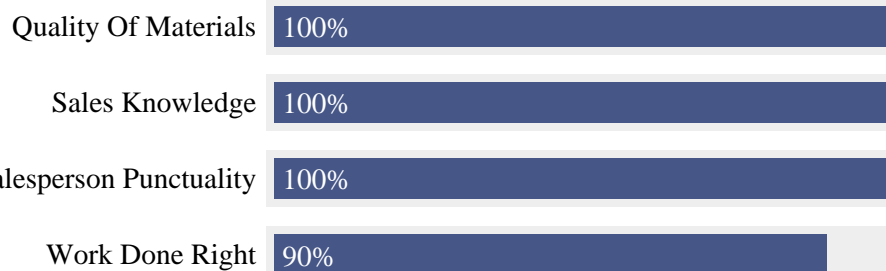




Bath Planet of West Texas

Customer Feedback Summary

Of 28 customers surveyed, 20 responded



3502 Martin Luther King Blvd.
Lubbock , TX 79404
(806) 748-6779

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Bath Planet of West Texas relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bath Planet of West Texas in Lubbock, TX; Levelland, TX; Wolfforth, TX; Plainview, TX; Muleshoe, TX; Plains, TX; Mcadoo, TX; Earth, TX; Crosbyton, TX; Snyder, TX; and 3 other cities in Texas.

In this report, Bath Planet of West Texas has published a summary of the customer feedback they've received since they joined GuildQuality in August 2014. In that time, 20 out of 28 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2017.

Recent Reviews & Published Comments

REVIEW

Sharon W.
Plainview, TX
Oct 18, 2018



We are very pleased with our 2 bathroom remodels which were completed in 4 days. We have many nice compliments from family and friends. I would like to thank John for his excellent work and always cleaned up before he left. I would recommend Bath Planet

REVIEW

Derrick M.
Plainview, TX
Feb 23, 2017



I would recommend Bath Planet to anyone that wants a great looking bathroom, I am so happy with the end result.

REVIEW

Shawn V.
Lubbock, TX
Aug 19, 2016



I am very pleased with my bathroom remodel. Installers were on time and very considerate of my home, completed the installation on time and cleaned up their work area daily.

REVIEW

Selso R.
Earth, TX
Jun 18, 2016



I am really happy with the workmanship and the quality of the materials.

COMMENT

Additional Comment
Jun 14, 2016

My installer, Carlos, was pleasant and did a good job.



Bath Planet of West Texas

3502 Martin Luther King Blvd.
Lubbock , TX 79404
(806) 748-6779

COMMENT
Additional Comment
Jun 14, 2016

I would recommend Bath Planet to others because of the lifetime guarantee.

REVIEW
Keith M.
Muleshoe, TX
Jun 14, 2016
★★★★★

I really liked my installer, Carlos. He was confident in his work and knowledgeable.

COMMENT
Additional Comment
Jun 08, 2016

Bart Kelly is the boss. I have nothing but good to say about all of them.

REVIEW
Shane W.
Lubbock, TX
Jun 08, 2016
★★★★★

They were above and beyond. They did a fantastic job. They put down cloths from the front door to the bathroom. They did a perfect job.

COMMENT
Additional Comment
Jun 08, 2016

Everyone that I was involved with did real well. The installer was very good.

REVIEW
Laura S.
Muleshoe, TX
Jun 08, 2016
★★★★★

I was very pleased with the service, the people, and the product.

COMMENT
Additional Comment
Jun 08, 2016

They have a fantastic business and everything they advertise is true. I could not be any more pleased.

COMMENT
Additional Comment
Jun 08, 2016

The installers were exceptional.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Bath Planet of West Texas relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bath Planet of West Texas in Lubbock, TX; Levelland, TX; Wolfforth, TX; Plainview, TX; Muleshoe, TX; Plains, TX; Mcadoo, TX; Earth, TX; Crosbyton, TX; Snyder, TX; and 3 other cities in Texas.

In this report, Bath Planet of West Texas has published a summary of the customer feedback they've received since they joined GuildQuality in August 2014. In that time, 20 out of 28 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2017.