

CUSTOMER FEEDBACK REPORT *for*

404-CUT-TREE



REVIEW

Frank W.
Doraville, GA
Apr 02, 2018



This is not the first time I have used this company.
Thank you for service!

585 Langford Lane
Norcross, GA 30071
(404) 288-8733
404cuttree.com

REVIEW

Basil R.
Atlanta, GA
Nov 08, 2017



Cut Tree did a great job! They protected the other trees and shrubs in close vicinity while bringing down a fairly large tree. I would use them again without a doubt!

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, 404-CUT-TREE relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of 404-CUT-TREE in Atlanta, GA; Alpharetta, GA; Roswell, GA; Marietta, GA; Sandy Springs, GA; Duluth, GA; Norcross, GA; Johns Creek, GA; Dunwoody, GA; Decatur, GA; and 24 other cities in Georgia.

REVIEW

Valerie P.
Duluth, GA
Nov 07, 2017



404 Cut Tree was wonderful to work with. There were no surprises after they left. They did the job that I wanted and left my yard debris free. The guy even blew all the leaves off of my backyard as an extra! Loved working with this company.

REVIEW

Faith B.
Alpharetta, GA
May 26, 2017



I have used 404-cut-tree for every tree issue I have had. They come when promised, clean up as if they were never there, and always explain exactly what I need to do to keep my trees healthy and my home safe.

REVIEW

Tim S.
Atlanta, GA
Apr 13, 2017



Stewart was absolutely phenomenal. Our rep did an incredibly good job in an extremely complex tree removal situation. Stewart managed the situation very well along with the rest of the team.

REVIEW

Peter H.
Norcross, GA
Apr 13, 2017



Job was done well, everything I asked them to do was done and at a fair price

REVIEW

Walli L.
Alpharetta, GA
Jan 25, 2017



THE RESPONSE TIME WAS QUICK AND EFFICIENT, WITH CONSIDERATION FOR OUR NEIGHBOR, WHOSE PROPERTY, THE TREE HAD FALLEN UPON!

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REVIEW

Scott M.
Atlanta, GA
Dec 08, 2016



Excellent company. I was completely satisfied with the entire project

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REVIEW

Tanya S.
Chamblee, GA
Nov 17, 2016



They are a wonderful company and go above and beyond to ensure that the job is done exceptionally. This is my third time I've used them. Each time has been a wonderful experience.

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REVIEW

LI L.
ATLANTA, GA
Oct 02, 2016



Terrible customer services. When we are not happy with their services and try to discuss with customer services. Instead of finding a solution, the office manager started to yelling at me over the phone and threatened to put a lien the house.

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REVIEW

JUDY A.
Roswell, GA
Aug 28, 2016



This is the second time I've used them, and I would definitely use them again. I've had several estimates in the past and they are competitive with their prices. I can trust them to do a good job whether I'm home or not. Please thank the crew.

REVIEW

Tom W.
Doraville, GA
Jun 23, 2016



404-CUT-TREE removed a 16 inch diameter limb from an enormous tree that shades the pool. The limb fell across the pool but was still attached to the trunk. Amazingly there was no damage to the pool or the patio around it. The limb was removed without any damage to pool building, patio or wood deck. The clean up was very thorough. Would definitely use 404-CUT-TREE again.

REVIEW

John T.
Lilburn, GA
Jun 20, 2016



The employees went right to work, approached the job professionally , and when completed, cleaned-up and left my yard cleaner than when they arrived.

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REVIEW

Juliette Z.
Johns Creek, GA
Jun 20, 2016



They are most understanding and experienced in retrieving cats that climbed up trees they couldn't get down from. And fast, too.

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REVIEW

Scott L.
Sandy Springs, GA
Jun 20, 2016



They were half way finished with the job before I even knew they were in my yard.

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REVIEW

Bob S.
Sandy Springs, GA
Jun 20, 2016



Robert Natfil was terrific, as usual.

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REVIEW

Liz P.
Norcross, GA
Jun 20, 2016



We have used them many times through out the years.

REVIEW

Ted R.
Marietta, GA
Jun 18, 2016



I have used these folks on several projects. On the last one, I asked for an arborist to provide advice and he was helpful and professional, as were the folks who did some tree removal.

REVIEW

Gary B.
Atlanta, GA
May 16, 2016



They were very professional company and I would recommend anyone to do busniess with them.

REVIEW

Steve M.
Alpharetta, GA
Jan 25, 2016



Excellent Job done and I felt like it was a fair price.

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REVIEW

Ben B.
Peachtree Corners,
GA
Jan 11, 2016



They were timely and well priced.

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REVIEW

Luis V.
Atlanta, GA
Dec 11, 2015



Work was done on time, at a reasonable price and all conditions were met. We had no surprises.

GUILDMEMBER SINCE 2012

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REVIEW

Jay N.
Suwanee, GA
Sep 09, 2015



They exceeded my expectations, and i'm very happy with the service.

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REVIEW

Sam R.
Duluth, GA
Aug 06, 2015



Of the three Tree Service companies I called 404-CUT-TREE was the only one that 1. replied 2. Made it to the scheduled appointment 3. Communicated effectively which help me gauge my expectations and better schedule other work I was having done on my property. Well done to ALL staff and crew who took care of us.

REVIEW

Bob S.
Sandy Springs, GA
Jun 17, 2015



They showed up on time and they did the work they promised at the price they quoted. They are terrific experts at tree removal and I greatly appreciate their hard work.

REVIEW

John T.
Lilburn, GA
Jun 09, 2015



Sales Rep was knowledgeable and even offered suggestions.

REVIEW

John A.
Marietta, GA
May 28, 2015



They are professional company. They were on time and offered competitive rates.

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REVIEW

Gina H.
Alpharetta, GA
May 28, 2015



Jordan was wonderful. He works well in proposing several options based on your needs and they're always easy to work with. I would definitely be willing to use them again and to recommend them to anyone.

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REVIEW

Susan J.
Sandy Springs, GA
May 20, 2015



we were impressed with their punctuality, professionalism, and customer satisfaction...we would not use any other service in the future

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REVIEW

David G.
Atlanta, GA
Apr 23, 2015



They were very professional.

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