

CUSTOMER FEEDBACK REPORT *for*  
**Advanced Plastering**



1340 Dell rd  
Worcester , PA 19403  
(610) 584-1848  
advancedplastering.net

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Advanced Plastering relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Plastering in West Chester, PA; Collegeville, PA; Ivyland, PA; Downingtown, PA; Wynnewood, PA; Villanova, PA; Plymouth Meeting, PA; North Wales, PA; Doylestown, PA; Blue Bell, PA; and 34 other cities in Pennsylvania.

In this report, Advanced Plastering has published a summary of the customer feedback they've received since they joined GuildQuality in May 2015. In that time, 74 out of 112 customers (66%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

## Customer Feedback Summary

Of 112 customers surveyed, 74 responded



## Recent Reviews & Published Comments

REVIEW

Theodore W.  
Doylestown, PA  
Jul 03, 2019



Advanced Plastering was very professional and went above and beyond any contractual obligations. They were very responsive and answered all our questions quickly and efficiently. They were a pleasure to work with. We whole heartedly recommend them.

REVIEW

Frank T.  
Landenburg, PA  
Apr 01, 2019



Not only were they professional and did a fantastic job. All the people who worked for the company were courteous, professional, and the job looks outstanding. They are the best remediation company that I ever dealt with. I was very satisfied with working with them.

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REVIEW  
Semera M.  
West Chester, PA  
Mar 30, 2019  
★★★★★

Pat at was helpful. He was the project leader, and he couldn't have done more for us. He was very good.

REVIEW  
Vladislav K.  
Furlong, PA  
Nov 14, 2018  
★★★★★

I have nothing but the highest praise for the work done by Advanced Plastering and the way they always made sure that I was happy with everything they did. From the moment Barry stepped in the door, he made me feel like I could trust him and his expertise. His assessment of the work necessary was a clear benchmark for the other companies we talked two, five or six in total, who were missing things that Barry pointed to right away. The work was done on a strict schedule, nobody slacked off, everybody looked like they knew what they were doing. I really appreciate all the hand holding the guys did with me and their willingness to accommodate our every wish. Every time I handed a check to one of the guys, I felt good about it because it was money well earned by hard, competent work. They are true masters of their craft! I would recommend Advanced Plastering to anyone and, in fact, I have been recommending them to people in our situation who need stucco remediation done. I keep staring at my house, it looks so beautiful! And we have been getting a lot of compliments.

REVIEW  
Chuck D.  
Chester Springs, PA  
Nov 03, 2018  
★★★★★

My wife and I are very pleased with the outcome, our home looks like a brand new home. We received many compliments on the new look of our home.

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COMMENT  
Additional Comment  
May 29, 2018

Quality work. Quality workmen. Responsive foremen. Responsive owner. The remediation project is a disruption to the homeowner's daily routine. That said, all personnel were a pleasure to have at and in your home.

COMMENT  
Additional Comment  
Apr 15, 2018

Very few contractors, in my experience, are as responsive and easy to interact with as Advanced Plastering. They can handle any disastrous situation that they uncover on the job, and have earned their reputation as professionals who stand by their work.

COMMENT  
Additional Comment  
Apr 15, 2018

Every phase of the work is done by a separate team of well-trained specialists who work hard and are pleasant to have around. To a man, they are respectful, courteous, and take a lot of pride in their work.

REVIEW  
Eric S.  
Villanova, PA  
Apr 15, 2018  
★★★★★

These guys are true professionals. They have unmatched experience in whole-house stucco remediation. We couldn't be happier with the results. There is great peace of mind knowing that our home is in much better condition now than the day it was built! Advanced plastering have been a pleasure to deal with from start to finish.

REVIEW  
EJ L.  
Bryn Mawr, PA  
Mar 13, 2018  
★★★★★

You just have to stay on top of them do not start another job while doing yours. Excellent workmanship and employees

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### REVIEW

Randy Z.  
Media, PA  
Feb 08, 2018



Advanced Plastering did a fantastic job on our hardie board project. They were very receptive via email, and available for questions on-site as well. They were also very understanding about some areas where we didn't like the original results, fixing issues quickly and to our satisfaction. The project took longer than expected, partially due to weather and some overconfidence maybe. But overall, we were always able to get a hold of the office and owners to get updated timeline estimates.

### REVIEW

Thomas P.  
North Wales, PA  
Feb 02, 2018



They did what they promised; they did it in a timely manner; and they did it in a high quality way. The finished product looks great.

### COMMENT

Additional Comment  
Jan 31, 2018

I met with 9 different companies and received bids from 6 or 7 of the companies.....Advanced Plastering had the most comprehensive and detailed solution to our particular Stucco/Stone problem of all the contractors

### COMMENT

Additional Comment  
Jan 31, 2018

Not only did they fix our house they vastly improved the look and feel of our homes exterior

### COMMENT

Additional Comment  
Jan 31, 2018

One of the hallmarks of Advanced is that they "own my house for ten years"...I trust them and know that they will stand by their word

### COMMENT

Additional Comment  
Jan 31, 2018

The people, the quality of the workmanship and the incredible materials used in our restoration...Advanced used the best materials

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COMMENT  
Additional Comment  
Jan 31, 2018

I would highly recommend Barry and the team to any friend or family member..they are awesome...you can trust that they will do whatever they say...I loved working with them through a very complicated restoration

COMMENT  
Additional Comment  
Dec 12, 2017

Overall we are very glad that we chose Advance Plastering and will highly recommend them.

COMMENT  
Additional Comment  
Dec 12, 2017

The overall result is beautiful. Our house looks gorgeous and we now have peace of mind that we will not have to deal with any further water damage.

COMMENT  
Additional Comment  
Nov 29, 2017

They were on schedule and came in at the price they said they would. The work is high quality.

COMMENT  
Additional Comment  
Nov 22, 2017

Quality. Organization.

COMMENT  
Additional Comment  
Oct 03, 2017

They are a great company. They work together as a team. They get the job done and done right.

COMMENT  
Additional Comment  
Oct 03, 2017

The plastering didn't fall short of my expectations. It was even better than I expected.

COMMENT  
Additional Comment  
Oct 03, 2017

I was most satisfied with the overall quality of the work and the end product. My house looks better than it has since that part was built. They did a very nice job and are very thorough. They made sure I understood what they were doing. They have plenty of layers of paper and materials that weren't on the house previously. I've had different people comment that the place looks great.

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COMMENT  
Additional Comment  
Oct 03, 2017

I was doing research on the web. I was looking for someone to remediate my plastering. There were some pieces on Action News on Channel 6 that talked about stucco remediation. They mentioned Advanced Plastering. I found out they are located relatively close to me. Then I met with them and saw how they do their business. I was very satisfied with that.

REVIEW  
Burt H.  
Collegeville, PA  
Oct 03, 2017  
★★★★★

I am very pleased with the work they did. They're good about resolving the problem. Their workers are respectful. I am very impressed with the final product and how it came out. I feel good about the plastering they did. I would definitely recommend them to anyone who needs plastering done. They know what they are doing. THEY are very professional and very thorough.

COMMENT  
Additional Comment  
Sep 27, 2017

I was most satisfied with the final product, it was fantastic.

COMMENT  
Additional Comment  
Aug 19, 2017

They do everything right. No cutting corners. Super organized. Caring about the end result. Marty and all the guys are awesome, well trained and very professional.

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REVIEW

Anthony T.  
Hatfield, PA  
Aug 19, 2017



This is the only Remediation company to use. I've learned a lot about home building through this and have realized that most companies doing Remediation are performing the same sub par work that caused the damage in the first place. Advanced's approach is unlike any other. It's fully remediate or they don't do it, no patch jobs, however When they are done, you can rest assure that you will never have to go through it again. Because of the comprehensiveness and quality of materials use, they will most likely be your highest bid, however I do not regret one dollar spent on my job. I love the way my house looks. If unfortunately you have to go through it, just hire AP, you'll be glad you did.~ Anthoni T

REVIEW

Steve D.  
Downingtown, PA  
Jun 01, 2017



Outstanding, professional work. Everybody who sees my house compliments on the change and beauty of the work. Each worker was very professional and took great care in delivering a quality product.



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