

CUSTOMER FEEDBACK REPORT *for* **APW Flooring**

REVIEW

Dalton W.
Clayton, NC
Jan 19, 2018



The team did a great job of identifying issues and fixing them in a timely manner.

Comment from APW Flooring

Thank you for the kind comments.

725 N Raleigh St
Angier , NC 27501
(919) 639-2011
apwflooringnc.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, APW Flooring relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of APW Flooring in Angier, NC; Fuquay-varina, NC; Raleigh, NC; Fuquay Varina, NC; Lillington, NC; Garner, NC; Clayton, NC; Coats, NC; Willow Springs, NC; Apex, NC; and 15 other cities in North Carolina.

REVIEW

Martha F.
Willow Spring, NC
Dec 20, 2017



Super Service 5 stars

Comment from APW Flooring

Thank you.

REVIEW

Wendy T.
Lillington, NC
Dec 14, 2017



Great experience with APW. Knowledgeable and courteous staff and really like my new floors!

Comment from APW Flooring

Thank you so much for the kind words.

REVIEW

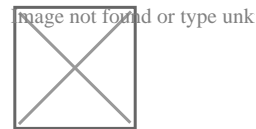
Pam S.
garner, NC
Nov 29, 2017



Amazing group of people!

Comment from APW Flooring

Thank you.



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REVIEW

Kelly D.
Angier, NC
Nov 21, 2017
★★★★★

It's beautiful! My kitchen has style now.

Comment from APW Flooring
We are glad you are pleased.

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REVIEW

Yvonne C.
Fuquay Varina, NC
Nov 09, 2017
★★★★★

APW Flooring was professional, did what I needed them to do, and the floors look beautiful! If I could give them a 10, I would. I highly recommend APW Flooring if you need someone to refinish/re-carpet your home.

Comment from APW Flooring
Thank you.

REVIEW

Doreen F.
Raleigh, NC
Nov 09, 2017
★★★★★

Crystal is awesome! She was always knowledgeable and got back to me right way. I had nothing but a good experience with APW.

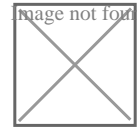
Comment from APW Flooring
Crystal is awesome! Thank you for the kind words.

REVIEW

Becky P.
Angier, NC
Oct 30, 2017
★★★★★

It is a great place to do business.

Comment from APW Flooring
Glad you were happy with everything.



CUSTOMER FEEDBACK REPORT *for*
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REVIEW

Eric S.
Clayton, NC
Oct 19, 2017



Great people and great service. Highly recommend them!

Comment from APW Flooring

Thank you for your kind comments. APW Flooring.

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REVIEW

Rob L.
Cameron, NC
Aug 31, 2017



Great install team! It was awesome!

Comment from APW Flooring

We are pleased you were happy with the work that was done.

REVIEW

Jean P.
Fuquay, NC
Aug 31, 2017



I felt that we did not get enough advice about different aspects of our small renovation. Tile workmen were bad overall resulting in several additional steps at APW's expense. Contractor assured us we would be happy but September 5 is the three-month anniversary of the beginning of our project and there is still one step left to go! We should not have paid the balance of our money until that last bit of work was done. I didn't know what I didn't know about a job like this and expected more guidance. Workmen needed more instruction on how to care for materials (when toilet was stored in the garage, edge of tub,etc.) so damage would not be done resulting in more steps to rectify the situation.