quickly and matched our siding well, which we appreciated.

REVIEW

Doug S.
Stillwater, MN
Nov 18, 2017



Very happy with the job on the roof and the quality job done. Would definitely recommend to others!

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REVIEW

Jeff H.
Hudson, WI
Aug 22, 2017



I highly recommend Blackwolf. They were professional, quality of their work was excellent and work was done in a timely manner.

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REVIEW

Ann C.
Roseville, MN
Aug 17, 2017



Initial consult went great-very professional and knowledgeable-however communication after agreeing and sending down payment was minimal at best- I had to contact them every once in awhile to make sure they were still interested in the job. I will cut them a little slack, due to the fact we had that June hail storm.....Overall, I am satisfied with the completion of the job, and the follow-up after the job was complete.

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REVIEW

Cliff S.
Woodbury, MN
Mar 16, 2017



We were very pleased with the job in total. They found a material for the outbuilding to match the material on the house. Everything was left clean and orderly. And, yes, we would recommend their services.

REVIEW

Chad E.
Arden Hills, MN
Mar 10, 2017



BlackWolf was excellent to work with - we contracted for a new roof, windows and gutters. Very professional, easy to work with, completed on time and a wealth of experience and expertise. We will use them again on future projects, and highly recommend.

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REVIEW

George W.
River Falls, WI
Mar 09, 2017



I contacted Joe Karras at BlackWolf Exteriors 1st for a new roof at my river cabin because he was highly recommended by previous customers. BlackWolf definitely lived up to their excellent reputation and my expectations finishing the job with an excellent price, excellent workmanship, on-time and leaving the site spotless. I was so pleased that I contracted with them a couple of weeks later for a new roof on my main home for which I was equally pleased. I would not hesitate to recommend BlackWolf to friends and Family members!

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REVIEW

Anna J.
Centuria, WI
Mar 09, 2017



Excellent service and quality

REVIEW

Mike K.
Hudson, WI
Mar 08, 2017



We had exceptional service with BlackWolf Exteriors in replacing our roofing. They did a very efficient job and the yard and all areas were cleaned up well. They came a day or two later and did a second sweep of the yard and double checked everything that was done. We would certainly hire them again and recommend them to anyone. Their pricing was also better than we expected.

REVIEW

Caroline B.
Hudson, WI
Mar 06, 2017



Joe went way above my expectations and there was no delay. He was always available when I needed him. I already have recommended them several times. No doubt they will do the same kind of job for others as they've done for us. It should be more than four stars! They did an excellent job. Every time I see my roof, every day, I'm grateful for the work they did.

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REVIEW

Rick B.
Inver Grove Heights,
MN
Mar 06, 2017



They did one heck of a job!

REVIEW

Chris D.
Little Canada, MN
Mar 04, 2017



Joe was most professional of all the bids we received.
Price was competitive, no surprises when job was
completed.

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