

# Asher Lasting Exteriors



2309 W Cameron St  
Eau Claire , WI 54703  
(715) 832-7282  
www.goasher.com

## **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Asher Lasting Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Asher Lasting Exteriors in Eau Claire, WI; Chippewa Falls, WI; Menomonie, WI; Altoona, WI; Mondovi, WI; Fall Creek, WI; Bloomer, WI; Durand, WI; Colfax, WI; Elk Mound, WI; and 170 other cities in Wisconsin, Iowa and Minnesota.

In this report, Asher Lasting Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in April 2018. In that time, 191 out of 317 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

### COMMENT

Additional Comment  
May 16, 2019

Asher's have done several projects for us and we have always been very satisfied with their work.

### COMMENT

Additional Comment  
May 14, 2019

Troy was always willing to come out and explain the process to us. I was well satisfied with the workers as well. Troy represented the company with integrity.

### COMMENT

Additional Comment  
May 14, 2019

The general workmanship was great. They were willing to answer any questions that my wife had. They suited the customer's wishes and not their own.

### REVIEW

James J.  
Altoona, WI  
May 14, 2019  
★★★★★

We had a couple of problems with the window fittings, Troy promised me that whatever happens it will be fixed and Asher will stand behind their promise.

### COMMENT

Additional Comment  
May 10, 2019

Great job Steve & Ray & our install gentlemen

### REVIEW

Tim S.  
Eau Claire, WI  
May 10, 2019  
★★★★★

Thank you for the great service!

### COMMENT

Additional Comment  
May 10, 2019

The finished product looks great!

### COMMENT

Additional Comment  
May 05, 2019

Aaron was so helpful with my questions and concerns. He took his time to ensure I knew the process. What I appreciated most was he did not pressure me into purchasing. Aaron also gave me needed advise on updating my deck to a concrete patio.

### COMMENT

Additional Comment  
May 05, 2019

All areas from the estimate with Aaron to Kevin installing and cleaning up the area.

# Asher Lasting Exteriors



COMMENT  
Additional Comment  
May 05, 2019

All I can say is, if all places of business operated like Asher the consumer would have no worries! Such an efficient business!

COMMENT  
Additional Comment  
May 01, 2019

They completed the job in a timely manner and overall satisfaction.

REVIEW  
Mary F.  
Eau Claire, WI  
May 01, 2019  
★★★★★

I have been very satisfied with them.

COMMENT  
Additional Comment  
Apr 29, 2019

I am most satisfied with they are very knowledgeable in their trade.

COMMENT  
Additional Comment  
Apr 29, 2019

I was most satisfied with the workmanship.

COMMENT  
Additional Comment  
Apr 27, 2019

Chris and Josh were great. Stephanie on the phone was delightful!

COMMENT  
Additional Comment  
Apr 27, 2019

We were impressed they could install 90 feet of gutter without a seam!!!! Wow!

REVIEW  
John F.  
Chippewa Falls, WI  
Apr 27, 2019  
★★★★★

We are delighted with the quality of work that Chris and Josh did at our home. I happily rate their work as five Stars! They were fast and thorough in their work! Thank you for your professionalism and enthusiasm!  
John and Lois

REVIEW  
Shauna P.  
Eau Claire, WI  
Apr 11, 2019  
★★★★★

I would highly recommend Asher Lasting Exteriors for home improvement and/or new construction needs! Exceptional service and quality products; very pleased with the outcome!

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### COMMENT

Additional Comment  
Mar 30, 2019

I would like to recognize all of the workers for their exceptional service. They were all very professional, friendly, and willing to take time to answer our questions. Mark in particular was very good. It was because of Mark that we ended up getting another door from them.

### COMMENT

Additional Comment  
Mar 30, 2019

I was most satisfied with the workmanship. The fit and finish is excellent. It couldn't be better.

### COMMENT

Additional Comment  
Mar 26, 2019

I was most satisfied that Steve came to check up on the guys and the personal attention I received. The guys were really great, I'm challenged in making decisions and they were patient with me. They help me set up financing with Green Sky who were very nice. I love looking out of a clear view window...

### COMMENT

Additional Comment  
Mar 26, 2019

The installers were very respectful of our home and reacted to any request. Very nice people.

### COMMENT

Additional Comment  
Mar 24, 2019

Ray for keeping in communication with me related to date changes for project due to snow and cold. Everyone on my job was professional, skilled and kind.

### COMMENT

Additional Comment  
Mar 24, 2019

Quality of craftsmanship. They are proud of their work.

### COMMENT

Additional Comment  
Mar 18, 2019

We were impressed from start to finish. All the employees were very helpful, professional and courteous.

### COMMENT

Additional Comment  
Mar 15, 2019

Steve Mielke. He was very careful in his measurements and estimated costs. Knew the answers to all my questions, which showed me he was very knowledgeable about the product.

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### REVIEW

Thomas G.  
Eau Claire, WI  
Mar 15, 2019



The previous owner of my home had windows and a patio door installed by Asher. They were Anderson windows and I needed to replace three of my other windows and i wanted them to match. Asher determined all the necessary information so that they could get in the Anderson windows to match my other windows....

### REVIEW

Dale B.  
Colfax, WI  
Mar 14, 2019



Do excellent work- good materials and nice folks to deal with

### COMMENT

Additional Comment  
Mar 13, 2019

I would like to recognize Shannon and Colton. Also, Steve.

### COMMENT

Additional Comment  
Mar 13, 2019

I am most satisfied with them overall. It was good.