

## CUSTOMER FEEDBACK REPORT *for* Berry Real Estate and Design Build



### REVIEW

Richard G.  
Atlanta, GA  
Feb 12, 2018



We continue to be thrilled with the quality of work and level of service we receive from the Berry Design + Build team. Working with the Berry Team, Honor, and Holly has been an absolute pleasure and our home is looking fantastic! We will actually have mixed emotion when the project is completed because we will be thrilled to move into our beautiful home they created but we'll also be sad not to be working with them on a daily basis like we have been these past few months. We would highly recommend Berry Real Estate and Design Build to anyone and they will be our first phone call when we look to remodel additional areas in our home.

1513 Oak Grove Road  
Decatur, GA 30033  
(678) 592-3336  
[www.berryatl.com](http://www.berryatl.com)

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Berry Real Estate and Design Build relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Berry Real Estate and Design Build in Atlanta, GA; Decatur, GA; and Lilburn, GA.

### REVIEW

Jyoti .  
Atlanta, GA  
Jan 11, 2018



It has been an absolute pleasure working with the Berry team. They are professional, creative, responsive, detail-oriented, highly organized and just wonderful people. The team really took the time to add personal and custom touches to our home in a budget-friendly manner. One example - our children love rocks and the Berry team surprised us with a stone hardware in the kids bathrooms and also added a rock-display nook. We absolutely love our home and would recommend using this firm.

### REVIEW

Richard G.  
Atlanta, GA  
Dec 19, 2017



We have been very pleased with the entire Berry Design + Build team and process so far. We are about half way through at this point and only have great things to say about Berry and their practices. We consider ourselves fortunate to have found them and would highly recommend them to anyone.

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### REVIEW

Richard G.  
Atlanta, GA  
Nov 01, 2017



We just closed on our new property and are about to begin construction. We have enjoyed every minute of working with Berry up to this point and only have great things to say about the team at Berry. Honor and Holly have been fantastic with every piece of this project so far and have been a pleasure to work with. Additionally, their knowledge and experience with construction loans and working with the lender to get them all of the documentation and information they have needed has made this process as smooth as could possibly be hoped for. Buying a home can be stressful, especially when you're planning a major renovation, but working with Berry has by far been the highlight of our home selling, shopping, and buying experience so far. We can't wait to get construction started because if our experience with Berry so far is any indication, it will be a fantastic experience with great results!

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### REVIEW

John C.  
Decatur, GA  
Aug 07, 2017



The Berry team was incredible every step of the way. They were always polite and responsive to any and every question I had. Nicole did an amazing job helping pick out selections and made my house look even more beautiful than I imagined. I highly recommend listening to any recommendations she might give. Not only did they do a great job but they also finished a few days ahead of schedule which I didn't think ever happened. Really love all that they did. Me and my wife are very blessed to get to live in such a lovely home they helped renovate!

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### REVIEW

Scott M.  
Atlanta, GA  
Mar 21, 2017  
★★★★★

So far the entire experience has been great with the Berry team. They have been very attentive, easy to coordinate with, and very understanding and accommodating of our needs.

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### REVIEW

Mandy C.  
Lilburn, GA  
Nov 11, 2016  
★★★★★

Everything is great, we are very happy with the product and have recommended the company.

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### REVIEW

Pam W.  
Atlanta, GA  
Oct 29, 2016  
★★★★★

There are not enough superlatives to describe the BDB team! They were all wonderful to work with. No general contractor nightmares at all, and I love everything they did.

We have surveyed customers on behalf of Berry Real Estate and Design Build in Atlanta, GA; Decatur, GA; and Lilburn, GA.

### REVIEW

Connie S.  
Atlanta, GA  
Oct 19, 2016  
★★★★★

Honestly they go above and beyond to make the process go smoothly. I really can't imagine doing a renovation of this size with anyone else.