

# 33 Carpenters Construction



## Customer Feedback Summary

Of 279 customers surveyed, 100 responded

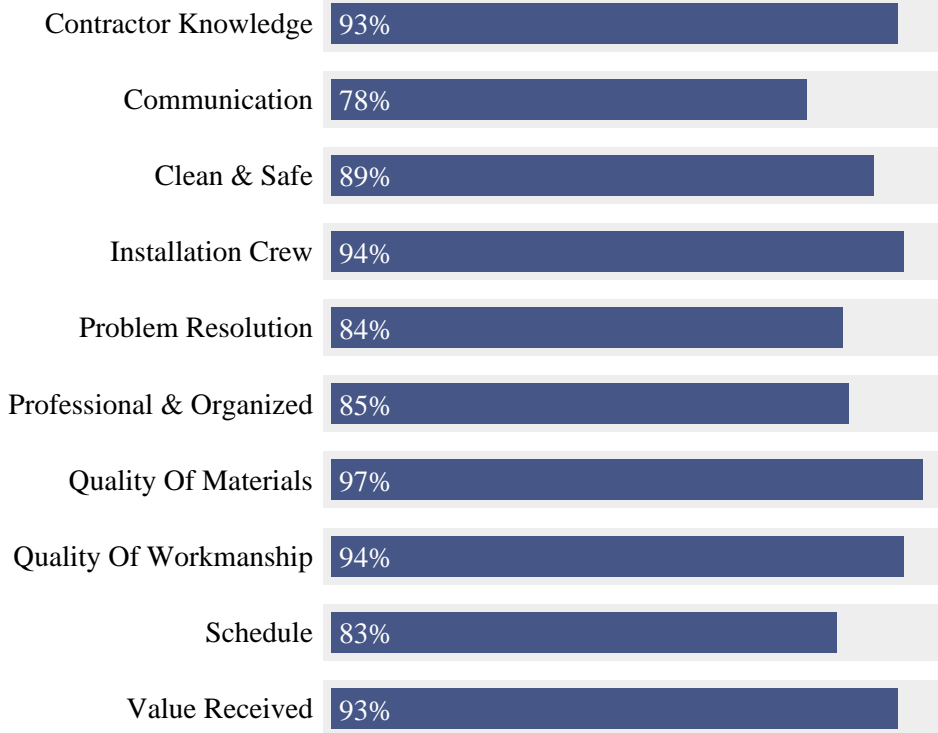
1729 State St  
Bettendorf, IA 50322  
(563) 344-3323

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, 33 Carpenters Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of 33 Carpenters Construction in Bettendorf, IA; Le Claire, IA; Orland Park, IL; Davenport, IA; East Moline, IL; Eldridge, IA; Fort Wayne, IN; Port Byron, IL; Moline, IL; Hampton, IL; and 55 other cities in Illinois, Iowa, Indiana and Wisconsin.

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## Recent Reviews & Published Comments

REVIEW

Robert H.  
Bettendorf, IA  
Dec 21, 2019



I would highly recommend them for anyone who is looking for any roof or gutter work.

REVIEW

Richard K.  
Grayslake, IL  
Dec 20, 2019



Nikita is the man.



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REVIEW

Gregg W.  
Gilberts, IL  
Dec 20, 2019



Great company to work with and completely satisfied with everything that was done.

REVIEW

PATRICK F.  
Cary, IL  
Nov 12, 2019



Based on their reputation, we felt safe choosing them and we were not disappointed. I would highly recommend them for your roofing project.

REVIEW

JASON H.  
Urbandale, IA  
Nov 12, 2019



I would not recommend 33 Carpenters.

REVIEW

Alan S.  
Clinton, IA  
Aug 27, 2019



They did a great job on my roof. And they would go over and beyond to get things done right. I would recommend them to anyone. They have great people who works for them.

REVIEW

John F.  
Bettendorf, IA  
Aug 15, 2019



Communication was poor, but the quality and the follow up to complete the job was awful. It's been almost two months, and there are still tarps in my flower bed, nail heads showing, damage to my gutter and soffit that they said they would replace. Not to mention they have not replaced my landscape lights nor put sod on parts of my yard which they some how killed. Looking at roofing job, the front of the house looks fine, but I went up on the back of the house, 3 stories high mind you, and that's where I found all of the problems. My neighbors warned me not to use them. I wish I hadn't. Dave was my project manager, and he won't return any of my texts or calls now that shingles are on the house.



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### REVIEW

Roy J.  
Fort Wayne, IN  
Jul 23, 2019



I feel that they did excellent work. We were so happy with the job they did on the vacation home that we used them again on our home. He highly recommended them to friends who are just as happy as we are.

### REVIEW

Vincent R.  
Fort Wayne, IN  
Jul 18, 2019



They did a really good job & I would recommend them to anybody.

### REVIEW

Susan K.  
Palos Park, IL  
Jul 10, 2019



The process was grueling. 33 Carpenters' really screwed up on the building permit, the subcontractors weren't the greatest and the project management was lacking. Yet in the end, 33 Carpenters' staff was always pleasant and I am happy with the roof.

### REVIEW

Jim M.  
Coal Valley, IL  
Jun 07, 2019



They were supposed to send me a google review to my email and never received.

### REVIEW

Stephen S.  
Dekalb, IL  
Mar 02, 2018



Excellent customer service! Extremely happy and would recommend them to anyone!

### REVIEW

Alan T.  
Hampton, IL  
Jan 18, 2018



it was supposed to be a complete job to the insurance company payment but not all elements were addressed.

### REVIEW

Randy D.  
Le Claire, IA  
Aug 30, 2017



They were the best that we have ever been in contact with.

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### REVIEW

Carol S.  
Verona, WI  
Apr 24, 2017



They appeared to be above average.

### REVIEW

Roy D.  
Bettendorf, IA  
Apr 18, 2017



33 Carpenters as a general contractor was top notch. I was disappointed with the quality of the workmanship of the siding subcontractors. They need to reevaluated using their subcontractors again.

### REVIEW

Dave L.  
Le Claire, IA  
Apr 12, 2017



33 Carpenters Construction is an excellent company.

### REVIEW

Daniel T.  
Rock Island, IL  
Apr 05, 2017



They were very good. They did their job very well.

### REVIEW

John R.  
Davenport, IA  
Mar 08, 2017



We so appreciated the fine job done by 33 Carpenters that we've already recommended them to 5 of our friends. All of them have be pleased with their work too.

### REVIEW

Gene B.  
Coal City, IL  
Feb 21, 2017



I thought the site prep that was something they were lacking in but the actual install of the roof and materials were very good.

### REVIEW

Bill D.  
Eldridge, IA  
Feb 15, 2017



They did a great job. They did what they said they were going to do.



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REVIEW

Musa N.  
East Moline, IL  
Feb 15, 2017



I am very happy with the work they have done. I am very satisfied with the quality they provided me. I would recommend them to anyone with roofing needs.

REVIEW

Jerry M.  
Port Byron, IL  
Feb 13, 2017



Once the job was complete, I didn't receive any information regarding the billing process. The communication could have been a little better, but other than that everything was great!

REVIEW

Duane T.  
Bettendorf, IA  
Feb 13, 2017



I am overall very satisfied with quality of work and I would recommend them to anyone.

REVIEW

Larry W.  
East Moline, IL  
Feb 13, 2017



Communication is the main factor I would like to see work with their clients on.

REVIEW

Joe R.  
Cedar Rapids, IA  
Feb 02, 2016



Anthony our sales representative was a pleasure to work with. I would certainly recommend his service to anyone. I do wish the sample to choose the roofing were larger and I wish they did have more brown tone colors.

REVIEW

Curt S.  
Cedar Rapids, IA  
Jan 20, 2016



I was very happy with all aspects of the project.