



Bath Planet of Milwaukee

Customer Feedback Summary

Of 98 customers surveyed, 55 responded



3636 S 108th Street
Greenfield , WI 53228
(414) 433-4899

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Bath Planet of Milwaukee relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bath Planet of Milwaukee in Milwaukee, WI; New Berlin, WI; Muskego, WI; Cudahy, WI; West Allis, WI; Pewaukee, WI; Greenfield, WI; Brookfield, WI; Waukesha, WI; Greendale, WI; and 24 other cities in Wisconsin.

In this report, Bath Planet of Milwaukee has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 55 out of 98 customers (56%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2017.

Recent Reviews & Published Comments

REVIEW

Frederick K.
West Bend, WI
Feb 27, 2017



Installation was fast professional and friendly.

COMMENT

Additional Comment
Feb 27, 2017

I was satisfied with everything. The installation went smoothly and in a timely manner. It only took 2 days, it was perfect!

COMMENT

Additional Comment
Feb 27, 2017

Both of the installers were polite, on time, and professional. Great job! Amanda was very helpful in setting everything up.

COMMENT

Additional Comment
Feb 27, 2017

The quick installation and on schedule completion.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.bathplanet.com/milwaukee for more about Bath Planet of Milwaukee.



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REVIEW

Steve S.
Shorewood, WI
Feb 25, 2017



They did a very nice job and I was very happy with the quality of the work.

COMMENT

Additional Comment
Feb 23, 2017

I thought what they did was a good job installing it, especially with the shower. It was wonderful.

COMMENT

Additional Comment
Feb 23, 2017

I would recommend Bath Planet if anybody needed that type of service.

COMMENT

Additional Comment
Sep 28, 2016

I was satisfied with everything. They were great.

COMMENT

Additional Comment
Sep 06, 2016

I was satisfied with the installers.

REVIEW

Ted B.
Oak Creek, WI
Sep 06, 2016



Dave did a good job.

COMMENT

Additional Comment
Aug 22, 2016

The Installer was very professional and helpful.

COMMENT

Additional Comment
Aug 22, 2016

I was most satisfied with the Installer.

COMMENT

Additional Comment
Jun 22, 2016

The entire staff at Bath Planet provided exceptional service.

COMMENT

Additional Comment
Jun 22, 2016

I was most satisfied with the price Bath Planet offered.



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COMMENT
Additional Comment
Jun 07, 2016

I am glad I had the opportunity to say thank you very much to the sales person and installers through this survey for the quality of work and product. It shows how much they care.

REVIEW
Victoria R.
Milwaukee, WI
Jun 07, 2016
★★★★★

This was done for 3 senior citizens all over 80. It was done in a quick and efficient way. We should have done it long ago. We are so happy. When we had a question or needed something they got it done right away. I was very happy and they did the installation in one day!

COMMENT
Additional Comment
Jun 07, 2016

They hired excellent people. They are so proud of their work. They make me feel very special.

COMMENT
Additional Comment
Jun 07, 2016

Bath Planet made the process very easy.

COMMENT
Additional Comment
Jun 01, 2016

A lot of people that I know want to use tile, but I thought this was a good alternative. It is better for cleaning.

COMMENT
Additional Comment
May 25, 2016

I was satisfied with the overall project.

COMMENT
Additional Comment
May 25, 2016

I was most satisfied with the workmanship. The final product looks excellent.

COMMENT
Additional Comment
May 25, 2016

I love my new bathroom. I am a previous customer of Bath Planet. They did an excellent job with both projects. I am very happy.



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REVIEW

JoAnn S.
Milwaukee, WI
May 25, 2016



Bath Planet did an excellent job. We are very pleased with the work. The installers were nice and had good personalities. The installers cleaned up well.

Comment from Bath Planet of Milwaukee

Thank You for your feedback. We appreciate it

COMMENT

Additional Comment
May 25, 2016

I am very happy with the quality and workmanship of the new shower surround and tub.

COMMENT

Additional Comment
Nov 15, 2013

I think the gentlemen Gary and the boys that came with him were kind, gracious, and they were extremely nice.

COMMENT

Additional Comment
Nov 15, 2013

I was satisfied with everything they did they a wonderful job.

COMMENT

Additional Comment
Nov 15, 2013

The job was done very good, they kept me informed, when I had questions they answered them, I would highly recommend them to anyone

COMMENT

Additional Comment
Oct 14, 2013

Bath Planet was very pleasant, very professional and I do like the product.

COMMENT

Additional Comment
Oct 14, 2013

I would like to recognize the owner. He was very good.

COMMENT

Additional Comment
Oct 14, 2013

I want to thank them and tell them that we do love our new shower.

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