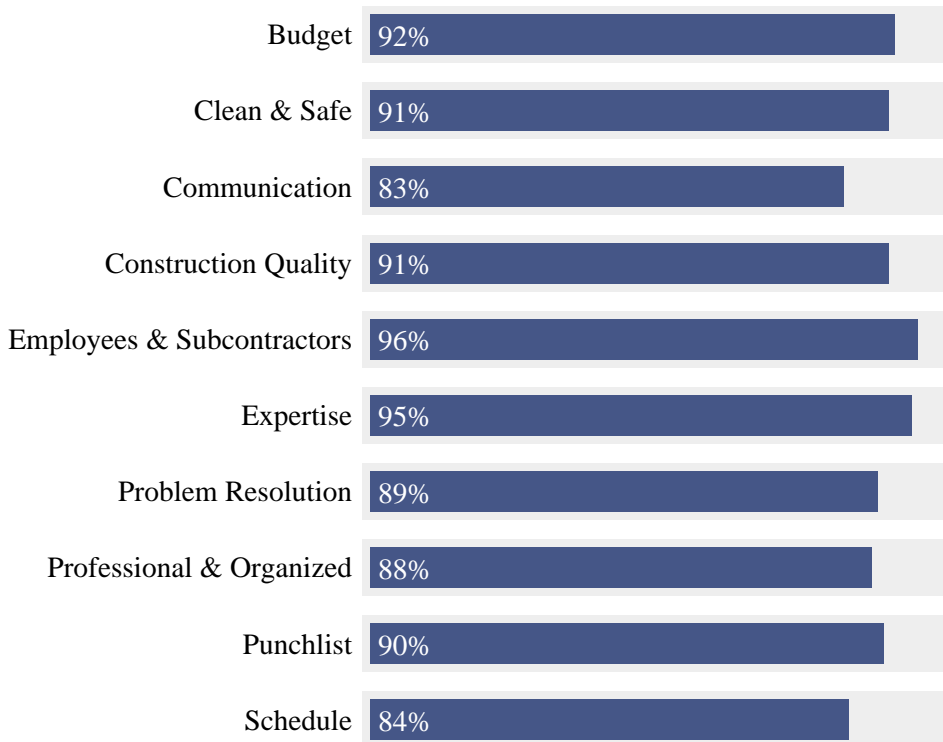


CUSTOMER FEEDBACK REPORT *for*
Adam Quenneville Roofing & Siding Inc

160 Old Lyman Rd
South Hadley , MA 01075
(413) 536-5955
1800newroof.net

Customer Feedback Summary

Of 634 customers surveyed, 292 responded



GUILDMEMBER SINCE 2018

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In this report, Adam Quenneville Roofing & Siding Inc has published a summary of the customer feedback they've received since they joined GuildQuality in March 2018. In that time, 292 out of 634 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2019.

Recent Reviews & Published Comments

REVIEW

Vincent D.
Westfield, MA
Sep 16, 2019



They were very professional and polite. They did the work they were supposed to do.

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REVIEW

Fred W.
West Springfield, MA
Sep 14, 2019



Bob Croteau from Adam Quenneville came to our home on August 12, 2019. He took the time to show us the samples of Trex decking materials and the deck designs available. We were replacing a 20 year old cedar deck. I usually get quotes from 3 companies, but decided to go with Adam Quenneville due to Bob's experience and knowledge. I wanted the same design as the existing deck. He brought Trex deck samples and we chose spiced rum - Trex transcend. The crew of 5 arrived on August 29th and within a week my deck was completed. Love our new deck....thank you, Bob!

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REVIEW

Todd B.
Southampton, MA
Sep 06, 2019



I highly recommend Adam Quenneville Roofing and Siding, Inc.

COMMENT

Additional Comment
Aug 16, 2019

I was most satisfied with the roof it looks great.

REVIEW

Leo L.
Chicopee, MA
Aug 15, 2019



The job was done ahead of schedule, but that is the only positive. A pile of trash was left on our front lawn for over a week and through the 4th of July holiday. Small details of workmanship demonstrated average skill levels at best. The house looks good, but I feel I could have received the same results and paid much less with a less reputable contractor. I paid a premium for an average job. Very disappointed.

COMMENT

Additional Comment
Aug 07, 2019

I was most satisfied with the crew and everyone. They were all very professional.

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REVIEW

George B.
South Hadley, MA
Aug 07, 2019



The crew and everyone were very professional.

REVIEW

Tom O.
South Deerfield, MA
Aug 07, 2019



Work very good-job well done but feel the cost is way too much for what it is (retired carpenter)

COMMENT

Additional Comment
Aug 06, 2019

I was most satisfied with the efficiency of their work.

COMMENT

Additional Comment
Jul 24, 2019

Everything was done in a very professional manner.
Thank you for your service.

COMMENT

Additional Comment
Jul 24, 2019

I was most satisfied with the minor details around the working area.

COMMENT

Additional Comment
Jul 22, 2019

Very capable and organized crew.

REVIEW

M.D.S.
West Springfield, MA
Jul 22, 2019



The manager help us by communicating with Firestone for warranty issue.

COMMENT

Additional Comment
Jul 17, 2019

I was most satisfied with their cleanliness and organization.

COMMENT

Additional Comment
Jun 25, 2019

They did a great job on our project.

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REVIEW

S.J.K.
Lenox, MA
Jun 18, 2019



They were very professional, quick to respond to requests, and the staff was skilled. They worked well with my neighbors and were friendly to them while they were working.

COMMENT

Additional Comment
Jun 17, 2019

I was satisfied with the start to the end. Everything was perfect. I have nothing else to say but that the process went very well.

REVIEW

Elio L.
Monson, MA
Jun 17, 2019



Our salesperson, Scott was very professional.

COMMENT

Additional Comment
Jun 11, 2019

They are awesome!

COMMENT

Additional Comment
Jun 11, 2019

We would **HIGHLY** recommend Adam Quenneville Roofing and Siding, Inc.

REVIEW

Regina M.
Palmer, MA
Jun 11, 2019



We found Adam Quenneville Roofing & Siding, Inc. to be very responsive, flexible and courteous with scheduling the roof replacement work at our company.

COMMENT

Additional Comment
May 23, 2019

I was pleased with their efficiency.

REVIEW

Ed S.
Easthampton, MA
May 15, 2019



We really enjoyed their work, the cleanup, and the way it was done. It was perfect.

COMMENT

Additional Comment
May 14, 2019

I was most satisfied with their knowledge. This is why I called them first.

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COMMENT
Additional Comment
May 07, 2019

The quality of work the contractors preformed was outstanding.

REVIEW
Lou L.
Colebrook, CT
May 07, 2019
★★★★★

Basically, it was a repair from storm damage and Adam Quenneville Roofing & Siding Inc helped us get through a stressful with the repair and the insurance company.

COMMENT
Additional Comment
Apr 19, 2019

They did a good job. that's all I can say.

REVIEW
Ted H.
Chicopee, MA
Apr 19, 2019
★★★★★

It was a job well done.

REVIEW
Morris H.
Ludlow, MA
Apr 15, 2019
★★★★★

I was very impressed with them, they were truthful and did what they said they were going to do.

REVIEW
Teresa H.
Walnut Creek, CA
Apr 02, 2019
★★★★★

This company is professional. Great quality, great price, great workmanship and great communication. No surprises or problems. I highly recommend Bob and his crew at Adam Quenneville Roofing & Siding.

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