

CUSTOMER FEEDBACK REPORT *for*
AJT Construction, Inc.



9220 Fairbanks Drive
Raleigh, NC 27613
(919) 848-3159
www.ajtraleigh.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, AJT Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of AJT Construction, Inc. in Raleigh, NC; Cary, NC; Youngsville, NC; Durham, NC; Knightdale, NC; Wake Forest, NC; and Wilmington, NC.

In this report, AJT Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in December 2017. In that time, 53 out of 71 customers (75%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

COMMENT
Additional Comment
Aug 15, 2019

None

COMMENT
Additional Comment
Aug 15, 2019

Adam and his crews were wonderful to work with. They were trustworthy, reliable and did a wonderful job! I would highly recommend!

COMMENT
Additional Comment
Aug 06, 2019

A friend

REVIEW
Carol A.
Raleigh, NC
Aug 06, 2019

AJT is very easy to work with, and does great work!



Comment from AJT Construction, Inc.
Thank you!

REVIEW
Frances C.
Raleigh, NC
Jul 31, 2019

I appreciated everyone's patience. I had a lot of landscaping that needed protection during the construction, and I was really impressed that they took very good care of our landscaping. Nothing was damaged.



COMMENT
Additional Comment
Jul 29, 2019

Cost, cleanliness, professionalism of all staff, attention to detail. Just overall I am impressed with entire experience.

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REVIEW

Marie B.
Raleigh, NC
Jul 29, 2019
★★★★★

Professional, cost competitive and attention to detail. Responsive to all questions immediately. Was amazed at cleanliness and efficiency of crew at job site. Adam has gone above and beyond to be sure job is completed to my satisfaction. Plan to use again for additional project and recommend to friends and family. AJT is a company that believes in quality work from start to finish!

Comment from AJT Construction, Inc.

I would like to recognize everybody.

COMMENT

Additional Comment
Jul 27, 2019

I was most satisfied with the quality of the work and communication.

COMMENT

Additional Comment
Jul 27, 2019

I heard about AJT from a neighborhood facebook page.

COMMENT

Additional Comment
Jul 27, 2019

Paint crew did really nice job.

COMMENT

Additional Comment
Jul 24, 2019

Adam is a good man and his staff was awesome, friendly and professional

COMMENT

Additional Comment
Jun 08, 2019

relationship building and consideration for needs

COMMENT

Additional Comment
Jun 08, 2019

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REVIEW
Dave P.
Raleigh, NC
Jun 08, 2019
★★★★★

Adam did a great job of considering the needs and wants with my personal budget. He was always on or around the jobsite. His crews were professional and courteous. My wife and I are very pleased with the job on the siding and painting.

Comment from AJT Construction, Inc.
Thanks so much-it was great working with you both! It was nice getting to know you and the family. Take Care!

COMMENT
Additional Comment
Jun 07, 2019

Continuous communication and transparency.

REVIEW
Jesse C.
Raleigh, NC
Jun 07, 2019
★★★★★

Adam T. did a great job presenting pricing and options over a period of several months while we considered the project. He provided transparent information throughout project delivery ensuring we understood exactly what was occurring with our project, and if there were any changes we should consider. His team was always very courteous and professional, and the house looks great!

Comment from AJT Construction, Inc.
I'm glad it was a great experience for you guys-it was for us also!

COMMENT
Additional Comment
Jun 01, 2019

Adam was very responsive and helpful.

COMMENT
Additional Comment
May 10, 2019

High quality work in a timely fashion

COMMENT
Additional Comment
May 10, 2019

Neighbor recommendation

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- COMMENT
Additional Comment
Apr 30, 2019
AJT Construction, Inc. did not fall short of my expectations.
- COMMENT
Additional Comment
Apr 30, 2019
I was most satisfied that they completed the job in a timely manner.
- COMMENT
Additional Comment
Apr 30, 2019
AJT Construction, Inc. was recommended by a friend.
- COMMENT
Additional Comment
Apr 23, 2019
I am most satisfied with their customer service.
- REVIEW
Becky F.
Raleigh, NC
Apr 23, 2019
★★★★★
They are reliable, conscious and do quality work.
- Comment from AJT Construction, Inc.
Thank you- it's been a pleasure working for you!
- COMMENT
Additional Comment
Apr 03, 2019
I would like to recognize the owner, Adam.
- COMMENT
Additional Comment
Apr 03, 2019
I was most satisfied because I like how well everything fits together with the siding and the roof. Every shingle and flat fits perfectly. I like the quality of his work.
- COMMENT
Additional Comment
Apr 03, 2019
I heard about AJT Construction from our neighbors. They were using them and we talked to them. We realized Adam is also a neighbor and he is very reliable.
- COMMENT
Additional Comment
Mar 31, 2019
Cost, responsiveness, cleanup.

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REVIEW

Rafel L.
Knightdale, NC
Mar 31, 2019
★★★★★

Adam and his team are the best. We have several updates and repairs by different companies for various things over the last few years but working with AJT has been the best and most reassuring experience of them all. I would without a doubt recommend them to anyone with hesitation. Great work, great people.

Comment from AJT Construction, Inc.
Thanks!

COMMENT

Additional Comment
Mar 26, 2019

I enjoyed working directly with the President of AJT and not a middle man / sales person.

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