

CUSTOMER FEEDBACK REPORT *for* Bermuda Kitchen & Baths



REVIEW

Laverne C.
Warwick, BM
Mar 08, 2017



Bermuda Kitchen and Baths exceeded my expectations with respect to the stated timeline. The Staff were very professional and we quite good with providing guidance and making suggestions to help solve issues.

21 Bakery Lane
Pembroke , BM HM 07
(441) 292-1556

REVIEW

Allan S.
Devonshire, BM
Feb 06, 2017



I am satisfied with everything that was done and I am pleased.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Bermuda Kitchen & Baths relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Hannah W.
Somerset, BM
Oct 27, 2016



Great service and prompt and efficient delivery and installation. Finished product looks like it will keep us happy for a long time - which is doubly amazing given we went for the cheapest option

We have surveyed customers on behalf of Bermuda Kitchen & Baths in Hamilton, BM; Pembroke, BM; Paget, BM; Devonshire, BM; Smiths, BM; Warwick, BM; Sandy's, BM; Southampton, BM; St. Georges, BM; Flatts, BM; and 18 other cities in Bermuda.

REVIEW

Thomas D.
Smiths, BM
Sep 23, 2016



I would recommend Bermuda Country Cabinets highly to anybody. I don't think I would recommend anyone else on the island.

REVIEW

Susan W.
Pembroke, BM
Jul 19, 2016



Good quality cabinets which were expertly installed.

REVIEW

David G.
Pembroke, BM
Jun 30, 2016



I thought everything was first class!

Bermuda Kitchen & Baths



REVIEW

Heather C.
Smiths, BM
May 18, 2016



We have been very pleased with the service and professionalism from all the staff at Bermuda Country Cabinets. Greg was always available to help and was very patient. He planned the kitchen just the way we wanted it and it turned out even better than we could have imagined with William's help. Thank you Greg and all the best. William went above and beyond our expectations. He worked tirelessly and I worried he was not eating enough as he never took a break. William took our new kitchen from an A to an A*. He was always polite, humble and willing to please. He is outstanding in so many ways. Many, many thanks William. Crista also had to step in as Greg left just as the cabinets were being installed. She was also very helpful and courteous. Thank you Crista. Bermuda Country Cabinets are very fortunate to have all of you.

REVIEW

Heather K.
Hamilton, BM
Mar 07, 2016



First class service from all the staff. They were very knowledgeable and forthcoming in recommending solutions for my new kitchen. The quality of the cabinets and countertop is excellent. The installation crew did an outstanding job of putting the countertop and sink in. I would highly recommend Bermuda Country Cabinets for their quality, efficiency and professionalism. I am a very satisfied customer and will be back to get my bathroom renovated next. Thank you Bermuda Country Cabinets!

REVIEW

Charlie S.
Hamilton, BM
Feb 22, 2016



Have worked with BCC previously...always a great experience!

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Bermuda Kitchen & Baths



REVIEW

John A.
Hamilton, BM
Jan 29, 2016



I have good experiences with BCC and I would strongly recommend them to friends. They are my first stop for cabinets.

21 Bakery Lane
Pembroke , BM HM 07
(441) 292-1556

REVIEW

Alaina C.
Paget, BM
Aug 27, 2015



Overall, I was very impressed with the service I received at Bermuda Country Cabinets. They had some good options in stock, the installation team was reliable and professional, and Crista Smith in particular was hugely helpful throughout the process from beginning to end. Based on my experience, I would definitely recommend them.

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REVIEW

Coral D.
Hamilton, , BM
Jul 24, 2015



Bermuda Country Cabinets were recommended to me by a work colleague and I have been thoroughly satisfied. Greg Hamel was very professional. He is knowledgeable, helpful and incredibly patient. William installed the cabinetry and is a master craftsman. I have no hesitation in recommending Bermuda Country Cabinets.

REVIEW

Mary W.
Flatts, BM
Jul 22, 2015



We have had three kitchens designed and installed by Bermuda Country Cabinets and have been very pleased with the results. Great design advise, great service, great workmanship, competitive pricing. In addition, BCC were very responsive to our concerns when there was a slight glitch with our latest project. A new countertop for the island was manufactured and installed in two days!

REVIEW

Brian F.
Hamilton, BM
Jul 06, 2015



The installation crew was first class. They really knew what they were doing.

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REVIEW

Elaine S.
Sandy's, BM
Jun 03, 2015



Great experience from start to finish!

21 Bakery Lane
Pembroke , BM HM 07
(441) 292-1556

REVIEW

Ian S.
Devonshire, BM
Nov 23, 2014



I was very satisfied with the workmanship and attention to detail. I would definitely use them again on future projects. They were punctual and kept a clean site. Picked up after themselves. An overall pleasure to work with. Thank you for a job well done.

GUILDMEMBER SINCE 2014

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REVIEW

Rozy A.
Pembroke, BM
Jul 08, 2014



I am very pleased with my kitchen (cabinets and island) and bathrooms. Everyone who has visited my house is impressed with the work done, particularly in my kitchen. They are also shocked by the relatively low cost. It was definitely great value for money.

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REVIEW

Tim K.
Devonshire,, BM
Apr 22, 2014



In general, with your word smithing: BCC are very knowledgeable and have great quality products. The sales, ordering and installation process was smooth and clear. We are thrilled with the finished product.