

CUSTOMER FEEDBACK REPORT *for*
A1 Garage Door Repair & Service - Tempe



2405 W University Dr #102
Tempe , AZ 85281
(480) 757-3550
a1garage.com/tempe

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, A1 Garage Door Repair & Service - Tempe relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of A1 Garage Door Repair & Service - Tempe in Phoenix, AZ; Scottsdale, AZ; Mesa, AZ; Gilbert, AZ; Surprise, AZ; Las Vegas, AZ; Glendale, AZ; Chandler, AZ; Goodyear, AZ; Peoria, AZ; and 23 other cities in Arizona, Wisconsin and Nevada.

In this report, A1 Garage Door Repair & Service - Tempe has published a summary of the customer feedback they've received since they joined GuildQuality in October 2016. In that time, 69 out of 120 customers (58%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2017.

Customer Feedback Summary

Of 120 customers surveyed, 69 responded



Recent Reviews & Published Comments

REVIEW

Mike M.
Phoenix, AZ
Sep 27, 2017



Everything was great and went smoothly.

COMMENT

Additional Comment
Sep 27, 2017

Really good service. They saved me a lot of money and helped me out a lot.

REVIEW

Lamont A.
San Tan Valley, AZ
Sep 27, 2017



Excellent service. We felt at ease with the technician's background, and because they provided his photo and credentials.

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REVIEW

Maureen B.
Mesa, AZ
Sep 26, 2017



The serviceman I had, was outstanding!

COMMENT

Additional Comment
Sep 18, 2017

I am the the most satisfied with them getting the job done in a timely manner.

COMMENT

Additional Comment
Sep 15, 2017

I was most satisfied with the professionalism of the workers who showed up.

REVIEW

Vivek G.
Phoenix, AZ
Sep 15, 2017



The work done by A1 Garage Door Repair & Service was very professional.

COMMENT

Additional Comment
Sep 15, 2017

A1 did not fall short on any of their service. It was a pleasure to receive this high quality of service.

COMMENT

Additional Comment
Sep 15, 2017

The experienced technician explained what he was doing, and I appreciated his efficiency, courtesy and cleanliness.

REVIEW

Linda G.
Goodyear, AZ
Sep 15, 2017



I had a good experience with A1's service and experienced technician. I'd use them again.

REVIEW

Rona L.
Glendale, AZ
Sep 14, 2017



Dean has been my technician. He is always on time and does an amazing job. I never have to question any of his work. This is the only Garage door company I would use.

REVIEW

VICKI B.
El Mirage, AZ
Sep 12, 2017



They were awesome, will definitely recommend them.

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REVIEW

Jerry T.
Lake Havasu City, AZ
Sep 11, 2017



We live in Lake Havasu City and responded to an A1 Garage Door Repair ad that we saw in a local advertisement. Steve and Ryan were the local workers that sold/installed our two garage doors and they were both informative, knowledgeable, fair and hard working. We believe it is the "worker bees" of the...

REVIEW

Robert N.
Chandler, AZ
Sep 09, 2017



I will use them for all future problems.

REVIEW

Jeff P.
Tucson , AZ
Sep 08, 2017



Trustworthy and reliable.

REVIEW

Nicole E.
Henderson, AZ
Sep 08, 2017



Timely, and great customer service.

REVIEW

Richard S.
Sterling Heights, AZ
Sep 08, 2017



They were just friendly and provided quality service.

REVIEW

Jeff B.
Sun City West, AZ
Sep 07, 2017



Great service, very reliable. The email they send prior to their service call has the picture of the technician, very helpful in our community.

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REVIEW

Bruce B.
Scottsdale, AZ
Sep 07, 2017



Very nice tech!

COMMENT

Additional Comment
Sep 05, 2017

I was most satisfied with the person that did the work. He was an expert. His knowledge was very vast and he did a great job.

REVIEW

Josh Z.
Mesa, AZ
Sep 05, 2017



A1 performed the work on my older system in a very timely and efficient manner. I would definitely recommend them to anybody needing some help.

COMMENT

Additional Comment
Sep 04, 2017

They did not fall short of my expectations at all - actually surpassed my expectations on the initial call by getting the door functional.

COMMENT

Additional Comment
Sep 04, 2017

The quick response to my dilemma was of utmost importance to me. They made my door functional until a new one could be installed. I'm sure it could have been functional for an indefinite amount of time, but I chose to replace my door rather than worry about any possible problem with the integrity of the system.

REVIEW

Sue N.
Phoenix, AZ
Sep 04, 2017



A1 responded quickly to my request (they were here within 1 1/2 hours). They were able to make my garage door functional until a new door could be installed. The techs were pleasant, courteous, knowledgeable and professional.

REVIEW

Dennis L.
Glendale, AZ
Sep 04, 2017



They did a great job. I am very happy with everything. They all were knowledgeable and courteous.

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COMMENT

Additional Comment
Oct 20, 2016

A1 Garage Door Service is a wonderful company.

COMMENT

Additional Comment
Oct 11, 2016

I would like to give Bruce some kudos.

COMMENT

Additional Comment
Oct 11, 2016

I was most satisfied in that they got the job done.

REVIEW

Leo M.
Surprise, AZ
Oct 11, 2016



A-1 was responsive to my calls, delivered a good product for the price, on time and with professional installation. The installer didn't mind that I asked to watch him as he worked, and we got to chat a lot about garage doors and their maintenance and care without interrupting his flow of work.

COMMENT

Additional Comment
Oct 10, 2016

They did a great job.

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