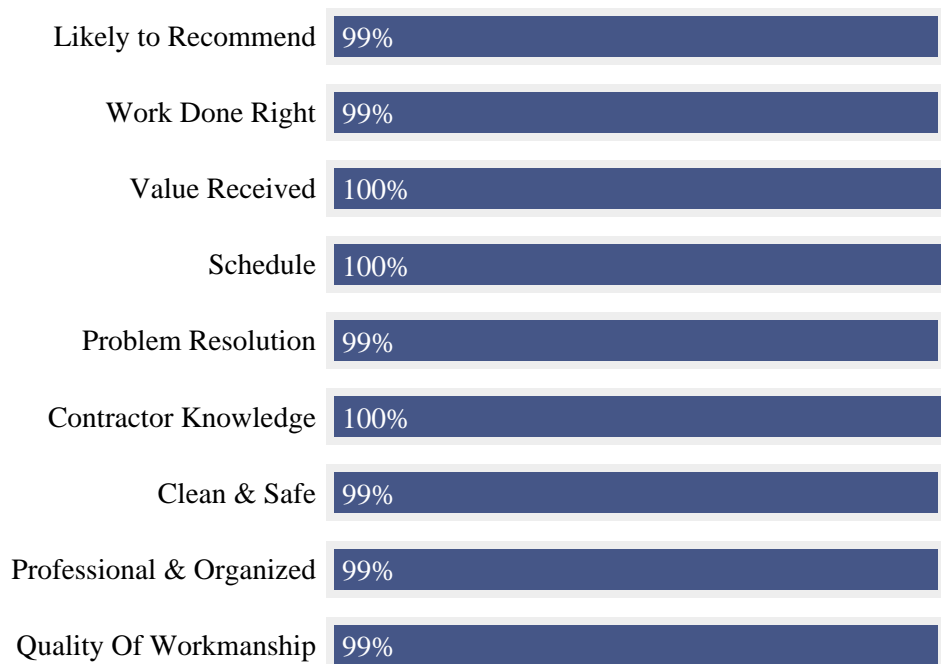


Beantown Home Improvements

Customer Feedback Summary

Of 260 customers surveyed, 176 responded



Recent Reviews & Published Comments

REVIEW

John S.
Carver, MA
Dec 06, 2019



I was very happy with the service.

REVIEW

Mark S.
Carver, MA
Oct 08, 2019



I was very pleased with Elijah, he was very good. He did what he said he was going to do, when he said he was going to do it.

REVIEW

Debra H.
Quincy, MA
Jul 15, 2019



Beantown Home Improvements was easy to deal with and they did high-quality work!



P.O. Box 67
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www.beantownhi.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Beantown Home Improvements relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Beantown Home Improvements in Halifax, MA; Carver, MA; Plymouth, MA; Bridgewater, MA; Brockton, MA; Whitman, MA; Pembroke, MA; Duxbury, MA; Marshfield, MA; E Bridgewater, MA; and 54 other cities in Massachusetts.

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REVIEW

Bob P.
Whitman, MA
Jun 19, 2019



Beantown Home Improvements is very knowledgeable and I would hire them for other projects.

REVIEW

Wayne P.
E Bridgewater, MA
Jun 01, 2019



Eli the site manager was excellent to work with.

COMMENT

Additional Comment
May 14, 2019

Elias Bassila was dependable, well informed and accommodating. He spent ample time with me to explain what needed to be done, and he made sure I understood that Beantown would replace my roof with name brand products, and a fabulous guarantee.

COMMENT

Additional Comment
May 14, 2019

Quality products with great warranties were used. The job was completed in just one day!

COMMENT

Additional Comment
May 14, 2019

Many in my neighborhood have hired Beantown for roof replacing.

REVIEW

Judy H.
Carver, MA
May 14, 2019



I was very pleased with the information given to me even before a quote was given! There was no pressure by Elias to select Beantown, but because of his professionalism, product information and knowledge, I was very confident and pleased to hire Beantown for my roofing project.

REVIEW

David A.
Kingston, MA
Jan 04, 2019



Extremely pleased with their communication, workmanship, and reliability when completing our roofing project.

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REVIEW

Susan W.
Carver, MA
Dec 25, 2018



The people at Beantown are very professional, competent, and efficient. They are very knowledgeable and easy to deal with - responsive and thorough in addressing questions and concerns about the project. I had my roof and three roof windows replaced and I would recommend them to my friends and family.

Comment from Beantown Home Improvements

We couldn't be happier of how satisfied you are in working with us. Now that you have the correct skylights for your roof pitch you won't have to worry about any further leaks. We look forward to working with you again and appreciate any referrals you can send our way.

REVIEW

Carol M.
Carver, MA
Nov 14, 2018



They were just excellent all around. The workers were good and they answered all of my questions.

COMMENT

Additional Comment
Oct 04, 2018

Jim the owner was super helpful, and Elias was the site head and since I couldn't be on site for the work he was in constant contact, updating me with progress calls and photo updates throughout the process. It was great!

COMMENT

Additional Comment
Oct 04, 2018

Quality of materials, detailed communication throughout the whole process. Everyone I spoke to seemed genuinely invested in the job and the quality they would provide.

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REVIEW

Mallory C.
E Bridgewater, MA
Oct 04, 2018



The process couldn't have been easier, and the price was better than any other quote I got. Highly recommend.

Comment from Beantown Home Improvements

Thanks Mallory for your review. It was my pleasure to work with you and look forward to any other projects that you might have.

COMMENT

Additional Comment
Oct 04, 2018

My dad who is a contractor saw some of the work being done, and said that many of the things they did were not only to code, but over and above what many require. He was impressed.

COMMENT

Additional Comment
Sep 20, 2018

I contacted a number of companies concerning this job. I felt that Beantown inspired the most confidence and gave me the best value for my dollar. Additionally their commitment to green policies and their work for veterans is commendable.

COMMENT

Additional Comment
Sep 20, 2018

Jim, the owner, is extremely knowledgeable and projects an image that instills confidence in his company's work. Likewise I was very impressed by Elias, the site manager. He was easily accessible before, during and after the job and kept me informed as the process was being carried out.

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COMMENT

Additional Comment
Sep 20, 2018

The inspection of the site during the initial encounter and then the explanation of what needed to be done and how it would be carried out was thoughtful and comprehensive. I fully understood what was going on during the entire process. I was kept informed during the entire job including photographs of areas that were not accessible to me. I even had requested a side job repair of an older window fixture and they were able to secure the part and repair it. I was highly satisfied

COMMENT

Additional Comment
Sep 20, 2018

Great company and looking forward to using them again for my next project sometime next year.

COMMENT

Additional Comment
Sep 20, 2018

I would like to recognize Elias, he did a great job, he was here and took care of all of my concerns.

COMMENT

Additional Comment
Sep 20, 2018

I was most satisfied with the quality of their work because they achieved my expectations for the whole job.

REVIEW

John B.
New Bedford, MA
Sep 20, 2018
★★★★★

They were very professional and went over and above my expectations. A job was well done by the staff.

Comment from Beantown Home Improvements

Thank you so much for taking the time to write a review about us. If we can ever be of assistance again in the future let us know!

REVIEW

Andrew K.
Brockton, MA
Sep 20, 2018
★★★★★

Excellent communication and efficient work.

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COMMENT

Additional Comment
Aug 29, 2018

No. But that's because the entire crew worked HARD and well for long hours in full sun on two of the hottest days of the year and on a steeper than normal roof.

REVIEW

M.G.M.
Plymouth, MA
Aug 29, 2018
★★★★★

Organized and extremely hardworking crew even during two of the hottest days of the year and a steeper than normal house roof. Competitive initial price and reasonable change orders. Very good cleanup of yard.

COMMENT

Additional Comment
Aug 29, 2018

Explaining everything from start to finish. Most companies start well with a project, few end well. They cleaned up and came back to do touchups. Thanks to all that worked on my roof!

COMMENT

Additional Comment
Aug 29, 2018

I want to thank everyone! From the boss JIM and foreman Elias and the crew. Very professional!!

COMMENT

Additional Comment
Aug 29, 2018

Diagnosing a vent problem that everyone else covered up!

COMMENT

Additional Comment
Aug 28, 2018

I would definitely call Beantown when I need other home improvements completed.